



Snohomish County Council

Committee: Committee of the Whole

Analyst: Deb Evison Bell

ECAF: 2023-0525

Proposal: Motion 23-195

Date: May 16, 2023

Consideration:

The proposed motion would approve and authorize the notice to proceed with payment for the year 2023-2024 Microsoft Support Services, under SCC 3.04.140(8) and 3.04.190.

Background:

On May 18, 2000, Snohomish County approved a Microsoft Master Services Agreement, which allows for the Department of Information Technology to obtain consulting services under a mutually agreed upon Work Order for continued Microsoft Performance Support Services. The County makes a payment annually under the contract.

Performance Support Services allow for critical access to high level support professionals that advise County IT staff on a variety of items from product suites, how to refine licenses, assist in managing the County's Microsoft product capabilities, technical account representatives, as well as on-site or remote consultation for direct technical support 24/7, including 30-minute response times for critical issues and on demand training resources.

Current Proposal:

Scope: Approval by motion is sought from Council to approve and authorize the notice to proceed with payment for the Microsoft Performance Support Renewal 2023-2024.

Duration: The term of this agreement is from June 1, 2023, through May 31, 2024.

Fiscal Implications: The total amount payable under this agreement is \$228,355.00.

2022 Budget: Yes, the 2023 Budget includes appropriation authority.

Future Budget Impacts: Funding for this service was anticipated and included in the approved 2023 Department of Information Technology budget.

Handling: EXPEDITE (Existing support service work order expires May 31, 2023)

Approved-as-to-form: N/A (continuation of an existing agreement).

Risk Management: APPROVE

Executive Recommendation: APPROVE

Analysis: The proposed contract requires council approval, see Contract History below, under SCC3.04.140(8).

Contract History (Present – 2012)

ORIGIANAL CONTRACT #ECAF 2000-0770	05/18/2000			
Proposed Motion 23-195	06/01/2023	05/31/2024	AMOUNT	\$228,355.00
Motion 22-203	06/01/2022	05/31/2023	AMOUNT	\$169,535.00
Motion 21-181	06/01/2021	05/31/2022	AMOUNT	\$213,804.13
Motion 20-135	06/01/2020	05/31/2021	AMOUNT	\$200,544.00
Motion 19-145	06/01/2019	05/31/2020	AMOUNT	\$234,050.00
Motion 18-153	06/01/2018	05/31/2019	AMOUNT	\$214,821.00
Motion 17-139	06/01/2017	05/31/2018	AMOUNT	\$205,563.00
Motion 16-179	06/01/2016	05/31/2017	AMOUNT	\$195,257.00
Motion 15-194	06/01/2015	05/31/2016	AMOUNT	\$195,257.00
Motion 14-228	06/01/2014	05/31/2015	AMOUNT	\$189,011.00
Motion 13-175	06/01/2013	05/31/2014	AMOUNT	\$126,896.00
Motion 12-154	06/01/2012	05/31/2013	AMOUNT	\$123,825.00

Requests: For counsel to consider the motion.