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# Snohomish County Emergency Management 2025 Annual Report

August 11, 2026

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To view the Annual Report in its entirety, visit:

[https://bit.ly/DEM\\_2025\\_Report](https://bit.ly/DEM_2025_Report)

# Emergency Management Through the Years

- 2025 represents 20 years since DEM was established as a County department
- It was also a year of considerable uncertainty due to changing Federal engagement on emergency management



# Training and Exercise



## Training - by the numbers



**28**  
classes completed



**9,310**  
instruction hours



**1,176**  
training participants



**18**  
staff certified as  
state instructors

## December Floods

- 56 square miles of the County underwater at peak flood levels
- Recovery ongoing
  - Coordinating with FEMA and state for partial reimbursement of public expenses
  - ~\$600,000 to Snohomish residents through FEMA Individual Assistance
  - >\$2M approved through Small Business Administration

## December 2025 flooding - by the numbers



**2,500+**

Hours logged in the EOC



**186**

Damage surveys gathered from residents, in English and Spanish



**83**

People staffed in the EOC



**21**

Agencies in the EOC

# Auxiliary Communications Service

- Over 150 volunteer radio operators support DEM operations.
- In 2025, provided > \$180,000 of labor

## ACS - by the numbers



**4,401**

Hours volunteered



**489**

Shifts covered



**31**

Projects completed



**9**

Completed exercises

# Mitigation and Planning

- County's first ever Community wildfire protection plan completed
- Mitigation Plan update completed in 2025, now officially approved by FEMA through July 27, 2031
- DEM is working with County departments, jurisdictions and partner agencies to develop supporting annexes for both plans now.
- DEM also initiated updates to the County Comprehensive Emergency Management Plan, many of which will be completed this year



# Enhanced Emergency Services Communications System



## EESCS - by the numbers



**4,888 new addresses**  
added to the 911 system



**1,279 new roads**  
added to the 911 system



**24 drone missions**



**484,642 911 calls**  
74,540 10-digit calls

# Public Information and Outreach

## Public Information and Outreach - by the numbers

▲ 34%



■ 2024  
■ 2025

FaceBook follower increase

▲ 1%



■ 2024  
■ 2025

Twitter follower increase

▲ 31%



■ 2024  
■ 2025

SnoCoAlert follower increase

These efforts to establish DEM as a trusted information source paid off during the flood, when we had >2.4 million views to DEM's Facebook page and >175,000 views to the Public Safety Hub over a few weeks