

SNOHOMISH COUNTY COUNCIL
Snohomish County, Washington

MOTION NO. 26-245

AUTHORIZING THE EXECUTIVE TO SIGN THE AGREEMENT BETWEEN
SNOHOMISH COUNTY AND WASHINGTON POISON CENTER
FOR AFTERHOURS ANSWERING SERVICES

WHEREAS, the Snohomish County, through its Health Department, and Washington Poison Center (WPC) desire to enter into an agreement to provide afterhours answering services utilizing healthcare providers; and

WHEREAS, WPC will provide the Snohomish County Health Department with 24/7 call support for afterhours and weekend/holiday calls for notifiable conditions and emergencies; and

WHEREAS, the Snohomish County Health Department will provide a script for WPC to triage calls and will collaborate with WPC staff to identify types of calls that WPC's clinical expertise can handle appropriately; and

WHEREAS, WPC will route triaged calls to appropriate Health Department number, and document calls in electronic medical record system; and

WHEREAS, advantages of an afterhours answering service ensure that clients reach a live, empathetic healthcare professional instead of voicemail, and acts as an extension of the Health Department to handle emergencies, and filter routine inquiries, ultimately improving operational efficiency;

NOW, THEREFORE, ON MOTION, the County Council hereby authorizes the Executive to sign the agreement between Snohomish County and Washington Poison Center to provide afterhours answering services.

PASSED this 22nd day of July, 2026.

SNOHOMISH COUNTY COUNCIL
Snohomish County, Washington



Council Chair

ATTEST:



Deputy Clerk of the Council