

**AMENDMENT 1 TO THE MASTER CLIENT AGREEMENT BETWEEN SNOHOMISH  
COUNTY AND GARTNER, INC.**

This Amendment 1 to the Master Client Agreement for a subscription for IT research analysis between Snohomish County and Gartner, Inc. on August 11, 2021, (the “**Master Agreement**”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “**County**” or “**Client**”) and Gartner, Inc., a corporation licensed to do business in Washington State, hereafter (the “**Contractor**”).

RECITALS

**WHEREAS**, the County and Gartner, Inc. are the parties to that certain Master Agreement executed on August 11, 2021; and

**WHEREAS**, RFP-001-21SB included a contract length of five (5) years; and

**WHEREAS**, the Agreement was executed for only three (3) years;

**WHEREAS**, the current term of the Agreement ends on August 31, 2024; and

**WHEREAS**, the parties wish to extend the Agreement for two (2) years from September 1, 2024 through August 31, 2026; and

**WHEREAS**, subscription fees for the additional two (2) years are \$110,801, for a total amount of \$265,220.

**NOW, THEREFORE**, in consideration of the mutual obligations set out below, the parties agree that the Agreement is amended as follows:

1. Exhibit A, 2024 Gartner, Inc. Service Agreement for Snohomish County, is attached hereto and by this reference made a part of the original Agreement.

Except as expressly amended in this Amendment 1, the terms and conditions of the Agreement remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment 1 as of the day and year first written above.

*Signature page follows.*



**Exhibit A**  
**2024 Gartner, Inc. Service Agreement for SNOHOMISH COUNTY (“Client”)**

This Service Agreement (“SA”), including all applicable Service Descriptions, and the Master Client Agreement executed on August 11, 2021, (together hereafter the “Agreement”) between Gartner, Inc. of 56 Top Gallant Road, Stamford, CT 06902 (“Gartner”) on behalf of itself and all wholly owned affiliates of Gartner, Inc. and Client of 3000 Rockefeller Ave Everett WA 98201-4060 for the Services (as defined below). Client agrees to subscribe to the following Services for the term and fees set forth below.

**1. DEFINITIONS AND ORDER SCHEDULE:**

*Services* are the subscription-based research and related services purchased by Client in the Order Schedule below and described in the Service Descriptions. Service Names and Levels of Access are defined in the Service Descriptions. Gartner may periodically update the names and the deliverables for each Service. If Client adds Services or upgrades the level of service or access, an additional Service Agreement will be required.

*Service Descriptions* describe each Service purchased, specify the deliverables for each Service, and set forth any additional terms unique to a specific Service. Service Descriptions for the Services purchased in this SA may be viewed and downloaded through the hyperlinks listed in Section 2 below or may be attached to this SA in hard copy, and are incorporated by reference into this SA.

<u>Service Name</u>	<u>Level of Access</u>	<u>Quantity</u>	<u>Name of User to be Licensed</u>	<u>Contract Term Start Date</u>	<u>Contract Term End Date</u>	<u>Annual Fee USD</u>	<u>Total Fee USD</u>
IT Leadership Team	Essentials Member	2	Jose Matthews, Matt Crisler	01-SEP-2024	31-AUG-2025	\$19,830.00	\$19,830.00
IT Leadership Team	Leader	1	Viggo Forde	01-SEP-2024	31-AUG-2025	\$34,219.00	\$34,219.00
				Term Total	(Excluding applicable taxes)		\$54,049.00
IT Leadership Team	Essentials Member	2	Jose Matthews, Matt Crisler	01-SEP-2025	31-AUG-2026	\$20,822.00	\$20,822.00
IT Leadership Team	Leader	1	Viggo Forde	01-SEP-2025	31-AUG-2026	\$35,930.00	\$35,930.00
				Term Total	(Excluding applicable taxes)		\$56,752.00
				Total Services:	(Excluding applicable taxes)		\$110,801.00

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Minimum IT Leadership Team includes three (3) Team Members in addition to the Team Leader. The above non-standard configuration is limited to terms of this agreement only.

**2. SERVICE DESCRIPTIONS:**

<u>Service Name/ Level of Access</u>	<u>Service Description URL</u>
IT Leadership Team Leader	<a href="http://sd.gartner.com/sd_itl_team_leader.pdf">http://sd.gartner.com/sd_itl_team_leader.pdf</a>
IT Leadership Team Essentials Member	<a href="http://sd.gartner.com/sd_itl_team_essentials_member.pdf">http://sd.gartner.com/sd_itl_team_essentials_member.pdf</a>

**3. PAYMENT TERMS**

Gartner will invoice Client annually in advance for the following annual term’s Services. Payment is due 30 days from receipt of a properly prepared invoice. Client shall pay any sales, use, value-added, or other tax or charge imposed or assessed by any governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner.

Please attach any required Purchase Order (“**PO**”) to this SA and enter the PO number below. If an annual PO is required for multi-year contracts, Client will issue the new PO at least 30 days prior to the beginning of each subsequent contract year. Any pre-printed or additional contract terms included on the PO shall be inapplicable and of no force or effect. All PO’s are to be sent to [purchaseorders@gartner.com](mailto:purchaseorders@gartner.com). This SA may be signed in counterparts.

**4. CLIENT BILLING INFORMATION**

unknown until execution  
*Purchase Order Number*

3000 Rockefeller Ave, M/S 709, Everett, WA 98201  
*Billing Address*

\_\_\_\_\_  
*Invoice Recipient Tel. No.*

*DIS Admin*  
*Invoice Recipient Name*

[DIS.Admin@co.snohomish.wa.us](mailto:DIS.Admin@co.snohomish.wa.us)  
*Invoice Recipient Email*

**5. AUTHORIZATION**

**Client:**  
**SNOHOMISH COUNTY**

**Gartner, Inc.**

DocuSigned by:  
*Ashley Beluch*  
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\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Signature*  
April 5, 2024

*Date*      **Ken Klein**  
**Executive Director**

\_\_\_\_\_  
*Date*  
**Ashley Beluch**

\_\_\_\_\_  
*Print Name*

\_\_\_\_\_  
*Print Name*  
**Senior Contracts Specialist**

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*Title*

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*Title*