



# Committee of the Whole

Deb Bell

Council Initiated:

Yes

No

**ECAF:** 2026-0001

**Motion:** 26-012

**Type:**

- Contract
- Board Appt.
- Code Amendment
- Budget Action
- Other

**Requested Handling:**

- Normal
- Expedite 1/7/26
- Urgent

**Fund Source:**

- General Fund
- Other
- N/A

**Executive Rec:**

- Approve
- Did Not Approve
- N/A

**Approved as to**

**Form:**

- Yes
- No
- N/A

**Subject:** Amendment 9 to the Website Development and Hosting Agreement with Icon Enterprises Inc. D/B/A CivicPlus.

**Scope:** The proposed amendment would allow for the Department of Technology to implement Chatbot at a pro-rate subscription fee until July 31, 2026.

**Duration:** January 1, 2026, through July 31, 2028.

**Fiscal Impact:**  Current Year  Multi-Year  N/A

Funding was included in the IT Departments 2025-2026 biennial budget and ongoing expenditures will be included in the 2027/2028 budget request.

Expenditures	2026	2027	Total
505.5148804801	\$22,666.67	\$13,261.25	\$35,927.92
<b>Total</b>	<b>\$22,666.67</b>	<b>\$13,261.25</b>	<b>\$35,927.92</b>

**Authority Granted:** Approves and authorizes the County Executive to execute Amendment No. 9 to the Website Development and Hosting Agreement with CivicPlus, under SCC 3.04.140(11).

**Background:** Snohomish County entered into an agreement for website development and hosting in 2013 with Icon Enterprises Inc. D/B/A CivicPlus. The County continues to implement additional functionality and online services. Amendment 8 extended the agreement for an additional 5 years and allows for an annual three (3) percent increase thereafter upon renewal. Amendment 9 would allow Chatbot to be implemented and include pro-rated subscription fees.

	Start	End	Motion	Total Expense
Original	7/22/2013	7/31/2023	<a href="#">13-261</a>	\$454,229.00
Amendment 1	3/18/2015	7/31/2023	Executive	\$3,354.14
Amendment 2	10/19/2016	7/31/2023	<a href="#">16-393</a>	\$14,793.00
Amendment 3	5/22/2019	7/31/2023	<a href="#">19-132</a>	\$37,328.00
Amendment 4	12/22/2021	7/31/2023	<a href="#">21-469</a>	\$32,333.00
Amendment 5	5/12/2022	7/31/2023	<a href="#">22-157</a>	\$2,621.44
Amendment 6	7/13/2022	7/31/2023	<a href="#">22-278</a>	\$1,023.75
Amendment 7	7/15/2022	7/31/2023	<a href="#">22-302</a>	\$42,083.00
Amendment 8	8/1/2023	7/31/2028	<a href="#">22-553</a>	\$634,906.00
Amendment 9	1/1/2026	7/31/2028	26-013	\$35,927.92

**Action Requested:** For Council to consider the motion.