



Committee of the Whole

Deb Bell

Council Initiated:

☐ Yes

☒ No

ECAF: 2026-0001

Motion: 26-012

Type:

☒ Contract

☐ Board Appt.

☐ Code Amendment

☐ Budget Action

☐ Other

Requested Handling:

☐ Normal

☒ Expedite 1/7/26

☐ Urgent

Fund Source:

☐ General Fund

☒ Other

☐ N/A

Executive Rec:

☒ Approve

☐ Did Not Approve

☐ N/A

Approved as to

Form:

☒ Yes

☐ No

☐ N/A

Subject: Amendment 9 to the Website Development and Hosting Agreement with Icon Enterprises Inc. D/B/A CivicPlus.

Scope: The proposed amendment would allow for the Department of Technology to implement Chatbot at a pro-rate subscription fee until July 31, 2026.

Duration: January 1, 2026, through July 31, 2028.

Fiscal Impact: ☒ Current Year ☐ Multi-Year ☐ N/A

Funding was included in the IT Departments 2025-2026 biennial budget and ongoing expenditures will be included in the 2027/2028 budget request.

Expenditures	2026	2027	Total
505.5148804801	\$22,666.67	\$13,261.25	\$35,927.92
Total	\$22,666.67	\$13,261.25	\$35,927.92

Authority Granted: Approves and authorizes the County Executive to execute Amendment No. 9 to the Website Development and Hosting Agreement with CivicPlus, under SCC 3.04.140(11).

Background: Snohomish Conty entered into an agreement for website development and hosting in 2013 with Icon Enterprises Inc. D/B/A CivicPlus. The County continues to implement additional functionality and online services. Amendment 8 extended the agreement for an additional 5 years and allows for an annual three (3) percent increase thereafter upon renewal. Amendment 9 would allow Chatbot to be implemented and include pro-rated subscription fees.

	Start	End	Motion	Total Expense
Original	7/22/2013	7/31/2023	13-261	\$454,229.00
Amendment 1	3/18/2015	7/31/2023	Executive	\$3,354.14
Amendment 2	10/19/2016	7/31/2023	16-393	\$14,793.00
Amendment 3	5/22/2019	7/31/2023	19-132	\$37,328.00
Amendment 4	12/22/2021	7/31/2023	21-469	\$32,333.00
Amendment 5	5/12/2022	7/31/2023	22-157	\$2,621.44
Amendment 6	7/13/2022	7/31/2023	22-278	\$1,023.75
Amendment 7	7/15/2022	7/31/2023	22-302	\$42,083.00
Amendment 8	8/1/2023	7/31/2028	22-553	\$634,906.00
Amendment 9	1/1/2026	7/31/2028	26-013	\$35,927.92

Action Requested: For Council to consider the motion.