2025-2026 Supplemental Department Questions

Please answer the following questions in a word document and return to Council. The answers to these questions will be provided to council as supplemental information. While not part of the physical budget presentation to Council, departments should be prepared to answer questions Council may have on these supplemental questions. If you feel that you have provided an answer in a previous question, please don't repeat your answer, simply refer to the earlier question/answer.

Strategic Goals

- 1. Provide your 2025-2026 strategic goals; How are they reflected in your budget request?
 - a. The Treasure's office priorities continue to be:
 - i. Investment in the local community with the Community Investment Program.
 - ii. Supporting employee development and retention.
 - iii. The Treasurer's office continues to provide excellent service to the taxpayer of Snohomish county.
 - b. These priorities are reflected through our reclass requests. We are requesting to reclass critical accounting staff and also reclass our investment office in order to support and sustain his superior performance and ensure that the position can retain talent of his capabilities.

National, state and local landscape:

- 1. What critical issues are you facing in your department/industry, and how are you addressing them?
 - a. We continue to work diligently with our clients of the investment pool to ensure stable investment levels and superior service. We have been successful in this despite changes that have come from the spending down of federal ARPA dollars.
- Are there federal, state, and local issues/mandates that will impact your department, operationally and/or fiscally. Please address what it is, the anticipated impact, and how you plan to mitigate it.
 - a. There are no mandates that present a risk to Treasurer operations.

Programs

- 1. With ARPA funding ending, what programs/services will be impacted and how? What is your plan for mitigating the impacts?
 - a. We will be sunsetting our foreclosure forgiveness program which helped another 13 families this year.

- 2. What new programs are you proposing for 2025-2026? What need or efficiency is that new program addressing? How is that program funded for sustainability? What metrics are in place to determine effectiveness?
 - a. We will be going live with our Aumentum platform which will support tax collection and assessor valuation operations. This new program is more accurate and precise than our current tax calculation and accounting system and will be a befit to the county.
- 3. Are there departmental change requests not in the Executive's Recommended Budget that you feel Council should consider including? If so, please provide the change request number and justification for the inclusion of the request.
 - a. We have worked diligently in collaboration with the Executive's office to ensure our most critical budget requests are reflected in the executive's budget and we would like to thank the executive's office for the support to our office and the investment in the county they are making. Especially regarding the reclass recommendation to support the county's investment officer who generates \$14 million for the county.

Internal Operations

- 1. Please explain how you intended to meet the Executive's 3% Resource Alignment request.
 - a. The Treasurer's office has a long history of stewardship and returning dollars to the general fund. Through internal management and prudent budgeting, we will be able to meet the executive's 3% goal.
- 2. How are increasing Internal Service Rates impacting your department/programs?
 - a. We have no significant impact to the department at this time.
- 3. To help inform Council on experiences around hiring and retention, please provide a list of all vacant position titles, position codes, FTE amount (1.0, 0.5, etc.), date vacated, and date first posted. Template spreadsheet attached for convenience and conformity; if already tracking information in another format, that is acceptable as well. Please list each vacancy separately.
- 4. When was the last time your department implemented a fee increase? Do you have any plans to increase fees? Are your current fees established based on a full cost recovery model?
 - a. Per our investment pool policy and ILAs we conduct fee reviews every year. We base our fees on a full cost recovery model and calculate the rates required to recover costs on an annual and biannual basis.