

2020 Annual Summary



Attendance and Operations Recap

	Factory Tour	Gallery-Only	Public Programs	Total Visitation
2020 Attendance	22,728	2,788	318	25,834

- Boeing Everett Factory Tour in operation January 2 through March 8, 2020, then closed indefinitely due to the pandemic.
- With the enhanced gallery experience completed in 2019, Future of Flight launched the option of Gallery-Only admission ticketing on January 17, 2020.
- On October 8, 2020 the Future of Flight facility was able to reopen for six weeks of operation featuring the Gallery, Sky Deck, Boeing Store and Cafe.

Special Events

- Boeing Future of Flight hosted a 777X First Flight Viewing Event on January 25, 2020.
- Boeing Tour history was made on February 18, 2020 when *Trond Log* of Norway became the 6 millionth guest of the Boeing Everett Factory Tour.



Facility Notes

- Continued investment into facility and property, including installation of parking lot lighting in employee parking zone, café refresh, window enhancements in gallery, as well as lighting system upgrades, painting and carpet replacement and continued rebranding efforts.

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