

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

MOTION NO. 23-195

APPROVE AND AUTHORIZE NOTICE TO PROCEED WITH PAYMENT FOR  
YEAR 2023-2024 MICROSOFT SUPPORT SERVICES

WHEREAS, in the year 2000, the County approved a Microsoft Master Services Agreement, dated May 18, 2000, via ECAF 2511-0000-770; and

WHEREAS, this agreement was initiated as a tool for Information Services to procure consulting services under a mutually agreed upon "Work Order" or acquire Microsoft Software Support Services; and

WHEREAS, at this time, Information Technology is seeking approval for notice to proceed in order to make an annual payment for Microsoft Support Services. If approved, Support Services will commence June 1, 2023, for twelve months, ending May 31, 2024; and

WHEREAS, the Microsoft Support Service will allow needed access by Information Technology staff to high-level-support Microsoft professionals who will advise us on deployment of solutions, how we might best refine options within our product suite, assist us in managing Microsoft product capabilities, and provide critical support for problem resolution. A technical account representative will continue to be assigned to work directly with the County remotely or onsite to provide tailored technical support to County IT, guiding effective use of our Microsoft software licenses; and

WHEREAS, the cost to procure annual Microsoft Support Services shall not exceed Two Hundred Twenty-Eight Thousand Three Hundred Fifty-Five Dollars and Zero Cents (\$228,355.00);


NOW, THEREFORE, ON MOTION, the County Council approves and authorizes the notice to proceed with payment for year 2023-2024 Microsoft Support Services.

PASSED this 16<sup>th</sup> day of May, 2023.

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

  
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Council Chair

ATTEST:

  
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Deputy Clerk of the Council