



# Exhibit N

## Support Services

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**Payment Terms:** Net 30 Days  
**Currency:** USD  
**Customer PO Number:**

**Type:** Renewal  
**Customer:** SNOHOMISH COUNTY  
**Solution ID:** 6106838  
**Contract #:** 1190388 R20-MAY-24  
**Date:** 18-JUL-2024  
**Prepared by:** Sydney Margolis / US PublicSector3

**Bill To:** SNOHOMISH COUNTY  
3000 ROCKEFELLER  
EVERETT WA 98201  
UNITED STATES

**Ship To:** SNOHOMISH COUNTY  
3000 ROCKEFELLER  
EVERETT WA 98201  
UNITED STATES

**Contact:** LORI ERICSSON  
**Email:** lori.ericsson@co.snohomish.wa.us

### CONTRACT SUMMARY

**Contract Period:** 30-SEP-2024 - 29-SEP-2026

Description	Support Services	Estimated Tax	Subtotal
Equipment Support Services	27,645.11	2,661.99	30,307.10
<b>Total</b>	<b>27,645.11</b>	<b>2,661.99</b>	<b>30,307.10</b>

**Annualized Contract Value:** 14,093.58

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this estimate may include services priced for prorated periods.

### IMPORTANT NOTES

Support Services are subject to applicable taxes. The tax amount shown is only an estimate. The actual tax due will be reflected on the invoice.

<b>SNOHOMISH COUNTY</b>	<b>UKG KRONOS SYSTEMS LLC</b>
Signature: _____	Signature: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

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**CONTRACT SUMMARY BY LOCATION**

Line	Bill To Location	Ship To Location	Software Support Services	Equipment Support Services	Educational Services	Estimated Tax	Location Subtotal
1	SNOHOMISH COUNTY 3000 ROCKEFELLER EVERETT WA 98201	SNOHOMISH COUNTY PUBLIC WORKS/SOLID WASTE DIVISION 3000 ROCKEFELLER AVE, MS 607 EVERETT WA 98201-4071	0.00	18,271.75	0.00	1,809.00	20,080.75
2	SNOHOMISH COUNTY 3000 ROCKEFELLER EVERETT WA 98201	SNOHOMISH COUNTY PUBLIC WORKS - ROAD MAINTENANCE DIVISION 8915 CATHCART WAY M/S 607 SNOHOMISH WA 98296-8692	0.00	9,373.36	0.00	852.99	10,226.35

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 EVERETT WA 98201  
 UNITED STATES

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 WASTE DIVISION  
 3000 ROCKEFELLER AVE, MS 607  
 EVERETT WA 98201-4071  
 UNITED STATES

**Contact:** LORI ERICSSON  
**Email:** lori.ericsson@co.snohomish.wa.us

### EQUIPMENT SUPPORT SERVICES

Line	Support Service Level	Covered Product	Quantity	Start Date	End Date	Duration (days)
1	Depot Exchange	Data Collection: InTouch	25	30-SEP-2024	29-SEP-2025	365
2	Depot Exchange	Data Collection: InTouch	25	30-SEP-2025	29-SEP-2026	365

	Support Services	Estimated Tax	Subtotal
Equipment Support Services	18,271.75	1,809.00	20,080.75

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**EQUIPMENT SUPPORT SERVICES**

Line	Support Service Level	Covered Product	Quantity	Start Date	End Date	Duration (days)
1	Depot Exchange	Data Collection: InTouch	14	30-SEP-2024	29-SEP-2025	365
2	Depot Exchange	Data Collection: InTouch	14	30-SEP-2025	29-SEP-2026	365

	Support Services	Estimated Tax	Subtotal
Equipment Support Services	9,373.36	852.99	10,226.35