CONSULTANT: American Association of Airports Executives

CONTACT PERSON: Kyle Herbig

ADDRESS: 601 Madison Street

Alexandria, VA 22314

FEDERAL TAX ID NUMBER/U.B.I. NUMBER: 51-0094939

TELEPHONE/FAX NUMBER: 703-797-2542

COUNTY DEPT: Airport

DEPT. CONTACT PERSON: Brad Widrig
TELEPHONE/FAX NUMBER: 425-388-5110

PROJECT: Designated Aviation Channeling Services and

Computer Based training

ORIGINAL AMOUNT: \$85,700

AMENDMENT No. 5 AMOUNT: Not to Exceed \$18,200

CONTRACT TOTAL: Not to Exceed \$234,950

FUND SOURCE: 410-5216804101

CONTRACT DURATION: Through April 1, 2026

AMENDMENT NO. 5 TO AGREEMENT FOR PROFESSIONAL SERVICES

THIS AMENDMENT (the "Amendment") is made by and between SNOHOMISH COUNTY, a political subdivision of the State of Washington (the "County"), for services at the Snohomish County Airport at Paine Field, and the American Association of Airport Executives (AAAE), a wholly owned and operated not-for-profit entity (the "Contractor"). In consideration of the mutual benefits and covenants contained herein, the parties agree as follows:

- 1. <u>Purpose of Agreement; Additional Scope of Services</u>. The purpose of this Amendment is to extend the existing contract for two additional years, as per original contract terms, with annual maintenance support. Compensation for the additional work shall be for additional annual maintenance in an amount not to exceed \$18,200, as shown on Schedule C-2.
- 2. All other terms and conditions of the Agreement, not inconsistent with this Amendment, shall remain in full force and effect.

SNOHOMISH COUNTY:

CONTRACTOR AAAE:

Neepaporn

Boungjaktha, Digitally signed by Boungjaktha, Neepaporn Date: 2024.03.27 11:38:30 -07'00'

Trina Hadden

02/22/24

County Executive Director

Date

Date

Approved as to form only:

Corsi, Michelle Digitally signed by Corsi,

Michelle Date: 2024.02.22 09:55:09 -08'00'

Maria Bremis

02/22/24

Deputy Prosecuting Attorney

Date

Legal Counsel to the Contractor

Date

COUNCIL USE ONLY

Approved 3/27/2024

2024-0265 ECAF#

MOT/ORD Motion 24-109

Schedule C-2 Additional Scope of Work / Compensation



Annual Support Package

We offer the following annual support package for our PAE CBT solution.

PAE Interactive Computer Based Training Annual Service Plan	
Helpdesk for Airport Badging Office 5 a.m. – 5 p.m. PST Monday-Friday Phone Support	Includes technical telephone support between the hours of 5 a.m. and 5 p.m. PST Monday – Friday (except federal holidays). AAAE uses a helpdesk ticketing system to improve the quality of service, accountability and customer satisfaction.
Database Support	Includes complete maintenance of the database and 24 hour availability of all user data. AAAE ensures data integrity by using overlapping internet service providers (ISPs), firewall protection for the on-site and remote servers and the daily back up of all data.
Web Browser Support	AAAE's IET-LS Online will support the following web browsers upon delivery of IET-LS: Google Chrome, Mozilla Firefox and Microsoft Internet Explorer.
Interactive Course Changes	Includes periodic editing of test questions and other interactive modifications that can be accomplished in the AAAE studio/edit facilities. This package comes with a standard allowance of 12 hours per year of labor. Each additional hour of labor over the maximum amount will be billed at a rate of \$150/hour.
Regulatory Requirements	Package includes updates to course material and videos to remain compliant with federal regulatory changes.
Custom Content/Video Changes	Allows for periodic changes/additions to a custom or Value-Added video course that can be accomplished in the AAAE studio/edit facilities. This package comes with a standard allowance of 12 hours per year of labor. Each additional hour of labor over the maximum amount will be billed at a rate of \$150/hour.
Software Enhancements and Updates	Includes periodic Learning Suite and Player enhancements AAAE will make to the IET-LS platform to increase efficiency and automation of the software and training operation.

Web Delivery of Courses	Includes periodic configuration of IET-LS Online to meet the airport's specific design requirements and updates to hosted courses. This package comes with a standard allowance of 12 hours per year of labor . Each additional
	hour of labor over the maximum amount will be billed at a rate of \$150/hour.
IET-LS Online	 AAAE hosts the following courses online for PAE: 3. Authorized Signatory 4. General Aviation Security for Employees and Hangar Tenants 5. SIDA
Service Allowance Funds (\$2,500 expires every 24 months if not used)	Includes a monetary allowance that can be used for such services as hardware repair/replacement that is not covered under the manufacturer's warranty, video or interactive course changes, new course production, etc. See the pricing chart for the amount that is included in your package. The contracted allowance expires 24 months after the contract inception if not used.
Maintenance Plan Level 3 Service	\$9,100 per year