



Public Infrastructure and Conservation

Debbi Mock

Council Initiated:

Yes

No

ECAF: 2026-0824

Motion: 26-166

Type:

- Contract
- Board Appt.
- Code Amendment
- Budget Action
- Other

Requested Handling:

- Normal
- Expedite
- Urgent

Fund Source:

- General Fund
- Other
- N/A

Executive Rec:

- Approve
- Do Not Approve
- N/A

Approved as to

Form:

- Yes
- No
- N/A

Subject: Amendment 10 to the Website Development and Hosting Agreement with Icon Enterprises Inc. D/B/A CivicPlus

Scope: The proposed amendment would allow the Department of Information Technology to implement DocAccess, a document accessibility platform for use on its website. This platform scans, converts, and monitors PDF documents on websites to support ADA and Section 508 compliance efforts for users with disabilities.

Duration: May 1, 2026 through July 31, 2028

Fiscal Impact: Current Year Multi-Year N/A

The amounts below only reflect this amendment.

Expenditures	Current Year	2027	2028	2029	Total (sales tax not included)
505.5148804101	\$43,889	\$90,784			\$134,673
Totals	\$43,889	\$90,784			\$134,673

Revenue	Current Year	2027	2028	2029	Total
Fund 505	\$43,889	\$90,784			\$134,673
Totals	\$43,889	\$90,784			\$134,673

Authority Granted: Approve and authorize the County Executive to execute Amendment 10 to the Website Development and Hosting Agreement with CivicPlus.

Background: Snohomish County entered into an agreement for website development and hosting in 2013 with Icon Enterprises Inc. D/B/A CivicPlus. The County continues to implement additional functionality and online services. Amendment 9 added Chatbot and Amendment 10 would allow DocAccess to be implemented.

	Motion	Start	End	Amount
Original Contract	13-261	07/22/2013	07/31/2023	\$454,229.00
Amendment #1	Executive	03/18/2015	07/31/2023	\$3,354.14
Amendment #2	16-393	10/19/2016	07/31/2023	\$14,793.00
Amendment #3	19-132	05/22/2019	07/31/2023	\$37,328.00
Amendment #4	21-469	12/22/2021	07/31/2023	\$32,333.00
Amendment #5	22-157	05/12/2022	07/31/2023	\$2,621.44
Amendment #6	22-278	07/13/2022	07/31/2023	\$1,023.75
Amendment #7	22-302	07/15/2022	07/31/2023	\$42,083.00
Amendment #8	23-553	08/01/2023	07/31/2028	\$634,906.00
Amendment #9	26-012	01/01/2026	07/31/2028	\$35,927.92
Amendment #10	26-166	05/01/2026	07/31/2028	\$134,673
Total				\$1,393,272.25

Requested Action: For Council to move to GLS on April 29, 2026 for consideration.