



# Office of the Public Advocate

2025-2026 Council Budget Presentation

# Departmental Expenditure Budget

FUND	DIVISION/PROGRAM	2023-2024 ADOPTED	2025-2026 PROPOSED	CHANGE
002	Public Advocate	\$576,758	\$661,242	\$84,484
	TOTAL	\$576,758	\$661,242	\$84,484

# Departmental Revenue Budget

FUND	DIVISION/PROGRAM	2023-2024 ADOPTED	2025-2026 PROPOSED	CHANGE
N/A				

# Departmental FTE Report

FUND	DIVISION/PROGRAM	2024 ADOPTED	2025 PROPOSED	2026 PROPOSED
002	Public Advocate	2	2	2
	TOTAL	2	2	2

# Departmental Budget Allocation

CATEGORY	DEPARTMENT	2023-2024 ADOPTED	2025-2026 PROPOSED	CHANGE
Salaries	Public Advocate	67.30%	65.09%	-2.21%
Benefits	Public Advocate	23.56%	22.88%	-0.68%
Supplies	Public Advocate	2.13%	2.31%	0.18%
Prof. Svcs.	N/A			
Capital	N/A			
Interfund	Public Advocate	7.01%	9.72%	2.71%

## Successes & Challenges

**Please provide a brief description of a recent success or overcome challenge:**

- *Earlier this year, our office assumed responsibility of the County Switchboard. The Switchboard receives an average of 5,340 number of calls per month. Our office answers an average of 200 calls a month. Over the past few months we have been collecting data about these calls and will be implementing changes to the existing phone tree. Due to the large number of calls coming in through the Switchboard, we realize this is a key method of contact for Snohomish County constituents. Our goal is to make this experience as efficient as possible.*

**Please provide a list of non-budget challenges facing your programs in the upcoming biennial budget cycle:**

- *Due to the nature of our office, reliability of participation from other departments is essential. We require departments to be responsive and attentive to our inquires as we gather information on behalf of constituents.*