

**AMENDMENT 1 TO THE MASTER SERVICES AND PURCHASING AGREEMENT
WITH AXON ENTERPRISE, INC.**

This Amendment 1 to the "Master Services and Purchasing Agreement," (the "Master Agreement"), executed on April 30, 2021, by and between Snohomish County, a political subdivision of the State of Washington (the "County") and Axon Enterprise, Inc., duly registered and authorized to conduct business in Washington State (the "Contractor") is made and entered into on this 14th day of Sept., 2022.

RECITALS

WHEREAS, the County and Axon Enterprise, Inc. are the parties to that certain Master Services and Purchasing Agreement executed on April 30, 2021, (the "Master Agreement"); and

WHEREAS, the acquisition of body worn cameras is a new requirement and tool for the County's Sheriff's Office; and

WHEREAS, a Request for Information to educate and define the body worn camera needs of the Sheriff's Office was completed by the County in 2021; and

WHEREAS, the County desires to implement a solution that addresses the need to enhance the safety and protection of Sheriff patrol deputies and to document citizen encounters during law enforcement interactions; and

WHEREAS, the County's evaluation team selected Axon Enterprise, Inc., through RFP-22-012BC to provide equipment and implement a Body Worn Camera solution for the County; and

WHEREAS, to that end, the parties have agreed to add the Body Worn Cameras solution to the functionality of the County's Master Services and Purchasing Agreement with Axon Enterprise, Inc. for a maximum contract amount of \$3,824,280.00 for the initial term and all optional terms plus applicable sales tax; and

WHEREAS, the Sheriff's Office has maintained a taser Program since 2005; and

WHEREAS, the County's evaluation team selected Axon Enterprise, Inc., through RFP-22-005BC to continue the program and provide new tasers for the County; and

WHEREAS, to that end, the parties have agreed to add the purchase of new tasers to the County's Master Services and Purchasing Agreement with Axon Enterprise, Inc. for a maximum contract amount of \$878,230.86 plus applicable sales tax.

NOW, THEREFORE, for and consideration of the mutual benefits conferred on both parties, the parties agree as follows:

Section 1. Exhibit B – Axon Enterprise, Inc. Body Worn Cameras Statement of Work, Exhibit B - Attachment A, Project Implementation Plan and Timeline are hereby attached to this Amendment 1 and by this reference incorporated into the Master Agreement.

Section 2. Exhibit G – Taser 7 Statement of Work, is hereby attached to this Amendment 1 and by this reference incorporated into the Master Agreement.

Section 3. Exhibit C - Professional Services Appendix, Exhibit D – Technology Service Plan Appendix, Exhibit E – Axon Auto-Tagging Appendix, Exhibit F – Service Offerings Agreement, and Exhibit H - Taser 7 Appendix, are hereby attached to this Amendment 1 and by this reference incorporated into the Master Agreement.

Section 4. Part 8 of the Master Agreement, Statement of Work, is hereby deleted in its entirety and replaced with the following:

8. Statement of Work. Exhibit A, Statement of Work, Exhibit B, Body Worn Cameras Statement of Work, Exhibit C, Professional Services Appendix, Exhibit G, Taser 7 Statement of Work and Exhibit H, Taser 7 Appendix detail the Agency’s deliverables and Axon’s Service deliverables. Axon is only responsible to perform Services as described in the SOWs. Additional services are out of scope. The parties must document scope changes in a written and signed amendment. Changes may require an adjustment in fees or schedule.

Section 5. Part 20.12 of the Master Agreement, is hereby deleted in its entirety and replaced with the following:

20.12. Entire Agreement. This Agreement, including the following Appendices and any SOW(s), represents the entire agreement between the Parties:

1. Axon Cloud Services Terms of Use Appendix
2. Appendix A, Snohomish County Purchase Order Terms and Conditions
3. Exhibit A, Statement of Work
4. Exhibit A, Attachment A: Axon Interview Room Configuration and Quote
5. Exhibit A, Attachment B: Axon Interview Hardware and Software Specifications
6. Exhibit B, Body Worn Cameras Statement of Work
7. Exhibit B, Attachment A: Project Implementation Plan and Timeline
8. Exhibit C, Professional Services Appendix
9. Exhibit D, Technology Service Plan Appendix
10. Exhibit E, Axon Auto-Tagging Appendix
11. Exhibit F, Axon Service Offerings Agreement
12. Exhibit G, TASER 7 Statement of Work
13. Exhibit H, TASER 7 Appendix
14. Exhibit I, Axon Quote Q-378880

15. Exhibit J, Axon Quote Q-376908

This Agreement supersedes all prior agreements or understandings, whether written or verbal, regarding the subject matter of this Agreement. This Agreement may only be modified or amended in a writing signed by the Parties.

Section 6. All other terms of the Master Agreement shall remain in full force and effect, except as expressly modified by this Amendment 1.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment 1 as of the day and year first written above.

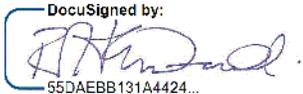
COUNTY:

Snohomish County, a political subdivision of the State of Washington

By Klein, Kenneth Klein, Kenneth
2022.09.14 10:51:52 -07'00'
Name: Ken Klein
Title: Executive Director

CONTRACTOR:

Axon Enterprise, Inc.
A Delaware Corporation

By  DocuSigned by:
55DAEBB131A4424...
Name: Robert E. Driscoll, Jr.
Title: VP, Associate General Counsel

Approved as to Insurance and Indemnification Provisions:

Barker, Sheila Digitally signed by Barker, Sheila
Date: 2022.08.22 14:17:21 -07'00'
Risk Management

| COUNCIL USE ONLY | |
|------------------|----------------------|
| Approved | <u>9/14/2022</u> |
| ECAF # | <u>2022-0698</u> |
| MOT/ORD | <u>Motion 22-357</u> |

**EXHIBIT B: Axon Enterprise, Inc.
Body Worn Cameras
Statement of Work**

This Statement of Work (“**SOW**”) is made part of and incorporated by this reference into the Master Services and Purchasing Agreement (the “**Agreement**”) entered into by and between Snohomish County (the “**County**”), and Axon Enterprise, Inc. (the “**Contractor**”) on April 30, 2021.

1. Scope of Work to be performed by Contractor.

The Contractor will provide and implement a body-worn camera system (the “Body Cam System”) that addresses the need to enhance the safety and protection of Sheriff patrol deputies and to document citizen encounters during law enforcement interactions as described in this Statement of Work, Exhibit C, Professional Services Appendix, and Exhibit F – Axon Service Offerings Agreement, attached herein and RFP-22-012BC. The System will be capable of capturing evidence and sharing it with a digital evidence management system that is easy to navigate. The Body Cam System will include the following components and all associated file storage, hardware, software, training, licenses, and support services:

- Axon Body 3 Cameras and Mounts (340 units)
- Axon Docks
- Axon Mobile Applications
- Axon Evidence w/ Unlimited Storage (Axon Unlimited Licenses)
- Redaction Assistant
- Auto Tagging
- Implementation and Training

The Contractor will provide technical specifications and consult with County IT personnel to create a file transfer procedure from County maintained 911 data to Evidence.com that will deliver the information necessary to facilitate auto-tagging of video files. The County is responsible for utilizing the file transfer procedure to make the data available to Contractor in a manner appropriate to allow Contractor to import the data. Contractor is responsible for accessing the County-provided data and importing it into Evidence.com to use in the auto-tagging process.

The Contractor will conduct training and remote configuration sessions with County personnel in the use of the Axon body worn cameras.

This scope of work is for the Contractor’s standard product offerings and does not include any customized development or reporting for the County.

2. Rolling Estoppel.

County assumes responsibility for providing the resources as indicated in the Statement of Work. County will be conclusively deemed to have fulfilled its obligations, unless it receives a deficiency report from Contractor by the fifteenth (15th) day of the month following the month of the alleged deficiencies and Contractor identifies specific deficiencies in County's fulfillment of its obligations in that report. Deficiencies must be described in terms of how they have affected the specific performance requirement of Contractor.

Contractor is estopped from claiming that a problem has arisen that might otherwise justify changes in the project timetable, the standards of performance under the contract, or the contract price, if Contractor knew of the problem and failed to include it in the applicable report.

In the event Contractor identifies a problem wherein the County is impeding Contractor's ability to perform, Contractor's deficiency report should contain Contractor's suggested solutions in sufficient detail for County project managers to make a prompt decision as to the best solution.

If the problem is one that allows Contractor (within the terms of the Agreement) to ask for changes in the project timetable, the performance standards, the project price or all of these elements, the report should comply with the Section 8 of the Master Services and Purchasing Agreement.

3. Contractor's Responsibilities.

3.1 Contractor shall meet the following deliverables:

- Provide a single point of contact from Contractor to act as Project Manager ("CPM") and work with the County's Project Manager ("SCPM"), or other designated representative.
- Conduct project Kick-off meeting with County project team.
- Develop a communication plan for implementation with approval by the SCPM.
- Adhere to the project implementation plan and timeline provided in the Contractor's response to RFP-22-012BC and attached herein as Attachment A.
- Schedule and facilitate weekly status meetings with the County project team via conference call/webinar.
- Provide configuration manuals and best practices documentation to the County project team.
- Guide the County project team throughout the entire implementation process.
- Meet the support and service requirements stated in Exhibit F, Axon Service Offerings Agreement.

3.2 Contractor Tasks and Responsibilities:

The Contractor shall:

- Produce all body worn camera services as defined in:
 - Exhibit C, Professional Services Appendix
 - Exhibit D, Technology Assurance Plan Appendix,
 - Exhibit E, Axon Auto Tagging Appendix, and
 - Exhibit F, Axon Service Offerings Agreement
- Provide the County with a team of experienced professionals to ensure an efficient deployment of Axon cameras. The team will work closely with the SCPM to align resources and accomplish the tasks necessary for an efficient deployment and training process. The team will consist of a:
 - Professional service manager to assist with officer and administrative training
 - Systems engineer to oversee all network/technical needs and integrations with County's current systems (e.g., Auto-Tagging)
- Align County user training with deputies' shift schedules, to minimize disruption in the County's daily functions. Other tasks, including equipment configurations, consultative implementation services, and administrative training will be scheduled around the County's preferences as well.
- Provide the following services for the County's Axon body-worn camera deployment:
 - Body Cam System Set-up and Configuration:
 - Set up Axon View, Axon Capture, Axon Evidence Upload XT, and other appropriate apps on smartphones.
 - Configure categories and custom roles based on agency needs.
 - Troubleshoot County IT issues with Axon Evidence and Axon Dock access.
 - Axon Dock Installation:
 - Work with County to decide the ideal location of Axon Dock setup and set configurations on Axon Dock if necessary.
 - Authenticate Axon Dock with Axon Evidence using "admin" credentials from County.
 - Work with the County's IT department to configure its network to allow for maximum bandwidth and proper operation within the County's network environment.
 - Best Practices for Implementation Planning:
 - Provide considerations for the establishment of video policy and Body Cam System operations best practices based on Axon's observations with other agencies.
 - Demonstrate the importance of entering metadata in the field for organization purposes and other best practices for digital data management.
 - Provide referrals to other agencies using the Axon camera products and Axon Evidence services.
 - Recommend roll-out plan based on a review of shift schedule
 - System Administrator and Troubleshooting Training Sessions:

- Provide a step-by-step explanation and assistance for the County’s configuration of security, roles and permissions, categories and retention, and other specific settings for Axon Evidence.
- Axon Instructor Training:
 - Prior to general user training on Axon camera Systems and Axon Evidence services, Contractor’s on-site professional services team will provide training to educate County instructors who can support the County’s subsequent Axon camera and Axon Evidence training needs.
- End User Go-Live Training and Support Sessions:
 - Provide individual device set up and configuration assistance; pairing with viewers when applicable; and training on device use, Axon Evidence, and Evidence Sync.
- Implementation Document Packet:
 - Provide Axon Evidence administrator guides, camera implementation guides, network setup guides, sample policies, and categories and roles guide.
- Auto-Tagging:
 - Contractor shall develop a file transfer procedure that allows the Axon Evidence services to interact with the County’s CAD/RMS data to automatically tag the Axon recorded videos with a case ID, category, and location. The file transfer procedure will allow the Axon Unlimited license holders to auto-populate the Axon video metadata saved to the Axon Evidence services based on data already maintained in the County’s CAD/RMS.
 - The integration module shall have the capacity to associate media from a minimum of nine different Originating Agency Identifiers (“ORIs”) to a given event that is easily identified and grouped later in Evidence.com. Incident or Case numbers will not be unique across ORIs (e.g. 2022-000028 may be a case number for each of the 9 agency ORIs) and the integration module must have the ability to differentiate files with the same incident or case number between ORIs.
 - Evidence.com must allow for several different formats into the ‘ID’ field under one (1) Snohomish County Sheriff’s Office account or develop another acceptable manner to differentiate between SCSO partner agencies.
 - SO8888-88888888 SHERIFF
 - BP8888-88888888 BRIER PD
 - DP8888-88888888 DARRINGTON
 - HH8888-88888888 SNOHOMISH PD
 - KK8888-88888888 GOLD BAR PD
 - LL8888-88888888 GRANITE FALLS PD
 - OO8888-88888888X STANWOOD PD

- PP8888-88888888 SULTAN PD
- RR8888-88888888 INDEX
- TF8888-88888888 SNO CO DRUG TASK FORCE
- SM8888-88888888 SNO CO SMART INVESTIGATORS (Snohomish County Multi Agency Response Team)
- Axon’s auto tagging feature must be able to import ten+ (10+) different incident number formats for use as the ‘ID’(See above).
- Evidence.com must be able to easily identify, group, and sort on all video associated with the same event regardless of the number of different SCSO partner agencies (i.e, ID numbers) that are present at the scene or multiple scenes and at different times.
- Evidence.com must be able to search, sort and filter by these unique incident numbers or use another like method developed by Axon that is acceptable to Snohomish County.
- Project Manager /Reporting:
 - Contractor will assign a dedicated project manager (CPM) to work with the County on all aspects of planning the Axon body- worn camera rollout. Before roll-out, the project manager will develop a project plan and checklist for the deployment of Axon camera units, Axon Docks, and Axon Evidence account training. Contractor’s project manager shall also work closely with the County’s project manager to ensure that all integrations, configurations, and training are completed or scheduled prior to deployment.
- Support and Maintenance:
 - Contractor has a full customer support division; live phone support is available 24 hours a day, seven days a week. For technical or Customer Support assistance, County may contact a customer service representative at 800.978.2737, or via email at support@axon.com. Online, email-based support and remote-location troubleshooting are included on an ongoing basis.
 - At a time mutually agreeable to the Contractor and the County, Contractor shall assist the County to complete the final data transfer migration procedure between FileOnQ (DigitalOnQ application) and Evidence.com databases.
 - Data migration platform shall have the capacity to associate media from a minimum of nine different Originating Agency Identifiers (“ORIs”) to a given event that is easily identified and grouped later in Evidence.com. Incident or Case numbers will not be unique across ORIs (e.g. 2022-000028 may be a case number for each of the 9 agency ORIs) and data migration

must result in the ability to differentiate files with the same incident or case number between ORIs.

4. County's Responsibilities.

4.1 County to Provide:

The County shall provide the following for this project:

- Single point of contact from County to act as Project Manager (“SCPM”) and work with Contractor’s Project Manager (“CPM”), or other designated representative. Conduct project Kick-off meeting with County project team.
- Approval of the communication plan for implementation provided by Contractor.
- Adherence to the project implementation plan and timeline attached herein as Attachment A.
- Participation in weekly status meetings with the County project team via conference call/webinar.
- Produce a draft policy for body worn camera usage and make decisions regarding framework and Body Cam System configuration.
- Sufficient training space or remote learning environment for Contractor providing each training session at a County facility.

4.2 County Tasks and Responsibilities:

The County shall:

- Provide IT and project manager points of contact to Axon personnel
- Make relevant systems available for assessment by Axon prior to arrival at the Installation Site
- Make any required modifications, upgrades, or alterations to hardware, facilities, systems, and networks related to Axon’s performance of the services prior to Axon’s arrival at the Installation Site
- Provide access to the building facilities and where Axon is to perform the Services, subject to safety and security restrictions imposed by an agency (including providing security passes or other necessary documentation to Axon representatives performing the services, permitting them to enter and exit the premises with personal laptop computers and any other materials needed to perform the services)
- Conduct an internet bandwidth test
- Provide all necessary infrastructure information (TCP/IP addresses, node names, and network configuration) necessary for Axon to provide the services
- Promptly install any and all software updates provided by Axon
- Provide Axon with remote access to the County’s Axon Evidence account when required for Axon to perform the services

- Identify in advance any holidays, non-workdays, or major events that may impact the project
- Define categories and evidence retention levels
- Define roles and permissions
- Draft the on-officer camera video policy
 - Draft policy shall govern on-officer video systems to facilitate the implementation process. County must have a draft video policy completed before user training begins. This allows training content to simultaneously cover both how the hardware works and how users are expected to utilize the Body Cam System
- Develop the officer training schedule

Deployment Schedule after Training: The County must determine the appropriate timeframe for training and deployment based upon agency-specific factors. A follow-up implementation timeline for the deployment of Axon Body Worn Camera System will be developed by the County in consultation with the Contractor.

5. Project Team Participants:

| Axon Project Team | | |
|-------------------------------|-----------------|--|
| Role | Name | Responsibilities |
| Project Manager | Nancy Hayashida | <ul style="list-style-type: none"> ▪ Act as Axon single point of contact for project. ▪ Manage project resources and deliverables. ▪ Schedule and attend or assign an attendee to all on-site activities. ▪ Directly coordinate with County Project Mgr. ▪ Oversee Body Cam System setup and configuration. ▪ Attend all project meetings and needs analysis sessions to identify conversion needs. ▪ |
| Professional Services Manager | Steven Hadley | <ul style="list-style-type: none"> ▪ Develop and deliver training. ▪ Schedule, coordinate and attend status meetings to ensure that issues are raised and resolved in a timely manner. ▪ Monitor compliance with project schedule. |

| Axon Project Team | | |
|---------------------------------------|----------------|--|
| Interface and Data Conversion Analyst | Jared Harlow | <ul style="list-style-type: none"> ▪ Supervise interface development. ▪ Configure and perform data migration. |
| Customer Support Resources | Therese O'Hara | <ul style="list-style-type: none"> ▪ Provide Technical support. ▪ Act as administrative contact for upgrade support. |

| County Project Team | | |
|----------------------------|--------------|--|
| Role | Name | Responsibilities |
| Executive Sponsor | Norm Link | <ul style="list-style-type: none"> ▪ Provide overall project oversight and leadership for County tasks. ▪ Understand agency goals and objectives. ▪ Be responsible for internal issue resolutions. ▪ Obtain approval and signature on all required documents. |
| Functional Project Manager | Todd Swenson | <ul style="list-style-type: none"> ▪ Provide communication to the project team and Axon. ▪ Act as the contact point for coordinating County staff for tasks and activities. ▪ Coordinate County resources for completion of tasks within the scheduled timeframe. ▪ Participate in project meeting and provide status updates. ▪ |
| Technical Project Manager | TBD | <ul style="list-style-type: none"> ▪ Provide communication to the project team and Axon on behalf of IT ▪ Act as the contact point for coordinating technical tasks and activities. ▪ Coordinate IT resources for completion of tasks within the scheduled timeframe. ▪ Participate in project meeting and provide status updates. ▪ Oversee IT and technical project activities. Obtain IT approval and signature on all required technical documents. |

| County Project Team | | |
|---|-----------------------------|--|
| Subject Matter Expert | Robert Butchart, Jon Wagner | <ul style="list-style-type: none"> ▪ Possess thorough knowledge of agency practices, policies, and department workflow. ▪ Define setup requirements. ▪ Participate in testing. ▪ Oversee Final acceptance review. ▪ Train-the-trainer(s). |
| Axon Body Cam System - County Administrator | Todd Swenson | <ul style="list-style-type: none"> ▪ Support on-going business operations of the Body Cam System. ▪ Assist with Body Cam System setup and administration. |

6. Project Tasks and Deliverables:

The completion of the body worn camera system installation (the “Body Cam System Installation”) will require ongoing communication and status updates between Contractor and the County. Phases of the implementation process may run concurrently. For each Body Cam System Installation, Contractor will consult with the County to develop the approximate project timeline, work event, and location. The Contractor will produce, revise and enhance the implementation plan as needed to suit the implementation schedule. Each milestone for Body Cam System Installation shall be deemed complete upon successful conclusion of County review or testing and acceptance by the County.

7. Body Cam System Set Up and Configuration

Task Description: Prior to beginning the final testing, the Contractor and County must agree that all tasks related to Body Cam System Installation, including configuration of Body Cam System and hardware, interfaces and training have been completed. Final testing will be completed by the County to ensure that all Body Cam System issues have been identified. Contractor will accept identified problems that are reported and will either correct them, provide additional training, or provide a configuration revision, reviewed and accepted by the County, to ensure the Body Cam System is ready for go-live into production.

The following subtasks will be performed: Acceptance testing highlights and verifies Body Cam System functionality in the following areas:

- User Testing – the County shall perform sufficient testing to determine that user profiles, Body Cam System, permissions, workflows and access are established in a manner that will allow use of the Body Cam System by employees in various roles. Testing will also determine that permissions for users adequately segregate information available to those users in a manner consistent with Sheriff’s Office business practices.

Deliverables: The Contractor shall isolate, troubleshoot, and help resolve all issues that are identified or that arise during testing for successful resolution prior to go-live into production. Contractor shall review, research and resolve any final acceptance issues.

8. Go-Live into Production

Task Description: Each individual Body Cam System Installation will be ready to go-live into production upon successful completion of acceptance testing and completion of all required Body Cam System corrections and resolution to software or hardware Body Cam System issues. The primary activities in converting to a production environment include planning for the deployment, identifying the best cutover point in the business cycle, and providing post-cutover support by Contractor for County staff. Contractor will provide dedicated software and hardware support to the County during the 30-day period following go-live to ensure a smooth transition to the production environment. This support includes answering questions, providing solutions to unanticipated incidents, assisting in problem resolution, reinforcing previous training, suggesting best methods to accomplish a task, and other related activities to ensure a successful start to the use of the Body Cam System.

The following subtasks will be performed:

- Contractor will coordinate planning tasks for go-live, coordinating timing with the County.
- Contractor will complete any final conversion tasks for migrating data from existing databases, if necessary.
- Contractor will isolate, troubleshoot, and resolve any issues that arise during and after full cutover.
- Contractor will review, research, and resolve Body Cam System issues.

Acceptance Criteria: The stage will be considered in a state of production when the hardware and software has been functioning, without errors or interruptions for thirty (30) consecutive calendar days.

9. Data Migration Acceptance

Task Description: Once the data migration is complete, Contractor will certify to County that all data has been transferred and is accessible by County staff.

Deliverables: County staff is able to access all files, metadata and associated information, and can verify fields have transferred from EvidenceOnQ database. Contractor has certified that the County's full inventory exists in Evidence.com and file transfer is complete.

10. Body Cam System Acceptance

Task Description: Once the Body Cam System is in a state of production without errors or interruptions for ten (10) consecutive calendar days, Contractor will provide an acceptance form to County for signature acknowledging completion. Written Acceptance for Body Cam System Installation will be sent by the County to the Contractor. At that time the County account will be transitioned to support services.

The following subtasks will be performed:

- Contractor will review maintenance and support plans and procedures with the County.
- County will verify that all acceptance criteria have been met per this Statement of Work, Exhibit C - Professional Services Appendix, Exhibit F – Axon Service Offerings Agreement, and detailed specifications and plans.

Deliverables: All stages have transitioned to a state of production, and the individual Body Cam System Installation is functioning in a state of production, all tasks specified in this Statement of Work have been completed.

11. Project Management

Project management best practices will be observed by both parties, including change control and weekly project status update meetings with the participating project team (Contractor/ County). The County Project Manager and the Contractor will negotiate the acceptance level of project management oversight at the Pre-Implementation meeting.

12. Project Completion Criteria

All body worn cameras supplied by the Contractor (including related software, hardware configuration, training, and support agreements) have been delivered to the County and are fully functional and proven to be satisfactory to the project sponsor. All requirements found in this and all other project documentation (including those documents submitted by the Contractor) must be satisfactorily met by the Contractor products/services, tested by the County, and accepted through testing (at the discretion of the County).

13. Fees and Purchase Orders

This Statement of Work applies to the Body Cam System ordered by the County by issuance of a purchase order referencing the Master Services and Purchasing Agreement and consists of multiple implementation phases. The Contractor may invoice the County for software after the County has returned the signed acceptance form to the Contractor.

County may terminate software licenses in accordance with Section 17 of the Master Agreement.

TABLE 1 – Hardware and Services Included in Year 1 Annual Fees

| Quantity | Item Description | Price |
|-----------------|--|--------------|
| 340 | Axon Body 3 Camera (\$699 each) | \$0.00 |
| 21 | Axon 8-Bay Dock (\$1,538 each) | \$0.00 |
| 8 | Axon Single Bay Dock (\$200 each) | \$0.00 |
| 340 | BWC Mount (zero cost) | \$0.00 |
| 1 | Training / Deployment (\$8,500 each) | \$0.00 |
| 1 | Data Migration – Axon Inactive Channel Access (\$5,000) | \$0.00 |
| 1 | Data Migration – Axon Evidence.com Channel Services (\$5,000) | \$0.00 |
| | Optional Data Migration – 7 TB Additional Storage (\$280 each) | \$0.00 |

| | | |
|---|---|---------------|
| 4 | Axon Accelerate Conference Registration (\$599 each) | \$0.00 |
| | Hardware and Services Total (before sales tax) | \$0.00 |

TABLE 2 – Annual Software Fees

| Item | Item Description | Cost per Item |
|---|--|---------------------|
| Year 1 2022-2023 | | |
| Axon Unlimited License (340) | Invoice Net 30 Days from Go-Live Date | \$346,800.00 |
| Auto Tagging (CAD/RMS) (340) | Invoice Net 30 Days from Go-Live Date | \$36,720.00 |
| Redaction Assistant (340) | Invoice Net 30 Days from Go-Live Date | \$36,720.00 |
| Administrative License (10) | Invoice Net 30 Days from Go-Live Date | \$4,680.00 |
| | Year 1 Total | \$424,920.00 |
| Years 2 through Year 9 2023-2031 | | |
| Axon Unlimited License (340) | Annual License Fee 12-Month Term. License Fee shall be invoiced on Annual Renewal Date | \$346,800.00 |
| Auto Tagging (CAD/RMS) (340) | Annual License Fee 12-Month Term. License Fee shall be invoiced on Annual Renewal Date | \$36,720.00 |
| Redaction Assistant (340) | Annual License Fee 12-Month Term. License Fee shall be invoiced on Annual Renewal Date | \$36,720.00 |
| Administrative License (10) | Annual License Fee 12-Month Term. License Fee shall be invoiced on Annual Renewal Date | \$4,680.00 |
| | Years 2 through 9 Annual Total (before sales tax) | \$424,920.00 |

Additional body worn camera incremental purchases and license fees may be identified by the County to meet future needs and may be ordered by the County through issuance of a purchase order subject to and referencing this Agreement. Body worn camera incremental purchases and license fees may consist of any quantity of the following components, as determined by the County and Contractor after considering the requirements of each specific location and needs of the County. Pricing for hardware may vary due to market fluctuations, and the pricing in the table below for licenses, maintenance and storage shall remain in effect for the duration of the Agreement. Support fees for future orders will be prorated and co-termed to coincide with existing renewal term.

TABLE 4 – Additional Incremental Purchases

| Item | Additional Incremental Purchases | Dollar Amount |
|--------------|---|----------------------|
| 1 | Axon Body 3 Camera | \$699.00 |
| 2 | Axon 8-Bay Dock | \$1,538.90 |
| 3 | Axon Single Bay Dock | \$200.00 |
| 4 | BWC Mount, 1 included with each BWC purchase | \$0.00 |
| 5 | Training / Deployment – Full-Service Program | \$8,500.00 |
| 6 | Data Migration – Axon Inactive Channel Access | \$5,000.00 |
| 7 | Data Migration – Axon Evidence.com Channel Services | \$5,000.00 |
| 8 | Optional Data Migration – 7 TB Additional Storage | \$280.00 |
| 9 | Axon Accelerate Conference Registration | \$599.00 |
| Total | | |

TABLE 5 – Additional License Fees for Incremental Purchases

| Quantity | Item Description | Price |
|-----------------|---|--------------|
| | Axon Unlimited Annual License Fee 12-Month Term | \$1,020.00 |
| | Auto Tagging (CAD/RMS) Annual License Fee 12-Month Term | \$108.00 |
| | Redaction Assistant Annual License Fee 12-Month Term | \$108.00 |
| | Administrative License Annual License Fee 12-Month Term | \$468.00 |
| | | |

14. Project Managers

| County Project Manager (“SCPM”) | | Contractor Project Manager (“CPM”) | |
|--|--|---|---------------------------------------|
| Name: | Lieutenant Todd Swenson | Name: | Nancy Hayashida |
| Address: | Snohomish County Sheriff Department 1000 California St. Everett, WA 98201 | Address: | 17800 N 85th St, Scottsdale, AZ 85255 |
| Phone: | 425-388-7464 | Phone: | (949) 436-2284 |
| Email: | t.swenson@snoco.org | Email: | nhayshida@axon.com |

15. Sites and Locations.

The Work will be conducted primarily at the County Courthouse facility located at:

Snohomish County Campus
3000 Rockefeller Avenue
Everett WA 98201

Additional facility locations may be identified within Snohomish County, based upon future needs of the County.

16. Attachments.

A. Project Implementation Plan and Timeline

Attachment A Project Implementation Plan and Timeline

Week 1

- Site survey for dock installation, test bandwidth
- Dock registration and configuration
- Install and test E.com docks
- Create user accounts in Evidence.com
- Inventory, assign, and test all Axon devices
- Draft video policy created
- Record/upload test video

Week 2

- Admin Training
- Train the Trainer
- Evidence tech training
- BWC users to download Axon Mobile Apps

Weeks 3 through 7

- Week 3 and 4
 - **Patrol group one and two;** gear fit, BWC issue & training, phone app training
 - Tuesdays and Thursdays 0600-0730 and 1800-1930
- Week 4 and 5
 - **Patrol group three and four;** gear fit, BWC issue & training, phone app training
 - Tuesdays and Thursdays 0600-0730 and 1800-1930
- Week 6
 - **Detective group;** Gear fit, BWC issue & training, phone app training
 - Tuesday and Thursday 0800-1000

Weeks 8 through 13

- Follow Up Training
 - Open Teams Meetings twice a week for questions regarding prior training subjects (hardware and phone app function) as well as in depth training for Evidence.com
 - Trainings to rotate from day shift training one week to night shift training the next.

Groups

- **Patrol group one** (approx. 42 deputies / 4 sessions)
 - East Precinct
 - Sultan PD
 - Gold Bar PD
 - Snohomish PD
- **Patrol group two** (approx. 34 deputies / 4 sessions)
 - Transit
 - Airport
 - CIU
 - Motors

- **Patrol group three** (approx. 56 deputies / 4 sessions)
 - North Precinct
 - Stanwood PD
 - Granite PD
- **Patrol group four** (approx. 68 deputies / 4 sessions)
 - South Precinct
- **Detective group** (approx. 55 deputies / 2 sessions)
 - GIU
 - SIU
 - PDD
 - MCU
 - ATTF
 - Admin



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Exhibit C – Professional Services Appendix

Section 1 – Applies to Body Worn Cameras and Taser 7

- 1 **Utilization of Services.** Agency must use professional services as outlined in the Quotes provided as Exhibit I and Exhibit J, and this Appendix, within 6 months of the Effective Date of Amendment 1.
- 2 **Delivery of Services.** Axon personnel will work Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays. Axon will perform all on-site tasks over a consecutive timeframe. Axon will not charge Agency travel time by Axon personnel to Agency premises as work hours.
- 3 **Access Computer Systems to Perform Services.** Agency authorizes Axon to access relevant Agency computers and networks, solely for performing the Services. Axon will work to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial itemized list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.
- 4 **Site Preparation.** Axon will provide a hardcopy or digital copy of current user documentation for the Axon Devices (“User Documentation”). User Documentation will include all required environmental specifications for the professional Services and Axon Devices to operate per the Axon Device User Documentation. Before installation of Axon Devices (whether performed by Agency or Axon), Agency must prepare the location(s) where Axon Devices are to be installed (“Installation Site”) per the environmental specifications in the Axon Device User Documentation. Following installation, Agency must maintain the Installation Site per the environmental specifications. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Agency when Axon generally releases it
- 5 **Agency Network.** For work performed by Axon transiting or making use of Agency’s network, Agency is solely responsible for maintenance and functionality of the network. In no event will Axon be liable for loss, damage, or corruption of Agency’s network from any cause.

Section 2 – Applies to Body Worn Cameras

- 1 **Body-Worn Camera Full Service (BWC Full Service).** BWC Full Service includes advance remote project planning and configuration support and up to 4 consecutive days of on-site service and a professional services manager to work with Agency to assess Agency’s deployment and determine which on-site services are appropriate. If Agency requires more than 4 consecutive on-site days, Agency must purchase additional days. BWC Full-Service options include:

System set up and configuration

- Instructor-led setup of Axon View and other appropriate applications on smartphones (if applicable)
- Configure categories and custom roles based on Agency need
- Register cameras to Agency domain
- Troubleshoot IT issues with Axon Evidence and Axon Dock (“Dock”) access
- One on-site session included



Master Services and Purchasing Agreement

| |
|--|
| <p>Dock configuration</p> <ul style="list-style-type: none"> • Work with Agency to decide the ideal location of Docks and set configurations on Dock • Authenticate Dock with Axon Evidence using admin credentials from Agency • On-site assistance, not to include physical mounting of docks |
| <p>Best practice implementation planning session</p> <ul style="list-style-type: none"> • Provide considerations for the establishment of video policy and system operations best practices based on Axon's observations with other agencies • Discuss the importance of entering metadata in the field for organization purposes and other best practice for digital data management • Provide referrals of other agencies using the Axon camera devices and Axon Evidence • Recommend rollout plan based on review of shift schedules |
| <p>System Admin and troubleshooting training sessions Step-by-step explanation and assistance for Agency's configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence</p> |
| <p>Axon instructor training (Train the Trainer) Training for Agency's in-house instructors who can support Agency's Axon camera and Axon Evidence training needs after Axon has fulfilled its contractual on-site obligations</p> |
| <p>Evidence sharing training Tailored workflow instruction for Investigative Units on sharing Cases and Evidence with local prosecuting agencies</p> |
| <p>End user go-live training and support sessions</p> <ul style="list-style-type: none"> • Assistance with device set up and configuration • Training on device use, Axon Evidence, and Evidence Sync |
| <p>Implementation document packet Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide</p> |
| <p>Post go-live review</p> |

Section 3 – Applies to Taser 7

1 **CEW Services Packages.** CEW Services Packages are detailed below:

| |
|---|
| <p>System set up and configuration</p> <ul style="list-style-type: none"> • Configure Axon Evidence categories & custom roles based on Agency need. • Troubleshoot IT issues with Axon Evidence. • Register users and assign roles in Axon Evidence. • For the CEW Full-Service Package: On-site assistance included • For the CEW Starter Package: Virtual assistance included |
| <p>Dedicated Project Manager Assignment of specific Axon representative for all aspects of planning the rollout (Project Manager). Ideally, Project Manager will be assigned to Agency 4–6 weeks before rollout</p> |
| <p>Best practice implementation planning session to include:</p> <ul style="list-style-type: none"> • Provide considerations for the establishment of CEW policy and system operations best practices based on Axon's observations with other agencies • Discuss the importance of entering metadata and best practices for digital data management • Provide referrals to other agencies using TASER CEWs and Axon Evidence • For the CEW Full-Service Package: On-site assistance included • For the CEW Starter Package: Virtual assistance included |



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System Admin and troubleshooting training sessions

On-site sessions providing a step-by-step explanation and assistance for Agency's configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence

Axon Evidence Instructor training

- Provide training on the Axon Evidence to educate instructors who can support Agency's subsequent Axon Evidence training needs.
- **For the CEW Full-Service Package:** Training for up to 3 individuals at Agency
- **For the CEW Starter Package:** Training for up to 1 individual at Agency

TASER CEW inspection and device assignment

Axon's on-site professional services team will perform functions check on all new TASER CEW Smart weapons and assign them to a user on Axon Evidence.

Post go-live review

For the CEW Full-Service Package: On-site assistance included.

For the CEW Starter Package: Virtual assistance included.

2 Smart Weapon Transition Service. The Smart Weapon Transition Service includes:

Archival of CEW Firing Logs

Axon's on-site professional services team will upload CEW firing logs to Axon Evidence from all TASER CEW Smart Weapons that Agency is replacing with newer Smart Weapon models.

Return of Old Weapons

Axon's on-site professional service team will ship all old weapons back to Axon's headquarters. Axon will provide Agency with a Certificate of Destruction

*Note: CEW Full-Service packages for TASER 7 include Smart Weapon Transition Service instead of 1-Day Device Specific Instructor Course.



Master Services and Purchasing Agreement

Technology Assurance Plan Appendix

Exhibit D

If Technology Assurance Plan (“**TAP**”) or a bundle including TAP is on the Quote, this appendix applies.

- 1 **TAP Warranty.** The TAP warranty is an extended warranty that starts at the end of the 1-year Hardware Limited Warranty.
- 2 **Officer Safety Plan.** If Agency purchases an Officer Safety Plan (“**OSP**”), Agency will receive the deliverables detailed in the Quote. Agency must accept delivery of the TASER CEW and accessories as soon as available from Axon.
- 3 **OSP 7 Term.** OSP 7 begins after Axon ships the Axon Body 3 or TASER 7 hardware to Agency. If Axon ships in the first half of the month, OSP 7 starts the 1st of the following month. If Axon ships in the second half of the month, OSP 7 starts the 15th of the following month (“**OSP 7 Term**”).
- 4 **TAP BWC Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon body-worn camera (“**BWC Upgrade**”) as scheduled in the Quote. If Agency purchased TAP Axon will provide a BWC Upgrade that is the same or like Axon Device, at Axon’s option. Axon makes no guarantee the BWC Upgrade will utilize the same accessories or Axon Dock.
- 5 **TAP Dock Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon Dock as scheduled in the Quote (“**Dock Upgrade**”). Accessories associated with any Dock Upgrades are subject to change at Axon discretion. Dock Upgrades will only include a new Axon Dock bay configuration unless a new Axon Dock core is required for BWC compatibility. If Agency originally purchased a single-bay Axon Dock, the Dock Upgrade will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon’s option. If Agency originally purchased a multi-bay Axon Dock, the Dock Upgrade will be a multi-bay Axon Dock that is the same or like Axon Device, at Axon’s option.
- 6 **Upgrade Delay.** Axon may ship the BWC and Dock Upgrades as scheduled in the Quote without prior confirmation from Agency unless the Parties agree in writing otherwise at least 90 days in advance. Axon may ship the final BWC and Dock Upgrade as scheduled in the Quote 60 days before the end of the Subscription Term without prior confirmation from Agency.
- 7 **Upgrade Change.** If Agency wants to change Axon Device models for the offered BWC or Dock Upgrade, Agency must pay the price difference between the MSRP for the offered BWC or Dock Upgrade and the MSRP for the model desired. If the model Agency desires has an MSRP less than the MSRP of the offered BWC Upgrade or Dock Upgrade, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.
- 8 **Return of Original Axon Device.** Within 30 days of receiving a BWC or Dock Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Agency does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
- 9 **Termination.** If Agency’s payment for TAP, OSP, or Axon Evidence is more than 30 days past due, Axon may terminate TAP or OSP. Once TAP or OSP terminates for any reason:
 - 9.1 TAP and OSP coverage terminate as of the date of termination and no refunds will be given.
 - 9.2 Axon will not and has no obligation to provide the Upgrade Models.
 - 9.3 Agency must make any missed payments due to the termination before Agency may purchase any future TAP or OSP.



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Axon Auto-Tagging Appendix

Exhibit E

- 1 **Scope.** Axon Auto-Tagging consists of the development of a module to allow Axon Evidence to interact with Agency's Computer-Aided Dispatch ("CAD") or Records Management Systems ("RMS"). This allows end users to auto-populate Axon video meta-data with a case ID, category, and location-based on data maintained in Agency's CAD or RMS.
- 2 **Support.** For thirty days after completing Auto-Tagging Services, Axon will provide up to 5 hours of remote support at no additional charge. Axon will provide free support due to a change in Axon Evidence, so long as long as Agency maintains an Axon Evidence and Auto-Tagging subscription. Axon will not provide support if a change is required because Agency changes its CAD or RMS.
- 3 **Changes.** Axon is only responsible to perform the Services in this Appendix. Any additional Services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule.
- 4 **Agency Responsibilities.** Axon's performance of Auto-Tagging Services requires Agency to:
 - 4.1 Make available relevant systems, including Agency's current CAD or RMS, for assessment by Axon (including remote access if possible);
 - 4.2 Make required modifications, upgrades or alterations to Agency's hardware, facilities, systems and networks related to Axon's performance of Auto-Tagging Services;
 - 4.3 Provide access to the premises where Axon is performing Auto-Tagging Services, subject to Agency safety and security restrictions, and allow Axon to enter and exit the premises with laptops and materials needed to perform Auto-Tagging Services;
 - 4.4 Provide all infrastructure and software information (TCP/IP addresses, node names, network configuration) necessary for Axon to provide Auto-Tagging Services;
 - 4.5 Promptly install and implement any software updates provided by Axon;
 - 4.6 Ensure that all appropriate data backups are performed;
 - 4.7 Provide assistance, participation, and approvals in testing Auto-Tagging Services;
 - 4.8 Provide Axon with remote access to Agency's Axon Evidence account when required;
 - 4.9 Notify Axon of any network or machine maintenance that may impact the performance of the module at Agency; and
 - 4.10 Ensure reasonable availability of knowledgeable staff and personnel to provide timely, accurate, complete, and up-to-date documentation and information to Axon.
- 5 **Access to Systems.** Agency authorizes Axon to access Agency's relevant computers, network systems, and CAD or RMS solely for performing Auto-Tagging Services. Axon will work diligently to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.



Exhibit F - Service Offerings Agreement

Part 1 – Axon Evidence Service Level Agreement

This Service Level Agreement (**SLA**) identifies the Axon Evidence Service Offerings and the expected level of services between Axon¹ (**Axon, us or we**) and users of Service Offerings (**Customer or you**). Unless otherwise provided in this SLA, this SLA is subject to the terms of the purchase agreement, or other similar agreement, if any, between Axon and Customer. This SLA applies separately to each Customer using Service Offerings. By using Service Offerings, you agree that you understand this SLA and you accept and agree to be bound by the following terms and conditions. Axon reserves the right to update and change the terms of this SLA. When we post changes, we will revise the “last updated” date at the top of this page. If there are adverse material changes to this SLA, we will inform you by directly sending you a notification. We encourage you to periodically review the most current version of the Axon Cloud Services Maintenance Schedule by visiting: <https://www.axon.com/products/axon-evidence/maintenance-schedule>.

Definitions

- **“Axon Cloud Services”** means Axon’s web services for Axon Evidence, Axon Records, Axon Dispatch, and interactions between Evidence.com and Axon devices or Axon client software. Axon Cloud Service excludes third-party applications, hardware warranties, and my.evidence.com.
- **“Downtime”** means periods of time, measured in minutes, in which the Service Offering is Unavailable to you. “Downtime” does not include Scheduled Downtime and does not include Unavailability of the Service Offering due to limitations described under the section Exclusions.
- **“Incident”** means a disruption of Service Offerings during which the Customer experiences Downtime.
- **“Maximum Available Minutes”** means the total amount of accumulated minutes during a Service Month for the Service Offering.
- **“Monthly Uptime Percentage”** means $(\text{Maximum Available Minutes} - \text{Downtime}) / \text{Maximum Available Minutes} * 100$.
- **“Scheduled Downtime”** means periods of time, measured in minutes, in which the Service Offering is unavailable to Customer, which fall within scheduled routine maintenance or planned maintenance timeframes.
- **“Service Month”** means a calendar month at Coordinated Universal Time (UTC).

¹ “Axon” refers to the Axon entity that you are in a contractual agreement with for the provision of Axon Cloud Services, including but not limited to Axon Public Safety UK Limited, Axon Public Safety Germany SE, etc.



Exhibit F - Service Offerings Agreement

- **“Service Credits”** means credits received by users of Service Offerings in the event that the service level objectives are not achieved.
- **“Service Offerings”** means all Axon Evidence services provided by Axon pursuant to this SLA.
- **“Unavailable”** and **“Unavailability”** means a situation where the Service Offering does not allow for the upload of evidence files, viewing of evidence files or interactive login by an end-user.

Service Level Objective

Axon will use commercially reasonable efforts to make the Service Offerings available 99.99% of the time. Guaranteed service level & Service Credits:

| Monthly Uptime Percentage | Service Credit in Days |
|---------------------------|------------------------|
| Less than 99.9% | 3 |
| Less than 99.0% | 7 |

Requesting Service Credits

In order for Axon to consider a claim for Service Credits, you must submit the claim to Axon Customer Support (<https://www.axon.com/contact>) including all information necessary for us to validate the claim, including but not limited to: (i) a detailed description of the Incident; (ii) information regarding the time and duration of the Incident; (iii) the number and location(s) of affected users (if applicable); and (iv) descriptions of your attempts to resolve the Incident at the time of occurrence.

Service Maintenance

- Maintenance will take place according to the prevailing Axon Cloud Services Maintenance Schedule: <https://www.axon.com/products/axon-evidence/maintenance-schedule>.
- Maintenance periods may periodically result in the Service Offerings being Unavailable to you. Downtime falling within scheduled routine or planned maintenance is Scheduled Downtime and is not eligible for Service Credits.
- Emergency maintenance may have less than a 24-hour notification period. Emergency maintenance may be performed at any time, with or without notice as deemed necessary by Axon. Emergency maintenance falling outside scheduled routine or planned maintenance is eligible for Service Credits.
- Axon will make available updates as released by Axon to the Axon Cloud Services. The Customer is responsible for maintaining the computer equipment and internet connections necessary for use of Axon Cloud Services.



Exhibit F - Service Offerings Agreement

- For the support of Android & iOS Applications, including Axon View, Axon Device Manager, and Axon Capture, Axon will use reasonable efforts to continue supporting previous version of such applications for 45 days after the change. In the event the Customer does not update their Android/iOS application to the most current version within 45 days of release, Axon may disable the application or force updates to the non-supported application.

Terms

Axon must receive the claim within one month of the end of the month in which the Incident that is the subject of the claim occurred. For example, if the Incident occurred on February 12th, we must receive the claim and all required information by March 31st.

We will evaluate all information reasonably available to us and make a good faith determination of whether a Service Credit is owed. We will use commercially reasonable efforts to process claims during the subsequent month and within forty-five days of receipt. You must be in compliance with all Axon agreements in order to be eligible for a Service Credit. If we determine that a Service Credit is owed to you, we will apply the Service Credit to the end of your Service Offering subscription term. Service Credits may not be exchanged for or converted to monetary amounts.

Exclusions

This SLA does not apply to any unavailability, suspension or termination of the Service Offerings, or any other Axon Evidence performance issues: (a) caused by factors outside of our reasonable control, including any force majeure event, terrorism, sabotage, virus attack or Customer internet access and related problems beyond the demarcation point of the Service Offerings (including Domain Name Server issues outside our direct control); (b) that result from any actions or inactions of you or a third party; (c) that result from your communication delays, including wrong, bad or missing data, improperly formatted, organized or transmitted data received from you, or any other data issues related to the communication or data received from or through you; (d) that result from your equipment, software or other technology and/or third party equipment, software or other technology (other than third party equipment within our direct control); (e) that result from any maintenance as provided for pursuant to this SLA; or (f) arising from our suspension and termination of your right to use the Service Offerings in accordance with the agreement for the provision of Axon Evidence between you and Axon.

Planned Maintenance

Axon may schedule and plan maintenance windows outside of the timeframes detailed in "Scheduled Routine Maintenance".



Exhibit F - Service Offerings Agreement

Scheduled Routine Maintenance: routine maintenance is scheduled on the fourth Tuesday of each month in Pacific Time (PT)*:

| DEPLOYMENT | DAY OF WEEK (PT) | PACIFIC TIME (PT)* | COORDINATED UNIVERSAL TIME (UTC) |
|--------------------------------|------------------|--------------------|----------------------------------|
| Australia** | Tuesday | 02:00 - 05:00 | 10:00 - 12:00 |
| Brazil | Tuesday | 10:00 - 11:00 | 17:00 - 19:00 |
| European Union | Tuesday | 13:00 - 14:00 | 20:00 - 22:00 |
| United Kingdom** | Tuesday | 14:00 - 15:00 | 21:00 - 23:00 |
| Canada | Tuesday | 16:00 - 17:00 | 23:00 - 01:00*** |
| United States - Federal Region | Tuesday | 17:00 - 18:00 | 00:00 - 02:00**** |
| United States | Tuesday | 21:00 - 22:00 | 04:00 - 06:00**** |

* Pacific Time (PT) observes daylight savings. UTC time data is reflective of maintenance windows regardless of daylight savings observation. Refer to UTC to calculate local time of maintenance.

** Maintenance performed on UK and AU a week after the fourth Tuesday of each month

*** Time period includes time on Wednesday in UTC

**** Time period is on Wednesday in UTC

Emergency Maintenance

Patches and emergency releases are used to deliver ad-hoc application fixes and are typically seamless to customers. Whenever possible, patches and emergency releases are deployed during off-peak hours and without Downtime. Emergency releases are conducted on an as-needed basis and can occur any day of the week.

Axon Device Firmware Updates

Firmware updates and enhancements to Axon devices are pushed from Axon Cloud Services. Customer interaction is not required. Updates are retrieved, installed and validated during the normal device charging and data transfer process. Firmware updates are systemically rolled out to customers in waves.



Exhibit F - Service Offerings Agreement

Notification of Maintenance

Notification of upcoming routine maintenance is not provided in advance unless there has been a change to the Scheduled Routine Maintenance. Approximately one (1) week prior to the routine maintenance, release notes are provided to Axon Evidence customer administrators.

If planned maintenance is required, Axon will communicate via email to Axon Evidence Customer administrators at least one (1) week in advance.

In the event of scheduled routine or planned maintenance that requires customer action (e.g. updating network settings), Axon will communicate via email at least sixty (60) days prior to the maintenance. Please Note: If emergency maintenance that requires customer action is necessary, Customers may be notified less than one (1) week in advance.



Exhibit F - Service Offerings Agreement

Part 2 - Customer Support Response Statement

Axon has implemented Incident response policies and practices for Axon devices and Axon Cloud Services, which follow industry best practice standards. Axon reserves the right to change the terms of these response policies.

Definitions

- **“Business Day”** means Monday to Friday 08:00 – 17:30, excluding public holidays.
- **“BOD”** means the Board of Directors
- **“Incident”** means a fault related to an Axon product or Axon Cloud Services experienced by the Customer.
- **“Targeted Response Time”** means the target timeframe for Axon to respond to Customer and/or escalate the Incident within the *“Axon Customer Support Solution”*.
- **“Targeted Resolution Time”** means the target timeframe for the full resolution of the Incident. It excludes time delays caused by Customer or third parties outside of Axon’s reasonable control.
- **“Workaround”** means a method for overcoming an Incident allowing the Customer to operate the core function of Axon devices and/or Axon Cloud Services.

Axon Support Channels

Axon Resource Centre: <https://my.axon.com>

Telephone:

US & Canada: 800-978-2737

UK: +44 (0)1327 709 666

Email:

UK: uksupport@axon.com

Germany: support-dach@axon.com

Rest of EMEA: customerservice@axon.com or support@axon.com



Exhibit F - Service Offerings Agreement

Incident Classifications and Response Times

| Incident Classification | Description | Targeted Response Time | Targeted Resolution Time | Customer Response Commitment |
|-------------------------|--|------------------------|---|---|
| Severity 1 Issue | <ul style="list-style-type: none"> - Business critical function is down - Material impact to Customer's business - No Workaround exists | Less than 1 hour | Less than 24 hours | Customer shall remain accessible by phone for troubleshooting from the time a Severity 1 issue is logged until such time as it is resolved. |
| Severity 2 Issue | <ul style="list-style-type: none"> - Business critical function is impaired or degraded - There are time-sensitive issues that materially impact ongoing production - Workaround exists, but it is only temporary | 1 Business Day | Less than 2 weeks | Customer shall remain accessible by phone or other electronic means for troubleshooting from the time a Severity 2 issue is logged until such time as it is resolved. |
| Severity 3 Issue | <ul style="list-style-type: none"> - Non-critical function down or impaired - Does not have significant current production impact - Performance is degraded | 1 Business Day | Mutually agreed timeframe based on prioritization | |

For Customers with 4 levels of Incident classification such as Critical, High, Medium and Low, Axon will recognize this and will consider the two highest categories as "Severity 1". For example: Critical and High would be classed as a "Severity 1" Incident and managed accordingly.

Severity Level Determination

Customer shall reasonably self-diagnose each Incident and recommend to Axon an appropriate severity level designation. Axon shall validate your severity level designation or notify you of a proposed change to a higher or lower level with justification for the proposal. In the event of a conflict regarding the appropriate severity level designation, each party shall promptly escalate such conflict to its management team for resolution through consultation between the parties' management, during which time the parties shall continue to handle the Incident support in accordance with Axon's severity level designation. In the rare case a conflict requires a management discussion, both parties shall be available within one hour of the escalation.



Exhibit F - Service Offerings Agreement

Escalation

| Escalation Level | Description | Escalation | Targeted Response Time | Targeted Resolution Time |
|------------------|---|---|------------------------|--------------------------|
| Tier 1 | Basic technical or commercial issues - Non-time critical | None | Less than 6 hours | Less than 1 business day |
| Tier 2 | Advanced technical or commercial issues - Non-time critical. | BoD / Country Manager | Less than 4 hours | Less than 1 business day |
| Tier 3 | Technical or commercial issues - Time critical | Country Manager to Axon BoD/Support Team | Less than 2 hours | Less than 1 business day |

Exclusions

This Customer Support Response Statement does not apply to any unavailability, suspension, or termination of the Service Offerings caused by all the exclusion events under Part 1 of this document, nor to services or hardware not within Axon's control. Hardware warranty will be dependent on Customer's specific agreement with Axon and levels covered. Please see Part 3 for "Return of Merchandise Authorization".



Exhibit F - Service Offerings Agreement

Part 3 – Return of Merchandise Authorization (RMA)

The *Axon Evidence Device Return Service* provides Customers with the ability to manage return merchandise authorization (RMA) requests within Axon Evidence.com. Authorized users will be able to create, update, save, submit, and track device returns for their agency in one place. Hardware warranty will be dependent on Customer's specific agreement with Axon and levels covered.

Targeted Replacement Time:

Axon aims to have replacement devices shipped to the Customer within 48 hours from receipt of the faulty device (excluding weekends or public holidays).

Exclusions

The Return of Merchandise Authorization does not apply to services or hardware not within Axon's control. Axon's customer support will provide detail on return times as soon as possible to the Customer's point of contact.

N.B. TASER products (conducted electrical devices) are not covered under the terms of this Return of Merchandise Authorization. Customers are requested to contact Customer support directly to report a faulty TASER device.

Exhibit G TASER 7 Statement of Work

1. Scope of Work to be performed by Contractor.

The Contractor will provide and implement TASER 7 Certification Plan bundles that address the need to enhance the safety and protection of Sheriff patrol deputies as described in this Scope of Work, Exhibit C, Professional Services Appendix attached herein and RFP-22-005BC.

The TASER 7 Certification Plan bundle includes the following:

- TASER 7 Handle
- TASER 7 Holster
- TASER 7 Re-Chargeable Battery
- TASER 7 Single-bay dock – quantity 6
- TASER 7 6-bay dock - quantity 6
- TASER 7 Training cartridges (total of 28 over term of contract)
- Unlimited TASER 7 field cartridges
- TASER 7 Evidence.com (Axon Evidence) Software License
- HALT Training Suit – quantity 4
- Training Target
- Access to Online End User Training Content via Axon Academy
- Instructor Training and Master Instructor Training
- All Hardware Warranties for term of contract

The Contractor will provide technical specifications and consult with County IT personnel to create a file transfer procedure from Taser 7 docks to Evidence.com that will deliver TASER 7 data files securely for storage and retrieval.

The Contractor will conduct training and remote configuration sessions with County personnel in the use of the TASER 7 as set forth in Attachment A, Project Implementation Plan and Timeline.

This scope of work is for the Contractor's standard product offerings and does not include any customized development or reporting for the County.

2. Fees

| Item | Full-Service Option Fees for Years 1 through 5 | Dollar Amount |
|------|---|--------------------|
| 1 | TASER 7 Certification Plan bundle: NMI Device, Service and Cartridges with trade-in credit* (Annual, per device) | \$667.85616 |

*If County does not return all existing tasers to Contractor for trade-in credit, County will provide Contractor with the serial numbers of devices that are not returned.

Initially, Axon will provide the TASER 7 Certification Plan bundle for 263 County users. Additional tasers may be identified by the County to meet future needs and may be ordered by the County through issuance of a purchase order, which will be subject to this Agreement, and an Axon quotation number representing the change order. Annually, all change orders will be consolidated into a contract amendment to be executed in the same manner in which the original MSA was approved. Annual support fees for future orders shall be prorated and co-termed to coincide with existing renewal term.



Master Services and Purchasing Agreement

TASER 7 Appendix

This TASER 7 Appendix applies to Agency's TASER 7, OSP 7, or OSP 7 Plus purchase from Axon.

- 1 **Duty Cartridge Replenishment Plan.** If the Quote includes "Duty Cartridge Replenishment Plan", Agency must purchase the plan for each CEW user. A CEW user includes officers that use a CEW in the line of duty and those that only use a CEW for training. Agency may not resell cartridges received. Axon will only replace cartridges used in the line of duty.
- 2 **Training.** If the Quote includes a training voucher, Agency must use the voucher within 1 year of issuance, or the voucher will be void. Axon will issue Agency a voucher annually beginning on the start of the TASER Subscription Term. The voucher has no cash value. Agency cannot exchange it for another device or service. Unless stated in the Quote, the voucher does not include travel expenses and will be Agency's responsibility. If the Quote includes Axon Online Training or Virtual Reality Content Empathy Development for Autism/Schizophrenia (collectively, "Training Content"), Agency may access Training Content. Axon will deliver all Training Content electronically.
- 3 **Extended Warranty.** If the Quote includes an extended warranty, the extended warranty coverage period warranty will be for a 5-year term, which includes the hardware manufacturer's warranty plus the 4-year extended term.
- 4 **Trade-in.** If the Quote contains a discount on CEW-related line items, including items related to OSP, then that discount may only be applied as a trade-in credit, and Agency must return used hardware and accessories associated with the discount ("Trade-In Units") to Axon. Agency must ship batteries via ground shipping. Axon will pay shipping costs of the return. If Axon does not receive Trade-In Units within the timeframe below, Axon will invoice Agency the value of the trade-in credit. Agency may not destroy Trade-In Units and receive a trade-in credit.

| Agency Size | Days to Return from Start Date of TASER 7 Subscription |
|------------------------|--|
| Less than 100 officers | 30 days |
| 100 to 499 officers | 90 days |
| 500+ officers | 180 days |

- 5 **TASER 7 Subscription Term.** The TASER 7 Subscription Term for a standalone TASER 7 purchase begins on shipment of the TASER 7 hardware. The TASER 7 Subscription Term for OSP 7 begins on the OSP 7 Start date.
- 6 **Access Rights.** Upon Axon granting Agency a TASER 7 Axon Evidence subscription, Agency may access and use Axon Evidence for the storage and management of data from TASER 7 CEW devices during the TASER 7 Subscription Term. Agency may not upload any non-TASER 7 data or any other files to Axon Evidence. Agency may not exceed the number of end users than the Quote specifies.
- 7 **Privacy.** Axon will not disclose Agency Content or any information about Agency except as compelled by a court or administrative body or required by any law or regulation. Axon will give notice if any disclosure request is received for Agency Content, so Agency may file an objection with the court or administrative body.
- 8 **Termination.** If payment for TASER 7 is more than 30 days past due, Axon may terminate Agency's TASER 7 plan by notifying Agency. Upon termination for any reason, then as of the date of termination:

Title: Master Services and Purchasing Agreement between Axon and Agency
 Department: Legal
 Version: 13.0
 Release Date: 3/31/2021

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Master Services and Purchasing Agreement

- 8.1 TASER 7 extended warranties and access to Training Content will terminate. No refunds will be given.
- 8.2 Axon will invoice Agency the remaining MSRP for TASER 7 products received before termination. If terminating for non-appropriations, Axon will not invoice Agency if Agency returns the CEW, rechargeable battery, holster, dock, core, training suits, and unused cartridges to Axon within 30 days of the date of termination.
- 8.3 Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future TASER 7 plan.

Title: Master Services and Purchasing Agreement between Axon and Agency
Department: Legal
Version: 13.0
Release Date: 3/31/2021

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Axon Enterprise, Inc.
 17800 N 85th St.
 Scottsdale, Arizona 85255
 United States
 VAT: 86-0741227
 Domestic: (800) 978-2737
 International: +1.800.978.2737

Exhibit I

Q-378880-44763.946BR

Issued: 07/21/2022

Quote Expiration: 09/01/2022

Estimated Contract Start Date: 10/01/2022

Account Number: 106530

Payment Terms: N30

Delivery Method: Fedex - Ground

| SHIP TO | BILL TO |
|--|---|
| Delivery;Other-8915 Cathcart Way 8915 Cathcart Way Snohomish, WA 98296-8692 USA | Snohomish County Sheriff's Office - WA 3000 Rockefeller Ave Everett, WA 98201-4071 USA Email: |

| SALES REPRESENTATIVE | PRIMARY CONTACT |
|---|---|
| Ben Rubke Phone: +1 4153149573 Email: brubke@axon.com Fax: | John Flood Phone: (360) 568-0888 Email: john.flood@snoco.org Fax: (425) 388-3931 |

Quote Summary

| | |
|-------------------------------|-----------------------|
| Program Length | 108 Months |
| TOTAL COST | \$3,824,280.00 |
| ESTIMATED TOTAL W/ TAX | \$4,095,408.70 |

Discount Summary

| | |
|--------------------------|-----------------------|
| Average Savings Per Year | \$13,750.85 |
| TOTAL SAVINGS | \$1,485,091.50 |

Payment Summary

| Date | Subtotal | Tax | Total |
|--------------|-----------------------|---------------------|-----------------------|
| Sep 2022 | \$424,920.00 | \$30,125.42 | \$455,045.42 |
| Sep 2023 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2024 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2025 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2026 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2027 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2028 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2029 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Sep 2030 | \$424,920.00 | \$30,125.41 | \$455,045.41 |
| Total | \$3,824,280.00 | \$271,128.70 | \$4,095,408.70 |

| | |
|------------------------|----------------|
| Quote Unbundled Price: | \$5,309,371.50 |
| Quote List Price: | \$5,168,733.90 |
| Quote Subtotal: | \$3,824,280.00 |

Pricing

All deliverables are detailed in Delivery Schedules section lower in proposal

| Item | Description | Qty | Term | Unbundled | List Price | Net Price | Subtotal | Tax | Total |
|----------------------------|---|-----|------|-----------|-------------|-----------|-----------------------|---------------------|-----------------------|
| Program | | | | | | | | | |
| BWCUwTAP | BWC Unlimited with TAP | 340 | 108 | \$92.83 | \$89.00 | \$85.00 | \$3,121,200.00 | \$207,148.42 | \$3,328,348.42 |
| A la Carte Hardware | | | | | | | | | |
| 73345 | AXON CAMERA REFRESH THREE | 351 | | | \$784.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 73347 | MULTI-BAY BWC DOCK 3RD REFRESH | 21 | | | \$1,677.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 73317 | 1-BAY DOCK AXON CAMERA REFRESH THREE | 8 | | | \$224.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| AB3C | AB3 Camera Bundle | 340 | | | \$699.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| AB3MBD | AB3 Multi Bay Dock Bundle | 21 | | | \$1,538.90 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| AB31BD | AB3 1-Bay Dock Bundle | 8 | | | \$200.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| A la Carte Software | | | | | | | | | |
| 73682 | AUTO TAGGING LICENSE | 340 | 108 | | \$9.00 | \$9.00 | \$330,480.00 | \$30,073.68 | \$360,553.68 |
| 73478 | REDACTION ASSISTANT USER LICENSE | 340 | 108 | | \$9.00 | \$9.00 | \$330,480.00 | \$30,073.68 | \$360,553.68 |
| 73683 | 10 GB EVIDENCE.COM A-LA-CART STORAGE- | 700 | 108 | | \$0.40 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| ProLicense | Pro License Bundle | 10 | 108 | | \$39.00 | \$39.00 | \$42,120.00 | \$3,832.92 | \$45,952.92 |
| A la Carte Services | | | | | | | | | |
| 79999 | AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE | 1 | | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 85055 | AXON FULL SERVICE | 1 | | | \$17,000.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 80223 | INACTIVE CHANNEL ACCESS LICENSE | 1 | 108 | | \$5,000.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | | | \$599.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 80190 | Evidence.com Channel Services | 1 | | | \$5,000.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Total | | | | | | | \$3,824,280.00 | \$271,128.70 | \$4,095,408.70 |

Delivery Schedule

Hardware

| Bundle | Item | Description | QTY | Estimated Delivery Date |
|---------------------------|-------|---|-----|-------------------------|
| AB3 1-Bay Dock Bundle | 71104 | NORTH AMER POWER CORD FOR AB3 & T7 1-BAY DOCK/DATAPORT | 8 | 09/01/2022 |
| AB3 1-Bay Dock Bundle | 74211 | AXON BODY 3 - 1 BAY DOCK | 8 | 09/01/2022 |
| AB3 Camera Bundle | 11534 | USB-C to USB-A CABLE FOR AB3 OR FLEX 2 | 374 | 09/01/2022 |
| AB3 Camera Bundle | 73202 | AXON BODY 3 - NA10 - US - BLK - RAPIDLOCK | 340 | 09/01/2022 |
| AB3 Camera Bundle | 73202 | AXON BODY 3 - NA10 - US - BLK - RAPIDLOCK | 11 | 09/01/2022 |
| AB3 Camera Bundle | 74028 | WING CLIP MOUNT, AXON RAPIDLOCK | 374 | 09/01/2022 |
| AB3 Multi Bay Dock Bundle | 70033 | WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK | 21 | 09/01/2022 |
| AB3 Multi Bay Dock Bundle | 71019 | NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK | 21 | 09/01/2022 |
| AB3 Multi Bay Dock Bundle | 74210 | AXON BODY 3 - 8 BAY DOCK | 21 | 09/01/2022 |
| BWC Unlimited with TAP | 73313 | 1-BAY DOCK AXON CAMERA REFRESH ONE | 8 | 03/01/2025 |
| BWC Unlimited with TAP | 73309 | AXON CAMERA REFRESH ONE | 351 | 09/01/2025 |
| BWC Unlimited with TAP | 73689 | MULTI-BAY BWC DOCK 1ST REFRESH | 21 | 09/01/2025 |
| BWC Unlimited with TAP | 73314 | 1-BAY DOCK AXON CAMERA REFRESH TWO | 8 | 09/01/2027 |
| BWC Unlimited with TAP | 73310 | AXON CAMERA REFRESH TWO | 351 | 09/01/2028 |
| BWC Unlimited with TAP | 73688 | MULTI-BAY BWC DOCK 2ND REFRESH | 21 | 09/01/2028 |
| A la Carte | 73317 | 1-BAY DOCK AXON CAMERA REFRESH THREE | 8 | 09/01/2031 |
| A la Carte | 73345 | AXON CAMERA REFRESH THREE | 351 | 09/01/2031 |
| A la Carte | 73347 | MULTI-BAY BWC DOCK 3RD REFRESH | 21 | 09/01/2031 |

Software

| Bundle | Item | Description | QTY | Estimated Start Date | Estimated End Date |
|------------------------|-------|--|-----|----------------------|--------------------|
| BWC Unlimited with TAP | 73686 | EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE | 340 | 10/01/2022 | 09/30/2031 |
| BWC Unlimited with TAP | 73746 | PROFESSIONAL EVIDENCE.COM LICENSE | 340 | 10/01/2022 | 09/30/2031 |
| Pro License Bundle | 73683 | 10 GB EVIDENCE.COM A-LA-CART STORAGE- | 30 | 10/01/2022 | 09/30/2031 |
| Pro License Bundle | 73746 | PROFESSIONAL EVIDENCE.COM LICENSE | 10 | 10/01/2022 | 09/30/2031 |
| A la Carte | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | 10/01/2022 | 09/30/2031 |
| A la Carte | 73682 | AUTO TAGGING LICENSE | 340 | 10/01/2022 | 09/30/2031 |
| A la Carte | 73683 | 10 GB EVIDENCE.COM A-LA-CART STORAGE- | 700 | 10/01/2022 | 09/30/2031 |

Services

| Bundle | Item | Description | QTY |
|------------|-------|---|-----|
| A la Carte | 79999 | AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE | 1 |
| A la Carte | 80190 | Evidence.com Channel Services | 1 |
| A la Carte | 80223 | INACTIVE CHANNEL ACCESS LICENSE | 1 |
| A la Carte | 85055 | AXON FULL SERVICE | 1 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |

Services

| Bundle | Item | Description | QTY |
|---------------|-------------|------------------------------------|------------|
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |
| A la Carte | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 |

Warranties

| Bundle | Item | Description | QTY | Estimated Start Date | Estimated End Date |
|------------------------|-------------|-------------------------------------|------------|-----------------------------|---------------------------|
| BWC Unlimited with TAP | 80464 | EXT WARRANTY, CAMERA (TAP) | 340 | 10/01/2022 | 09/30/2031 |
| BWC Unlimited with TAP | 80464 | EXT WARRANTY, CAMERA (TAP) | 11 | 10/01/2022 | 09/30/2031 |
| BWC Unlimited with TAP | 80465 | EXT WARRANTY, MULTI-BAY DOCK (TAP) | 21 | 10/01/2022 | 09/30/2031 |
| BWC Unlimited with TAP | 80466 | EXT WARRANTY, SINGLE-BAY DOCK (TAP) | 8 | 10/01/2022 | 09/30/2031 |

Payment Details

| Sep 2022 | | | | | | |
|--------------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 1 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 1 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 1 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.50 | \$369,816.50 |
| Year 1 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Invoice Upon Fulfillment | AB31BD | AB3 1-Bay Dock Bundle | 8 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | AB3C | AB3 Camera Bundle | 340 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | AB3MBD | AB3 Multi Bay Dock Bundle | 21 | \$0.00 | \$0.00 | \$0.00 |
| Total | | | | \$424,920.00 | \$30,125.42 | \$455,045.42 |

| Oct 2022 | | | | | | |
|--------------------------|-------------|---|------------|-----------------|---------------|---------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Invoice Upon Fulfillment | 73683 | 10 GB EVIDENCE.COM A-LA-CART STORAGE- | 700 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 79999 | AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE | 1 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 80190 | Evidence.com Channel Services | 1 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 80223 | INACTIVE CHANNEL ACCESS LICENSE | 1 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 85055 | AXON FULL SERVICE | 1 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 99901 | ACCELERATE CONFERENCE REGISTRATION | 4 | \$0.00 | \$0.00 | \$0.00 |
| Total | | | | \$0.00 | \$0.00 | \$0.00 |

| Sep 2023 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 2 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 2 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 2 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 2 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2024 | | | | | | |
|---------------------|-------------|----------------------------------|------------|-----------------|-------------|--------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 3 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 3 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 3 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 3 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |

| Sep 2024 | | | | | | |
|---------------------|-------------|--------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2025 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 4 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 4 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 4 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 4 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2026 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 5 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 5 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 5 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 5 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2027 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 6 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 6 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 6 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 6 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2028 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 7 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 7 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 7 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 7 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2029 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 8 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 8 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 8 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 8 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2030 | | | | | | |
|---------------------|-------------|----------------------------------|------------|---------------------|--------------------|---------------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Year 9 | 73478 | REDACTION ASSISTANT USER LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 9 | 73682 | AUTO TAGGING LICENSE | 340 | \$36,720.00 | \$3,341.52 | \$40,061.52 |
| Year 9 | BWCUwTAP | BWC Unlimited with TAP | 340 | \$346,800.00 | \$23,016.49 | \$369,816.49 |
| Year 9 | ProLicense | Pro License Bundle | 10 | \$4,680.00 | \$425.88 | \$5,105.88 |
| Total | | | | \$424,920.00 | \$30,125.41 | \$455,045.41 |

| Sep 2031 | | | | | | |
|--------------------------|-------------|--------------------------------------|------------|-----------------|---------------|---------------|
| Invoice Plan | Item | Description | Qty | Subtotal | Tax | Total |
| Invoice Upon Fulfillment | 73317 | 1-BAY DOCK AXON CAMERA REFRESH THREE | 8 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 73345 | AXON CAMERA REFRESH THREE | 351 | \$0.00 | \$0.00 | \$0.00 |
| Invoice Upon Fulfillment | 73347 | MULTI-BAY BWC DOCK 3RD REFRESH | 21 | \$0.00 | \$0.00 | \$0.00 |
| Total | | | | \$0.00 | \$0.00 | \$0.00 |

ATTENTION

This order may qualify for freight shipping, please fill out the following information.

| | |
|---|--|
| Who is the receiving contact and what is the contact phone number for this shipment? | |
| What are the receiving hours of operation? | |
| Is a loading dock available for this incoming shipment? If yes, are you able to unload pallets from the trailer or will the driver need to assist with unload? | |
| Do you have a forklift and/or pallet jack to transport pallets into your facility? | |
| Are there any delivery restrictions (no 53' trailers, no box trucks, etc.)? | |

Exhibit J



Axon Enterprise, Inc.
 17800 N 85th St.
 Scottsdale, Arizona 85255
 United States
 VAT: 86-0741227
 Domestic: (800) 978-2737
 International: +1.800.978.2737

Q-376908-44762.683BB

Issued: 07/20/2022

Quote Expiration: 08/31/2022

EST Contract Start Date: 09/01/2022

Account Number: 106530

Payment Terms: N30

Delivery Method: Fedex - Ground

| SHIP TO | BILL TO |
|---|--|
| Delivery;Other-8915 Cathcart Way 8915 Cathcart Way Snohomish, WA 98296-8692 | Snohomish County Sheriff's Office - WA 3000 Rockefeller Ave Everett, WA 98201-4071 |
| USA | USA Email: michael.vafeados@snoco.org |

| SALES REPRESENTATIVE | PRIMARY CONTACT |
|--|--|
| Brian Black Phone: 6024991427 Email: bblack@axon.com Fax: | Michael Vafeados Phone: (425) 322-3682 Email: michael.vafeados@co.snohomish.wa.us Fax: (425) 388-3931 |

| | |
|-------------------------------|---------------------|
| Program Length | 60 Months |
| TOTAL COST | \$878,230.86 |
| ESTIMATED TOTAL W/ TAX | \$957,149.92 |

| | |
|----------------------|---------------------|
| Bundle Savings | \$183,676.26 |
| Additional Savings | \$78,883.41 |
| TOTAL SAVINGS | \$262,559.67 |

| PAYMENT PLAN | | |
|--------------|--------------|--------------|
| PLAN NAME | INVOICE DATE | AMOUNT DUE |
| Year 1 | Aug, 2022 | \$175,646.18 |
| Year 2 | Aug, 2023 | \$175,646.17 |
| Year 3 | Aug, 2024 | \$175,646.17 |
| Year 4 | Aug, 2025 | \$175,646.17 |
| Year 5 | Aug, 2026 | \$175,646.17 |

Quote Details

Bundle Summary

| Item | Description | QTY |
|---------------|-----------------------------------|-----|
| T7Cert | 2021 Taser 7 Certification Bundle | 263 |
| T7Dock | 2021 T7 Dock | 3 |
| DynamicBundle | Dynamic Bundle | 1 |

Bundle: 2021 Taser 7 Certification Bundle Quantity: 263 Start: 9/1/2022 End: 8/31/2027 Total: 867900 USD

| Category | Item | Description | QTY |
|--------------------------|-------|--|-----|
| Holsters | 20160 | TASER 7 HOLSTER - SAFARILAND, RH+CART CARRIER | 62 |
| Holsters | 20161 | TASER 7 HOLSTER - SAFARILAND, LH+CART CARRIER | 201 |
| HALT Suit | 20050 | HOOK-AND-LOOP TRAINING (HALT) SUIT | 4 |
| Handle License | 20248 | TASER 7 EVIDENCE.COM LICENSE | 263 |
| Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 789 |
| Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 789 |
| Handles | 20008 | TASER 7 HANDLE, YLW, HIGH VISIBILITY (GREEN LASER), CLASS 3R | 263 |
| Inert Cartridges | 22179 | TASER 7 INERT CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 50 |
| Inert Cartridges | 22181 | TASER 7 INERT CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 50 |
| Admin License | 20248 | TASER 7 EVIDENCE.COM LICENSE | 2 |
| Taser 7 Target | 80087 | TASER 7 TARGET, CONDUCTIVE, PROFESSIONAL (RUGGEDIZED) | 4 |
| Spare Handles | 20008 | TASER 7 HANDLE, YLW, HIGH VISIBILITY (GREEN LASER), CLASS 3R | 8 |
| Taser 7 Target Frame | 80090 | TARGET FRAME, PROFESSIONAL, 27.5 IN. X 75 IN., TASER 7 | 4 |
| Training Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 526 |
| Training Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 526 |
| Training Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 526 |
| Training Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 526 |
| Training Live Cartridges | 22175 | TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS | 526 |
| Training Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 526 |
| Training Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 526 |
| Training Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 526 |
| Training Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 526 |
| Training Live Cartridges | 22176 | TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS | 526 |
| Batteries | 20018 | TASER 7 BATTERY PACK, TACTICAL | 315 |

| | | | |
|--------------------------------------|--------|---|-----|
| Master Instructor Course Vouchers | 20119 | TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER | 1 |
| Master Instructor Course Vouchers | 20119 | TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER | 1 |
| Master Instructor Course Vouchers | 20119 | TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER | 1 |
| Master Instructor Course Vouchers | 20119 | TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER | 1 |
| Master Instructor Course Vouchers | 20119 | TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER | 1 |
| Training Halt Cartridges | 22177 | TASER 7 HOOK-AND-LOOP TRN (HALT) CARTRIDGE, STANDOFF NS | 526 |
| Training Halt Cartridges | 22177 | TASER 7 HOOK-AND-LOOP TRN (HALT) CARTRIDGE, STANDOFF NS | 526 |
| Training Halt Cartridges | 22178 | TASER 7 HOOK-AND-LOOP TRN (HALT) CARTRIDGE, CLOSE QUART NS | 526 |
| Training Halt Cartridges | 22178 | TASER 7 HOOK-AND-LOOP TRN (HALT) CARTRIDGE, CLOSE QUART NS | 526 |
| Instructor Course Vouchers | 20120 | TASER 7 INSTRUCTOR COURSE VOUCHER | 3 |
| Instructor Course Vouchers | 20120 | TASER 7 INSTRUCTOR COURSE VOUCHER | 3 |
| Instructor Course Vouchers | 20120 | TASER 7 INSTRUCTOR COURSE VOUCHER | 3 |
| Instructor Course Vouchers | 20120 | TASER 7 INSTRUCTOR COURSE VOUCHER | 3 |
| Instructor Course Vouchers | 20120 | TASER 7 INSTRUCTOR COURSE VOUCHER | 3 |
| Docks | 74200 | TASER 7 6-BAY DOCK AND CORE | 3 |
| Dock Mount | 70033 | WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK | 3 |
| Dock Power Cord | 71019 | NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK | 3 |
| Duty Cartridge Replenishment Program | 20246 | TASER 7 DUTY CARTRIDGE REPLACEMENT LICENSE | 263 |
| Other | 80395 | EXT WARRANTY, TASER 7 HANDLE | 263 |
| Other | 80395 | EXT WARRANTY, TASER 7 HANDLE | 8 |
| Other | 80374 | EXT WARRANTY, TASER 7 BATTERY PACK | 315 |
| Other | 80396 | EXT WARRANTY, TASER 7 SIX BAY DOCK | 3 |
| Bundle Scaler | 999999 | BUNDLE SCALER | 1 |

Bundle: 2021 T7 Dock Quantity: 3 Start: 9/1/2022 End: 8/31/2027 Total: 5598.96 USD

| Category | Item | Description | QTY |
|-----------------|-------|---|-----|
| Dock Options | 74200 | TASER 7 6-BAY DOCK AND CORE | 3 |
| Dock Power Cord | 71019 | NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK | 3 |
| Dock Mount | 70033 | WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK | 3 |
| Other | 80396 | EXT WARRANTY, TASER 7 SIX BAY DOCK | 3 |

Individual Items USD

| Category | Item | Description | QTY |
|----------|-------|---------------------------------------|-----|
| Other | 74201 | TASER 7 SINGLE BAY DOCK + CORE | 6 |
| Other | 80387 | EXT WARRANTY, TASER 7 SINGLE BAY DOCK | 6 |

Tax is estimated based on rates applicable at date of quote and subject to change at time of invoicing. If a tax exemption certificate should be applied, please submit prior to invoicing.

