

LAURA DELL'OLIO
Environmental Program Manager

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Full suite project/program management skills; strategic and tactical planning, team management, and cost estimation/budgeting using traditional and agile framework and enterprise business software. Specialty in process improvement and cross functional team collaboration for regulatory and internal policy compliance projects.

Industry experience: technology, environmental consulting, federal (Department of Defense and Federal Aviation Administration), real estate, aviation, construction, and auditing/QA/QC.

Areas of expertise:

- Strategic and tactical planning, workforce management and analysis, and cost estimation/budgeting
 - Corporate risks and liabilities
 - Communication liaison between tech and non tech teams to solve business needs
 - Environmental regulations under NEPA, CERCLA, RCRA, ASTM Phase I/II/Due diligence
 - Property transfer/Acquisition/Disposal/Real estate/Site selection process/Risk analysis
 - Regulatory affairs and negotiation
 - Project and program management/Tracking of complex projects/Contractor oversight
 - Communication of scientific data/Recommendations to non-scientific communities/Community Involvement/Public affairs
 - Trainer and training program development
 - Ability to triage under pressure with a bias for action in ambiguous situations
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Clean Earth

Senior Program Manager, 05/2023-Current

Senior Project Manager, 06/2020-05/2022

Manage a nationwide environmental corrective action team for RCRA subpart C-permitted facilities to ensure that risk and liabilities are appropriately evaluated at the corporate level. Direct internal staff and engineering firms to complete investigations and remediation of soil and groundwater contamination.

Ensure effective communication and negotiation with regulatory agencies and other internal and external stakeholders while prioritizing and leading multiple projects simultaneously.

Establish budgets for projects and program, and set corporate financial reserves for environmental liabilities. Manage schedule, and delegate tasks and deliverables using the company's EMS data information system. Daily cross functional team management and participation with engineers, site/field associates, legal, customers, and public.

Accomplishments: Drove cost analysis and recommendations to optimize spend which saved the company ~\$500k in one year. Continuously identifying new opportunities to reduce program costs

(reduction in sampling, changing vendors, realignment of team), and have gained regulatory approval to move to new phases of investigation and cleanup that had been stalled out for years due to previously strained relationships and unsuccessful negotiation.

Amazon

Global Program Manager, 05/2022-05/2023

Managed a team that created and standardized global processes and procedures for managing environmental data in data management systems (platforms, dashboards, modules) for compliance tasks, finance, and documentation. Developed initiative for expanding program based on corporate and field needs. Identified and managed risks and trade-offs, and executed strategy (see accomplishments).

Prepare quarterly business review, scopes of work, white papers, cost estimates, roadmaps, milestones, and paths to green to assist decision making and reporting to leadership.

Key driver in analyzing, and articulating customer needs to develop and simplify manual processes. Create detailed requirements and work with tech teams to leverage data in real time dashboards and modules that solve business needs. Liaison between system users, program teams and system/product owners/software development engineers with the ability to communicate to a wider audience and translate needs and issues between groups.

Accomplishments:

- Developed 3-year plan for program with metrics to measure success.
- Co-authored Global Document Management Standard to formalize and expand the systematic document management that will affect thousands of employees.
- Simplified regulatory invoice and payment process by leveraging offshore team support, driving down average processing time from 5-8 days to 2-3 days, from when an invoice is received. This has reduced overdue payments, compliance risk, and late fees.
- Co-developed invoice/payments section of a new module that gives visibility of invoices and payments previously tracked in cumbersome spreadsheets with limited visibility. Standardizing and automating this data captures critical data points and reduces payment gaps.
- Identified major gaps in a module launch. Initiated and managed significant group effort to cleanup module data and developed "Path to Green". This included trouble ticket management and resolution of 300+ tickets within a one-month period during the data rescoping effort.
- Created project template intake forms and SOPs to simplify use of the offshore team and increase the support they could offer. Template fields now match critical inputs within each system, allowing easier input/actioning by offshore team and reducing processing time and improving offshore team's accuracy.
- Created Quick Start Guides for new modules that explain attributes, roles, and functionality to users. Since roll out, these guides have decreased trouble tickets by 25%, as they contain self-service information.

Leidos Corporation

Compliance Analyst, 06/2018-06/2020

Managed various high visibility, multi-million-dollar airspace projects, many of which were litigious coupled with high public controversy. As the agency's point of contact for military special use airspace, I was recognized as the agency's liaison between all branches of the Department of Defense (DoD) and Federal Aviation Administration (FAA) for a 17-state region for environmental compliance.

Negotiated and mediated on behalf of the FAA with project stakeholders to resolve controversies and disagreements related to complex environmental issues. Worked with multidisciplinary project team of air traffic, air space designers, contractors, legal, and other federal agency stakeholders. Developed and participated in community involvement and public workshops.

Accomplishments: Developed a tracking mechanism to track project milestones, schedule, and overall status which allowed decision makers to quickly assess program status. My ability to maintain collaborative relationships and present clear guidance and recommendations to management during critical, and oftentimes stressful project milestones, quickly and effectively resolved complex issues.

Environmental Audit-Accounting Project Manager, supporting the US Army, 01/2013 – 10/2017
(Auxilio Management Services and PB&A Inc.)

Performed internal audits of federal budgets and cost estimates for the US Army environmental cleanup program. Audited estimation methods, prepared cost estimates using estimating software, and validated that strategies presented were supported by data and regulations. Other financial management duties included process improvement, reporting findings, and developing corrective actions. Developed audit training program and performed training and oversight for junior employees.

Program Manager, supporting the U.S. Army, 01/2009-01/2013 (Under Various Army Contracts; details provided upon request)

Program manager and technical leader with respect to coordination and oversight of NEPA/RCRA/CERCLA investigations in a 13-state region for the US Army Reserve. Communication liaison between field, headquarters, contractors, and other agencies in identifying and validating compliance issues.

Coordinated environmental real estate actions for the Department of Defense, Base Realignment and Closure (BRAC) initiative. Coordinated regulatory compliance for construction of U.S. Army Reserve Centers and managed contractor deliverables of environmental analysis, environmental condition of property (ASTM Phase I and II), and consultation with outside agencies. Technical review of contractor reports to ensure cost-effective solutions and contract performance objectives were implemented. Successful management of multiple high visibility, complex, and sometimes politically sensitive projects concurrently in a fast-paced environment. Member of the site selection board for environmental screening of real property selection prior Army purchase. Site selection review of land use, permitting, utility connections, floodplains, and wetlands. Evaluated and recommended changes to senior management to achieve resolution. Daily coordination with real estate, engineering, planning, and legal teams.

Accomplishments: Created tracking mechanism for all stages of project; construction, property conveyance, and environmental investigations occurring in a 13-state region. Successful tracking allowed for planning, scheduling, and executing projects based on prioritization to meet timelines in an environment with multiple moving targets and interested parties.

Previous positions and references available upon request.

Education:

North Carolina State University- Master of Science in Soil Science

University of California at Santa Barbara- Bachelor of Arts in Environmental Studies and Geography