

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

MOTION NO. 22-031

APPROVING AND AUTHORIZING THE EXECUTION OF AMENDMENT 1 TO THE  
SOFTWARE AS A SERVICE (SaaS) AGREEMENT WITH EASY VISTA, INC., FOR AN  
INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

WHEREAS, Snohomish County and Easy Vista, Inc. are the parties to that certain Agreement executed on September 23, 2019, entitled "Software as a Service (SaaS) Agreement for an Information Technology Service Management System" (ITSM); and

WHEREAS, the ITSM has enabled Snohomish County to support its customers by providing a service desk ticketing system to track incidents and requests using Information Technology Infrastructure Library best practices; and


WHEREAS, Snohomish County desires to expand the functionality of the ITSM through the purchase of additional design and configuration services for Asset License and Contract Management and Phase 1 enhancements; and

WHEREAS, to that end, the parties have agreed to add IT Asset Contract Management and Software Asset License Management design and configuration, and Phase I enhancement services for an additional one-time service fee totaling Fifty-Four Thousand One Hundred Fifty Dollars (\$54,150.00) plus applicable sales tax;

NOW, THEREFORE ON MOTION, the Snohomish County Council approves and authorizes the County Executive to execute Amendment 1 to the Software as a Service Master Agreement with Easy Vista, Inc., to provide an Information Technology Service Management System.

DATED this 2<sup>nd</sup> day of February, 2022.

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

  
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Council Chair

ATTEST:

  
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Asst. Clerk of the Council