

**Gartner, Inc. Service Agreement for COUNTY OF SNOHOMISH (“Client”)  
of 3000 ROCKEFELLER AVE, Everett, WA 98201-4060**

This Service Agreement (“SA”) is between Gartner, Inc. of 56 Top Gallant Road, Stamford, CT 06904 (“Gartner”) and Client and includes the Master Client Agreement between Gartner and the Snohomish County dated JUL-2021, the terms of which are incorporated by reference, and all applicable Service Descriptions. This SA constitutes the complete agreement between Gartner and Client. Client agrees to subscribe to the following Services for the term and fees set forth below.

**1. DEFINITIONS AND ORDER SCHEDULE:**

*Services* are the subscription-based research and related services purchased by Client in the Order Schedule below and described in the Service Descriptions. Service Names and Levels of Access are defined in the Service Descriptions. Gartner may periodically update the names and the deliverables for each Service. If Client adds Services or upgrades the level of service or access, an additional Service Agreement will be required.

*Service Descriptions* describe each Service purchased, specify the deliverables for each Service, and set forth any additional terms unique to a specific Service. Service Descriptions for the Services purchased in this SA may be viewed and downloaded through the hyperlinks listed in Section 2 below or may be attached to this SA in hard copy, and are incorporated by reference into this SA.

<u>Service Name</u>	<u>Level of Access</u>	<u>Quantity</u>	<u>Name of User to be Licensed</u>	<u>Contract Term Start Date</u>	<u>Contract Term End Date</u>	<u>Annual Fee USD</u>	<u>Total Fee USD</u>
IT Leadership Team	Leader	1	Viggo Forde	01-SEP-2021	31-AUG-2022		
IT Leadership Team	Essentials Member	2	TBD	01-SEP-2021	31-AUG-2022		
				2021-2022 Term Total	(Excluding applicable taxes)		\$51,473.00
IT Leadership Team	Leader	1	Viggo Forde	01-SEP-2022	31-AUG-2023		
IT Leadership Team	Essentials Member	2	TBD	01-SEP-2022	31-AUG-2023		
				2022-2023 Term Total	(Excluding applicable taxes)		\$51,473.00
IT Leadership Team	Leader	1	Viggo Forde	01-SEP-2023	31-AUG-2024		
IT Leadership Team	Essentials Member	2	TBD	01-SEP-2023	31-AUG-2024		
				2023-2024 Term Total	(Excluding applicable taxes)		\$51,473.00

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Minimum IT Leadership Team includes three (3) Team Members in addition to the Team Leader. The above non-standard configuration is limited to terms of this agreement only

**2. SERVICE DESCRIPTIONS:**

<u>Service Name/ Level of Access</u>	<u>Service Description URL</u>
IT Leadership Team Leader	<a href="http://sd.gartner.com/sd_itl_team_leader.pdf">http://sd.gartner.com/sd_itl_team_leader.pdf</a>
IT Leadership Team Essentials Member	<a href="http://sd.gartner.com/sd_itl_team_essentials_member.pdf">http://sd.gartner.com/sd_itl_team_essentials_member.pdf</a>

**3. PAYMENT TERMS**

Gartner will invoice Client annually in advance for the following annual term’s Services. Payment is due 30 days from the invoice date. Client shall pay any sales, use, value-added, or other tax or charge imposed or assessed by any governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner.

Please attach any required Purchase Order (“**PO**”) to this SA and enter the PO number below. If an annual PO is required for multi-year contracts, Client will issue the new PO at least 30 days prior to the beginning of each subsequent contract year. Any pre-printed or additional contract terms included on the PO shall be inapplicable and of no force or effect. All PO’s are to be sent to [purchaseorders@gartner.com](mailto:purchaseorders@gartner.com). This SA may be signed in counterparts.

**4. CLIENT BILLING INFORMATION**

\_\_\_\_\_  
*Purchase Order Number*

\_\_\_\_\_  
*Billing Address*

\_\_\_\_\_  
*Invoice Recipient Tel. No.*

\_\_\_\_\_  
*Invoice Recipient Name*

\_\_\_\_\_  
*Invoice Recipient Email*

**5. AUTHORIZATION**

**Client:**  
**COUNTY OF SNOHOMISH**



Ken Klein  
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**Gartner, Inc.**

\_\_\_\_\_  
*Signature*

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*Signature*

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*Title*