


JACK MCCHESNEY



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Snohomish, WA, 98296

Early career professional with real-world experience in customer service and student leadership. Proven ability to effectively assist customers at AMC Theaters and coordinate student clubs and events at Cascadia College. Known for having a positive attitude, strong communication skills, and a collaborative spirit. Skilled in working in fast-paced environments with organization, adaptability, and a customer-focused mindset. Eager to embrace learning opportunities and make meaningful contributions.

Profile

- ✓ Adaptability in Fast-Paced Settings
- ✓ Cash & Financial Transactions
- ✓ Communication & Outreach
- ✓ Customer Service & Engagement
- ✓ Event Planning & Coordination
- ✓ Leadership & Training
- ✓ Problem Solving
- ✓ Teamwork & Collaboration
- ✓ Time Management

Professional Experiences

- AMC Theaters Associate (Crew Member) ▪ Woodinville, WA

07/2024 – Present

 - Support daily theatre operations through multiple roles including concessions sales, food preparation, customer greeting, tickets scanning, ID verification, and maintaining a clean and safe environment.
 - Provide exceptional customer service by promptly and respectfully assisting customers, answering questions, and resolving concerns both in person and on the phone.
 - Consistently exceeds management’s expectations and was recognized as Employee of the Month for surpassing customer service, operational, and team standards.
- Cascadia College Events and Advocacy Board (EAB) Clubs Coordinator ▪ Bothell, WA

12/2024 – 06/2025

 - Served as the primary point of contact between Events and Advocacy Board (EAB) and 25+ clubs
 - Planned and coordinated quarterly Involvement Fairs (campus resource fairs) and organized outreach efforts which included conducting surveys, tabling, and social media campaigns to increase student engagement and involvement.
 - Organized and facilitated bi-weekly Club Council (a voting board comprised of club leaders) meetings with student-led clubs using Roberts Rules of Order and sent out meeting minutes after meetings.
 - Assisted Student Life Advisor with the preparation and presentation of an annual Club Council budget request which forecasted club expenditures for the following academic year.
 - Updated and maintained a club activities tracker and provided reminders to clubs to complete paperwork to track club involvement data.
- Bob’s Corn & Pumpkin Farm Crew Member ▪ Snohomish, WA

09/2022 – 10/2022 & 09/2023 – 10/2023

 - Ensured customer and supervisor satisfaction by cordially assisting customers, promptly cooking and preparing food, and maintaining a clean, organized, and stocked workspace.
 - Enhanced team performance by training new employees on kitchen and service processes and directing team members during busy periods.

Education

- Cascadia College ▪ Bothell, WA

2025

 - Activities:** Events and Advocacy Board (EAB) Clubs Coordinator, Phi Theta Kappa Honor Society
- Glacier Peak High School ▪ Snohomish, WA

2024

 - Relevant Coursework:** Advanced ASB Leadership, Spanish I, II, III, IV
 - Activities:** Associated Student Body (ASB) Executive Public Relations Officer, Speech and Debate Club, Honor Society

Technical Skills

Microsoft Office Suite (Word, Excel, PowerPoint) | Microsoft Teams | SharePoint