

# Angela M. Di Filippo

Everett • WA • 98208 • [REDACTED]

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## Experience

06/2018 – Present	DSHS <b>Social Service Specialist 3</b> <ul style="list-style-type: none"><li>• Audit ABD/HEN, WorkFirst and Social Security Facilitation applications and case management to identify region-wide trends</li><li>• Develop workshops and trainings for staff</li><li>• Coach new as well as tenured staff as appropriate</li><li>• Participate in and assist in running Supervisor, SSIF, Academy and Quarterly meetings</li><li>• Coordinate staff support with Region 2 supervisory staff</li><li>• Participate in work-groups to continuously improve DSHS processes</li></ul>	Lynnwood, WA
12/2016 – 05/2018	DSHS <b>Social Service Specialist 2</b> <ul style="list-style-type: none"><li>• Interview clients for ABD/HEN programs</li><li>• Coordinate care with financial department, call center, contracted doctors, other social worker staff, community providers and clients</li><li>• Monitor treatment for clients who are determined eligible for ABD/HEN</li><li>• Update community resource lists</li><li>• Manage communication and scheduling for DVR warm-handoff program and contracted psychologists</li><li>• Train staff for DVR warm-handoff program and best practices for psychological evaluation scheduling</li></ul>	Everett, WA
08/2014 – 12/2016	Sunrise Services, Inc. <b>Employment Specialist</b> <ul style="list-style-type: none"><li>• Assist individuals living with developmental disabilities and/or mental health symptoms acquire and maintain employment</li><li>• Coach clients on best practices for applying, interviewing and accepting positions, as well as communication skills and rights as an employee for retaining employment</li><li>• Coordinate resources for clients including housing, SSI/SSDI, food stamps, medical benefits, TANF, clothing vouchers, etc.</li><li>• Train new staff, and create trainings for staff and clients</li><li>• Coordinate care with housing staff, mental health counselors, DDA/DVR/TANF case managers, family and other staff</li></ul>	Everett, WA

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## Education

<b>Walden University</b>	
Masters in Industrial/Organizational Psychology	5/2018 - 11/2019
Evidence-based coaching specialization	
<b>University of North Carolina</b>	Chapel Hill, NC
Bachelor of the Arts in Psychology and Studio Art	2011

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## Training

Motivational Interviewing (Competency Certificate)  
Certified Mental Health First Aid Trainer (5/2019 to present)  
REDI Facilitator (1/2019 to present)  
Micro-Expressions  
Cultural Competence  
Board Certified Coach (Credentialing in process)