



**Josh Casson**

## SUMMARY

Experienced leader with a track record of producing results by providing leadership, planning, coordination, and management efforts. Adept in management of cross functional teams across multiple operations and facilities simultaneously.

## CONTACT

PHONE:  
[REDACTED]

EMAIL:  
[REDACTED]

## EDUCATION

### **Masters of Science in Management and Business Administration**

6 Classes remaining  
3.8 GPA

### **Bachelor of Science in Technical Management**

4.0 GPA

## Core Competencies

- Leadership
- Quality Assurance
- Program and project management
- Metric based supervision
- Communication
- Process improvement and procedure development
- System auditing and analysis
- Budget creation, analysis and management
- Safety Program Implementation
- Training development and administration
- Waste reduction and productivity enhancements

## WORK EXPERIENCE

### **CQS Services, Business Consultant**

September 2016–Present

- Use professional expertise to analyze business and industry conditions and strategically advises on potential impact, risk, or opportunity to the organization.
- Establish and maintain encouraging relationships with customers, employees and stakeholders.
- Lead and motivate employees to achieve business objectives.
- Ensure site compliance maintaining safety and quality.
- Collaborate and coordinate with all company leadership.
- Influence change management through collaboration, communication, and monitoring of metrics.
- Successfully represent companies in AS9100 Rev D, ISO 9001 2015, NADCAP and FAA audits.
- Design and implement lean improvements yielding cost reductions and throughput improvements.
- Assist with optimization utilizing lean methodologies.
- Prepare, review, approve and manage budgets.
- Oversee the management of projects to ensure achievement of budgets and deadlines.
- Control costs, in order to achieve budgeted margins and improve the bottom line.
- Implementing processes in a rapid growth environment while delivering high quality results.

### **Vaupell Industrial Plastics, Quality Assurance and Compliance Manager**

August 2015–October 2018

- Headed up the quality assurance, training and continuous improvement departments for multiple aerospace plants in the United States.
- Built relationships with key individuals needed to ensure the proper operation of processes.
- Developed new systems, processes and methods, to increase quality and reduce costs through waste reduction.
- Planned, developed, and lead process improvements of the Business Management Systems.
- Managed multiple complex projects simultaneously in order to drive needed improvements.
- Utilized financial acumen to manage budgeting for multiple departments, plants and the company.

## CERTIFICATIONS/TRAINING

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### **Toast Masters**

Competent Communicator  
Competent Leader

### **ETI Group**

Six Sigma Green Belt

### **QMI**

Risk Management  
AS9100 Lead Auditor

### **PRI**

NADCAP Measurement and  
Inspection Implementation

### **LinkedIn Learning**

Project Management  
Six Sigma  
Leadership

## TECHNICAL SKILLS

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**Applications:** Microsoft Office (Outlook, Word, Excel, PowerPoint, Visio), Epicor and XSol

**Lean Methodologies:** Kaizens, Value Stream Mapping, 5S, Gemba Walks, Visual Indicators, TPM, SMED, Standardized Work and Six Sigma

**Quality Assurance Methods:** Inspection, Statistical Sampling, Root Cause Analysis, Corrective Actions, Risk Management, Continuous Improvement, Auditing, Integrated Inspection

## MILITARY EXPERIENCE

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### **United States Marine Corps**

February 2000–February 2008

Honorable discharge

Sargent

- o Flightline Department Manager
- o Helicopter Mechanic (Engines, Drive Systems and Flight Controls) and Crew Chief (pre and post flight inspections)
- o Fixed Wing Avionics Technician (Communication and Navigation)
- o Quality Assurance Representative

- Provided justifications for investments in personnel and equipment necessary for the proper operation of processes.
- Successfully developed, implemented and managed tasks and processes to achieve intended results.
- Scheduled and conducted internal audits to identify areas of opportunity and to ensure proper operation of processes.
- Site leader for departmental and division objectives, key performance indicator (KPI) metrics and departmental budgeting.
- Utilized exceptional communication skills to clearly communicate with customers, shareholders and executives.
- Successfully established a strong team and culture which enhanced production support and helped me consistently achieve the required production targets with optimal inventory and processing time.
- Implemented process improvements using training, technology and visual indicators allowing for a reduction in overtime.
- Conducted weekly and monthly management reviews where team members identify challenges, opportunities and successes.
- Coached, mentored and cultivated leadership within four lower level managers and 38 team members.

### **Skoflo Industries, Quality Assurance Manager**

December 2014–August 2015

- Lead companywide process improvement initiatives resulting in an increase in profitability of 15%.
- Created, tracked and acted against KPIs for 8 departments across two plants.
- Managed training, quality assurance and continuous improvement activities across two facilities.
- Performed regular data analysis, establish and maintain departmental and companywide metrics.
- Participated in company budget reviews and managed departmental budgets for quality assurance, document control and tooling
- Developed new systems, processes and methods, which increased quality by over 35%
- Implemented a preventative maintenance plan for 26 mills and 2 CMMs which reduced critical repair costs by over \$85,000/yr.
- Utilized Lean methodology such as Gemba Walks, 5S six sigma and visual indicators to create an efficient inspection workflow.
- Coached, mentored and cultivated leadership within two lower level managers and 18 team members.
- Developed and discussed performance reviews and individual development plans with workers.

***Additional work history available upon request.***