



Snohomish County Council

Committee: Public Works and Infrastructure Committee

Analyst: Deb Evison Bell

ECAF: 2022-1230

Proposal: Motion 22-548

Date: January 17, 2023

Consideration:

The proposed motion would authorize the County Executive to execute Amendment No. 2 to the software as a service (SaaS) agreement between Snohomish County and Rave Wireless dba Rave Mobile Safety for emergency response notification services.

Background:

In February of 2020 Snohomish County entered into a Software as a Service Agreement (“Agreement”) with Rave Wireless for the agreed to new integrated notification system. Snohomish County selected Rave Wireless, through RFP-11-19SB, following established Federal, State and County policies to provide an “out of the box” 24 hour a day, 7 days a week support that would integrate with existing County public safety systems Sno911 and Smart911 with minimal configuration.

Snohomish County and Rave Wireless amended the Agreement in October 2021 to include one additional SMS to Opt-in a keyword to support Airport operations and public safety. Rave has advised the County that carriers will begin requiring that the County send operational, non-emergency text messages from sender identifiable ten-digit long code (10DLC) numbers, unique to the County. The Agreement currently includes one 10DLC number and 50,000 SMS messages annually, and the County needs to add three 10DLC numbers and an additional 150,000 SMS messages annually to meet the capacity for three additional 10DLC numbers.

Current Proposal:

Scope: The proposed Amendment No. 2 to the Master Contract will allow for the necessary 10DLC numbers and include capacity for additional SMS messages expected to be generated by the new numbers.

Duration: The term of this amendment is from February 12, 2023, to February 11, 2025.

Fiscal Implications: The total amount payable under this amendment agreement is Six thousand dollars (\$6,000).

ORIGINAL CONTRACT	Motion 20-030	AMOUNT	\$486,919.00
AMENDMENT 1	Motion 21-375	AMOUNT	\$4,875.00
AMENDMENT 2	Motion 22-548	AMOUNT	\$6,000.00

2023 Budget: Yes, within the Airport approved 2023 budget.

Future Budget Impacts: Funding for the software, maintenance and support is included in the Airport approved 2023 budget.

Handling: Normal

Approved-as-to-form: YES

Risk Management: APPROVE

Executive Recommendation: APPROVE

Analysis: The proposed contract amendment allows for the use and sharing of emergency notifications solutions for Snohomish County, the Airport and DEM.

Requests: Move to GLS on January 18, 2023, for Council to consider the motion, as the contract has a deadline date of January 20th, 2023.