



Snohomish County Council

Committee: Public Works and Infrastructure

Analyst: Deb Evison Bell

ECAF: 2021-0995

Proposal: Motion 21-458

Date: December 21, 2021

Consideration:

The proposed motion would authorize the County Executive to execute an agreement between Snohomish County and Intrado Life & Safety, Inc for Enterprise 911 (E911) maintenance and support services, pursuant to SCC 3.04.190(8).

Background:

In August 2019, the Federal Communications Commission adopted rules to implement Kari's Law, which requires multi-line telephone systems (MLTS) – such as those used by hotels and campuses – to allow users to dial 911 directly, without having to dial a prefix such as a "9" to reach an outside line. To facilitate building entry by first responders, Kari's Law also requires MLTS to provide notification to a central location for the facility where the MLTS is installed, such as a front desk or security office, when a 911 call is made.

Snohomish County published RFP-003-21SB to solicit proposals for E911 maintenance and support services that would allow for compliance of Kari's Law and FCC rules. Intrado Life & Safety, LLC was selected by the Snohomish County evaluation committee as submitting the highest ranked proposal to provide these maintenance and support services.

The proposed Emergency Routing Services (ERS) is a hosted service that provides organizations with E911 connectivity to Public Safety Answering Points (PSAPs) across the US and Canada. Using a single SIP (session initial protocol) connection, 911 calls are routed to the ERS from the customer's system(s), which then delivers the call and precise location information to the appropriate PSAP. The ERS is a fully managed service, eliminating the need to purchase PS-ALI (automatic location identification) accounts and additional local trunks.

Current Proposal:

Scope: The proposed motion would authorize the County Executive to Execute an Agreement with Intrado Life & Safety, Inc. to provide E911 maintenance and support services.

Duration: The current contract is for a two-year term (2/1/2022 – 1/31/2024) and allows as many as two additional two-year extensions as allowed under this Agreement.

Fiscal Implications: The total amount payable under this agreement for maintenance and support is expected to be Fifty Thousand Four Hundred Dollars (\$50,400.00) plus applicable sales tax over the initial two-year contract term.

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|---------------------|----------|----------|----------|
| RFP-003-21SB | 2022 | 2023 | Total |
| Total | \$25,200 | \$25,200 | \$50,400 |

2022 Budget: Yes, within the Information Services approved 2022 budget.

Future Budget Impacts: Funding for this maintenance and support is included in the approved Information Services 2022 budget.

Handling: NORMAL

Approved-as-to-form: YES

Risk Management: APPROVE

Executive Recommendation: APPROVE

Analysis: The proposed contract allows for emergency notifications solutions for Snohomish County, and is pursuant to SCC 3.04.190(8).

Requests: Move to GLS on January 12, 2022 for consideration