

**AMENDMENT 8 TO INTEGRATED FINANCIAL MANAGEMENT SYSTEM  
CONTRACT: CONTRACT EXTENSION FOR ONGOING MAINTENANCE AND  
SUPPORT**

This Amendment 8 dated effective the 1st day of January, 2020 (the “Effective Date”), to the Contract for Integrated Financial Management System between Snohomish County and SFG Technologies (U.S.) Inc., executed on February 20, 1996 (the “Original Contract”), as subsequently amended by Amendment 1, on May 11, 2000, Amendment 3, on January 15, 2005, Amendment 4, on March 12, 2011, Amendment 5, on February 21, 2012, Amendment 6, on October 2, 2014, Change Order to Amendment 6 on May 6, 2015, and Amendment 7, on December 21, 2017, (together hereafter “the Master Contract”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “County”) and Cayenta, a division of N. Harris Computer Corporation, an Ontario , Canada corporation, hereafter (the “Contractor”), formerly SFG Technologies (U.S.) Inc. (“SFG”).

**RECITALS**

WHEREAS, the Master Contract has been amended over time to allow for upgrades and continued software support services (the “Support”); and;

WHEREAS, Support is required to support the Integrated Financial System, which is a critical system for all County departments; and

Whereas, the County desires to continue receiving Support from the Contractor, and “Firm Fix” the price for receiving that Support.

**AGREEMENT**

NOW THEREFORE, in consideration of the covenants hereinafter set forth and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the County and the Contractor agree as follows:

1. Exhibit B: Section 3: Software Services – Term and Payment of the Agreement, as amended by Amendment 4, is herein amended to read in its entirety:

Term: Support will commence on the date of Software Delivery of the Product, as defined in Section 2.14.36 of the Agreement and will continue until the end of the County’s fiscal year. Thereafter, Support will be automatically renewed for successive one (1) year terms, but will not continue beyond December 31, 2023, unless either the Contractor or the County advises the other in writing ninety (90) days prior to the end of the then current term. Support for any particular software product will terminate automatically upon the termination of the License for the product.

Payment The County will compensate Contractor for Support on an annual basis at Contractor's then current support rates. The County's current Support fees for the period January 1 through December 31, 2020 shall be U.S. \$158,982.82 plus applicable Washington State Sales Tax.

Contractor will "Firm-Fix" the annual increase in Support fees at three percent (3%) for the next three (3) years (through 2023). For Third Party software (non Cayenta proprietary software), the Contractor agrees to notify the County at least sixty (60) days prior to each anniversary date of the Support renewal date of any intended change in Third Party Software Fees that is over and above the rate increases stipulated in this section. The Contractor and County will mutually agree in writing to any Third Party rate increases over the stipulated amounts stated in this section prior to payment.

Support outside Contractor's normal business hours may be provided subject to Contractor's staff availability and at Contractor's then current rate.

2. Section 2.14.18 Defense & Indemnity Agreement shall be deleted and replaced with the following:

- (a) THE AGGREGATE LIABILITY OF CONTRACTOR TO COUNTY FOR ALL CLAIMS, SUITS, ACTIONS AND PROCEEDINGS HOWSOEVER ARISING, DIRECTLY OR INDIRECTLY, UNDER OR RELATING TO THE ONGOING SUPPORT AND MAINTENANCE PROVIDED PURSUANT TO THIS AGREEMENT OR THE SUBJECT MATTER OF SUPPORT AND MAINTENANCE UNDER ANY PROVISION, ATTACHMENT OR SCHEDULE TO THIS AGREEMENT, INCLUDING THOSE BASED ON BREACH OR RESCISSION OF CONTRACT, TORT, BREACH OF TRUST, OR BREACH OF FIDUCIARY DUTY SHALL NOT EXCEED, IN THE AGGREGATE, TWO (2) TIMES THE AMOUNT OF FEES ACTUALLY PAID BY THE COUNTY TO CONTRACTOR UNDER THIS AGREEMENT DURING THE THEN-CURRENT TERM (AND IN NO EVENT BEING GREATER THAN 12 MONTHS) OF THE AGREEMENT UP TO AND INCLUDING THE DATE OF TERMINATION.
- (b) IN ADDITION TO THE FOREGOING, NEITHER PARTY SHALL BE LIABLE TO THE OTHER FOR ANY CLAIMS FOR CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, INDIRECT DAMAGES, SPECIAL DAMAGES, AGGRAVATED DAMAGES, LOSS OF REVENUE, LOSS OF PROFITS, FAILURE TO REALIZE EXPECTED SAVINGS, LOSS OF DATA, LOSS OF BUSINESS OPPORTUNITY EITHER UNDER OR RELATING TO SUPPORT AND MAINTENANCE PROVIDED PURSUANT TO THIS AGREEMENT OR THE SUBJECT MATTER OF SUPPORT AND MAINTENANCE UNDER ANY PROVISION, ATTACHMENT OR SCHEDULE TO THIS AGREEMENT, WHETHER BASED ON BREACH OR RESCISSION OF CONTRACT, TORT, BREACH


OF TRUST, OR BREACH OF FIDUCIARY DUTY EVEN IF SUCH OTHER PARTY HAS BEEN ADVISED OF THE LIKELIHOOD OF THE OCCURRENCE OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

3. Except as expressly provided in this Amendment 8, all of the terms and conditions of the Master Contract (which include Amendment 1, Amendment 3, Amendment 4, Amendment 5, Amendment 6 and Amendment 7, including exhibits thereto) are ratified and affirmed and remain in full force and effect. This Amendment 8 is incorporated into the Master Contract by this reference; provided that if there is a conflict between any of the terms and conditions contained in the Master Contract and any of the terms and conditions expressly set forth in this Amendment 8, the terms and conditions expressly set forth in this Amendment 8 shall control.

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IN WITNESS WHEREOF, the parties hereto have caused this Amendment 8 to be duly executed to take effect as of the Effective Date, notwithstanding the date of execution.


**CAYENTA CANADA INC.**

By:   
Printed Name: Craig Morrison  
Vice President, Customer Support  
Date: March 2 / 2020

**SNOHOMISH COUNTY**

By: Ken Klein  
Dave Somers  
Snohomish County Executive  
Date: 04/07/2020

**RECOMMENDED FOR APPROVAL**

By:   
Viggo Forde  
Director, Department of Information Technology  
Date: 3 / 4 / 2020

<b>COUNCIL USE ONLY</b>	
Approved:	<u>3/30/2020</u>
Doc File:	<u>D-7</u>

**AMENDMENT 9 TO INTEGRATED FINANCIAL MANAGEMENT SYSTEM CONTRACT:  
UPGRADE AND ADDITION OF IBM COGNOS (“AMENDMENT 9”)**

This Amendment 9 dated effective October 1, 2021 (the “**Effective Date**”), to the Contract for Integrated Financial Management System between Snohomish County and SFG Technologies (U.S.) Inc., executed on February 20, 1996 (the “**Original Contract**”), as subsequently amended by Amendment 1, on May 11, 2000, Amendment 3, on January 15, 2005, Amendment 4, on March 12, 2011, Amendment 5, on February 21, 2012, Amendment 6, on October 2, 2014, Change Order to Amendment 6 on May 6, 2015, Amendment 7, on December 21, 2017, and Amendment 8 on April 7, 2020 (together hereafter “the **Master Contract**”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “**County**”) and Cayenta, a division of N. Harris Computer Corporation, an Ontario, Canada corporation, hereafter (the “**Contractor**”), formerly SFG Technologies (U.S.) Inc.

**RECITALS**

**WHEREAS**, the Master Contract has been amended over time to allow for upgrades and continued software support services; and

**WHEREAS**, the parties have agreed that the County shall license or subscribe to, as applicable, the Contractor software products set forth in Exhibit B 2021 of this Amendment 9 (“**Additional Software**”) on the terms and conditions set forth in this Amendment 9 and in accordance with the terms and conditions of the Master Contract; and

**WHEREAS** the parties will execute an Agreement for Professional Services contemporaneously with this Amendment 9 for the upgrade of the Contractor software, (referenced as “Standard Software” in the Original Contract) to the most current version; and

**WHEREAS**, the County desires to receive Support from the Contractor for the Additional Software as set forth in this Amendment 9 (“**Additional Support**”).

**NOW THEREFORE**, in consideration of the covenants hereinafter set forth and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the County and the Contractor agree as follows:

1. **Licensed Additional Software**. The Contractor hereby licenses to the County the Additional Software described in Table I of the attached Exhibit B 2021 (the “**Licensed Additional Software**”), in accordance with the terms and conditions of the Master Contract. The Licensed Additional Software shall form part of the “Standard Software”, as defined in Section 2.14.4.3 of the Original Contract.
2. **Amendment to Exhibit B**. Section 2.14.43 “Exhibit B Contractor License and Support” is amended to add Exhibit B 2021 Licensed Additional Software for Version 9 Upgrade, attached hereto and by this reference incorporated herein.
3. **Software Subscription**. The County shall subscribe to the Additional Software described in Table II of the attached Exhibit B 2021 (the “**Software-By-Subscription**”), in accordance with the terms and conditions of this Amendment 9. County receives no rights to the Software-By-Subscription other than those specifically granted by this Amendment 9. The term of the Software-By-Subscription shall be for a period of twelve months following the Effective Date and shall thereafter renew on each anniversary of the Effective Date, unless the County provides Contractor with written notice of non-renewal at least ninety (90) days prior to the applicable anniversary of the Effective Date.

4. **Access and Use.** Subject to and conditional upon the County’s payment of the annual subscription fees set out in Table II of Exhibit B 2021 (the “**Annual Subscription Fees**”) and being in compliance with all other terms and conditions of the Master Contract and of this Amendment 9, Contractor hereby grants the County a revocable, non-exclusive, non-transferable, limited right to access and use the Software-By-Subscription solely for use by authorized users in accordance with the terms and conditions of the Master Contract and with this Amendment 9. Such use is limited to County’s normal business operations.
5. **Third-Party Components.** County acknowledges that the Additional Software contains Third-Party Components. “**Third-Party Components**” means any products, content, software, services, information (in any form or medium), websites, or other materials that are not proprietary to Contractor, but owned by third parties and are incorporated into or accessible through the Additional Software.
6. **Third-Party Terms.** The use of and access to the Third-Party Components are governed by the third-party terms, some of which are included in the main body of this Amendment 9 and some of which are attached as Schedule B, which are incorporated into and form part of the Master Contract (“**Third-Party Terms**”). The County is hereby bound by the Third-Party Terms, and to any amendments made to such Third-Party Terms from time to time.
7. **Additional Support.** The County acknowledges that The Contractor shall provide the Additional Support as set forth in Exhibit B 2021.
8. **Fees.** The County shall pay the following to Contractor in accordance with Exhibit B 2021:
  - a. The license fees associated with the Licensed Additional Software (the “**License Fees**”);
  - b. The fees associated with the Additional Support (the “**Support Fees**”); and
  - c. The Annual Subscription Fees.
9. **Third-Party Components.** The County acknowledges that the availability of the Third-Party Components is based solely on the best information available to Contractor as of the Effective Date (including third party representations and government regulations) and is subject to change during with little or no advance notice. If the Third-Party Components are determined by Contractor to be unavailable as a result of changes to any third party availability, governmental regulations or other condition or circumstance outside of Contractor’s control, then (a) Contractor shall not be in breach hereof or otherwise liable for any failure or inability to provide the Third-Party Components as a result of such unavailability of the Third-Party Components; and (b) Contractor may in its sole discretion modify, change or replace the applicable Third-Party Components and otherwise attempt to mitigate the impact of such unavailability of Third-Party Components, including the right to revise fees. If Third-Party Terms are modified by the service provider or licensor of the Third-Party Components, Harris may modify the terms and conditions of the Amendment 9 effective immediately upon written notice to the County.
10. **Use Restrictions.** Without limiting the generality of the foregoing, County shall not reverse engineer, decompile, disassemble, or otherwise attempt to derive source code or other trade secrets from the Additional Software; or use the Additional Software to provide software-as-a-service, or act as a service bureau or use the Additional Software for any time-sharing purposes, or in any other way allow third parties to exploit the Additional Software.
11. **WARRANTY DISCLAIMER.** COUNTY ACCEPTS THE ADDITIONAL SOFTWARE, INCLUDING THE THIRD-PARTY COMPONENTS, AND THE SUPPORT “AS IS”, WITH NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED,

INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NONINFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS, OR ANY IMPLIED WARRANTY ARISING FROM STATUTE, COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING: (A) NEITHER CONTRACTOR NOR ITS SERVICE PROVIDERS, LICENSORS, OR SUPPLIERS (TOGETHER "SERVICE PROVIDERS" FOR THE PURPOSES OF THIS SECTION 10 REPRESENT OR WARRANT THAT THE ADDITIONAL SOFTWARE OR THE THIRD-PARTY COMPONENTS WILL PERFORM WITHOUT INTERRUPTION OR ERROR OR THAT ALL ERRORS OR DEFECTS CAN BE FOUND OR CORRECTED; (B) NEITHER CONTRACTOR NOR ITS SERVICE PROVIDERS MAKES ANY WARRANTY OF ANY KIND THAT THE ADDITIONAL SOFTWARE OR THE ADDITIONAL SUPPORT SHALL MEET ANY OR ALL OF THE COUNTY'S OR ANY OTHER PERSON'S REQUIREMENTS, EXCEPT TO THE EXTENT SET OUT IN THIS AMENDMENT 9, OPERATE WITHOUT INTERRUPTION, ACHIEVE ANY INTENDED RESULT, BE COMPATIBLE OR WORK WITH ANY SOFTWARE, SYSTEM OR OTHER SERVICE, OR BE ACCURATE, COMPLETE, OR FREE OF HARMFUL CODE; AND (C) NEITHER CONTRACTOR NOR ITS SERVICE PROVIDERS REPRESENT OR WARRANT THAT ANY ASPECT OF THE ADDITIONAL SOFTWARE, THE ADDITIONAL SUPPORT OR THE THIRD-PARTY COMPONENTS IS SECURE FROM HACKING OR OTHER UNAUTHORIZED INTRUSION OR THAT COUNTY DATA WILL REMAIN PRIVATE OR SECURE OR REMAIN UNALTERED.

WITHOUT LIMITING THE FOREGOING, NEITHER CONTRACTOR NOR ITS SERVICE PROVIDERS OR LICENSORS, OR SUPPLIERS MAKE ANY REPRESENTATIONS OR WARRANTIES WHATSOEVER WITH REGARD TO PRODUCTS OR SERVICES FROM THIRD PARTIES (INCLUDING WITHOUT LIMITATION THE THIRD-PARTY COMPONENTS, THE HARDWARE, THE OPERATION OF THE INTERNET, NETWORK OR OTHER COMMUNICATION SERVICE) NOR ASSUMES ANY RESPONSIBILITY OR LIABILITY WITH RESPECT TO THE FOREGOING OR THE APPROPRIATENESS OF COUNTY'S DATA MANAGEMENT SYSTEM OR THE ACCURACY OF DATA CONTAINED IN SUCH SYSTEM.

NO AGREEMENTS VARYING OR EXTENDING ANY EXPRESS WARRANTIES SET FORTH IN THIS AMENDMENT 9 SHALL BE BINDING ON EITHER PARTY UNLESS IN WRITING AND SIGNED BY AN AUTHORIZED SIGNING OFFICER OF CONTRACTOR.

12. **LIMITATIONS ON LIABILITY.** TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, COUNTY AGREES THAT THE ENTIRE AND COLLECTIVE LIABILITIES OF CONTRACTOR AND OF ITS AFFILIATES AND EACH OF THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES AND SHAREHOLDERS AND OF ITS SERVICE PROVIDERS, LICENSORS AND SUPPLIERS (TOGETHER "SERVICE PROVIDERS" FOR THE PURPOSES OF THIS SECTION 11) AND COUNTY'S EXCLUSIVE REMEDY WITH RESPECT TO THE ADDITIONAL SOFTWARE AND THE ADDITIONAL SUPPORT AND ANY OTHER PRODUCTS, MATERIALS OR SERVICES SUPPLIED BY CONTRACTOR OR BY ITS AFFILIATES OR BY ITS SERVICE PROVIDERS IN CONNECTION WITH THIS AMENDMENT 9 FOR DAMAGES FOR ANY CAUSE AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING FUNDAMENTAL BREACH OR NEGLIGENCE, SHALL BE LIMITED TO ACTUAL DIRECT AND PROVEN DAMAGES AND SHALL NOT EXCEED IN THE AGGREGATE, THE FOLLOWING: (I) IN THE CASE OF LICENSED ADDITIONAL

**SOFTWARE, THE LICENSE FEES PAID BY COUNTY TO CONTRACTOR UNDER THIS AMENDMENT 9; (II) IN THE CASE OF SOFTWARE-BY-SUBSCRIPTION, THE ANNUAL SUBSCRIPTION FEES PAID BY COUNTY TO CONTRACTOR DURING THE THEN-CURRENT SOFTWARE-BY-SUBSCRIPTION TERM (AND IN NO EVENT BEING GREATER THAN 12 MONTHS); AND (III) IN RESPECT OF THE ADDITIONAL SUPPORT, THE SUPPORT FEES PAID BY COUNTY TO CONTRACTOR DURING THE THEN-CURRENT SUPPORT TERM (AND IN NO EVENT BEING GREATER THAN 12 MONTHS). THE FOREGOING LIMITATION OF LIABILITY SHALL NOT APPLY IN THE EVENT OF CONTRACTOR' GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.**

**COUNTY FURTHER AGREES THAT IN NO EVENT SHALL CONTRACTOR, OR ITS AFFILIATES OR EACH OF THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES AND SHAREHOLDERS OR ITS SERVICE PROVIDERS BE LIABLE, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING FUNDAMENTAL BREACH OR NEGLIGENCE, FOR ANY INDIRECT, PUNITIVE, CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR EXEMPLARY DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION FOR LOST PROFITS, LOSS OF REVENUE, FAILURE TO REALIZE ANTICIPATED SAVINGS, LOST OR DAMAGED DATA, LOSS OF GOODWILL, BUSINESS OPPORTUNITIES OR REPUTATION, OR ECONOMIC LOSS, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGES, OR SUCH LOSSES OR DAMAGES ARE FORESEEABLE.**

**IN THE EVENT OF CONFLICT OR INCONSISTENCY BETWEEN THIS SECTION 12 AND ANY OTHER PROVISION IN THE MASTER AGREEMENT, THIS SECTION 12 SHALL PREVAIL.**

13. Except as expressly provided in this Amendment 9, all of the terms and conditions of the Master Contract (which include Amendment 1, Amendment 3, Amendment 4, Amendment 5, Amendment 6, Amendment 7, and Amendment 8, including exhibits thereto) are ratified and affirmed and remain in full force and effect. This Amendment 9 is incorporated into the Master Contract by this reference. If there is a conflict between any of the terms and conditions contained in the Master Contract and any of the terms and conditions expressly set forth in this Amendment 9, the terms and conditions expressly set forth in this Amendment 9 shall control, except in the case of Amendment 8, Section 2 – (limitation of liability replacing Section 2.14.18 of the Original Contract - Defense & Indemnity Agreement) which shall prevail over all other documents comprising the Master Contract with respect to the Standard Software.
14. All capitalized terms not defined in this Amendment 9 have the meanings given to them by the Master Contract.
15. This Amendment 9 may be executed in counterparts (whether by facsimile signature, PDF via email, or otherwise) and each of which when so executed shall constitute an original and all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 9 to be duly executed to take effect as of the Effective Date, notwithstanding the date of execution.

*Signature page follows.*



**N. HARRIS COMPUTER CORPORATION, acting through its Cayenta Division**

By: \_\_\_\_\_  
Printed Name: Jeff Bender  
Title: CEO  
Date: 9/07/2021

**SNOHOMISH COUNTY**

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

\_\_\_\_\_

<b>COUNCIL USE ONLY</b>	
Approved	<u>9/29/2021</u>
ECAF #	<u>2021-0635</u>
MOT/ORD	<u>Motion 21-315</u>

**Exhibit B 2021**  
**Licensed Additional Software for Version 9 Upgrade**

**TABLE I: Licensed Additional Software**

The County shall license the following Licensed Additional Software from Contractor and shall pay the corresponding License Fees and Support Fees:

LICENSED ADDITIONAL SOFTWARE		
Description of Additional Software	Initial License Fees	Annual Support Fees
Cayenta Analytics – General Ledger	\$15,000.00	\$3,750.00
Cayenta Dashboard	\$15,000.00	\$3,750.00
Cayenta Budget Preparation (embedded Cognos TM1 Planning Analytics with 10 User Licenses)	\$48,000.00	\$12,000.00
Cayenta Contract Management	\$5,000.00	\$1,250.00
Cayenta Miscellaneous Receivables & Payment Processing (includes Cognos Annual Support))	\$10,000.00	\$5,000.00
<b>otal</b>	<b>\$93,000.00</b>	<b>\$25,750.00</b>

**Additional Budget Prep – Cognos TM1 user cost:**

\$1,300 Per additional user, plus 25% annual maintenance (for 1-year from contract signing, otherwise Current Cognos third-party rates will apply).

**TABLE II: Software Subscription**

The County subscribes to the following Additional Software and shall pay the corresponding Annual Subscription Fees:

SOFTWARE SUBSCRIPTION		
Description of Additional Software included in Software Subscription		Annual Subscription Fees
Cayenta Link Using Excel (CLUE) – 4 subscriptions @ \$500 annual charge per named user (one Named User can be substituted for another Named User at any point during the year)	-	\$2,000.00
Cayenta Connect Finance (100 Concurrent Financial Users)	-	\$10,020.00
Cayenta Connect Finance (100 Unique Expense Entry Users)*	-	\$5,004.00
<b>Total</b>	-	<b>\$17,024.00</b>

\*Contractor will audit yearly (for the previous twelve months) unique Expense Entry Users per month, and then average the twelve months. If the ‘averaged Unique User count’ is greater than 100, then additional subscriptions will be purchased for the number over 100.

**Additional Cayenta CLUE subscription cost:**

\$500 Per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

**Additional Cayenta Connect Finance subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE FINANCIAL USERS	
Number of Users	Annual Cost Per User
101 to 200	\$90.24
201 to 300	\$80.16
301 to 400	\$70.20
401 to unlimited	\$60.12

**Additional Cayenta Connect Expense Entry subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE EXPENSE ENTRY USERS	
Number of Users	Annual Cost Per User
101 to 250	\$50.04
251 to 500	\$45.12
501 to 1,000	\$40.08
1,001 to 2,000	\$35.16
2,001 to unlimited	\$30.12

**PAYMENT TERMS**

(i) **ADDITIONAL LICENSED SOFTWARE.** The County shall pay 100% of the License Fees set out in Table I above upon execution of this Amendment 9.

(ii) **ANNUAL SUBSCRIPTION FEES - ANNUAL INCREASES.** The Annual Subscription Fees set forth in Table II are subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract.

(iii) **SUPPORT FEES.** The Support Fees are subject to annual increases in accordance with the Master Contract.

(iv) **NET 30.** Support Fees and Annual Subscription Fees shall be paid within thirty (30) days after County receipt of invoice.

(v) **FEES EXCLUSIVE OF TAXES.** The License Fees, Support Fees and/or Annual Subscription Fees are each exclusive of taxes and the County shall pay all applicable taxes, unless a tax exemption certificate is provided to Contractor on or before the Effective Date.

(vi) **OVERDUE ACCOUNTS.** Past due amounts shall bear interest in accordance with the Master Contract. The County shall reimburse Contractor for all reasonable costs incurred (including reasonable attorneys' fees) in collecting past due amounts owed by the County under this Exhibit B 2021.

<b>PAYMENT SCHEDULE</b>	
<b>Licenses - Due on contract signing</b>	<b>Amount Due</b>
Cayenta Licenses	\$93,000.00
<b>Total</b>	<b>\$93,000.00</b>

<b>PAYMENT SCHEDULE</b>	
<b>Annual Subscriptions Fees - Due on contract signing and thereafter, 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Link Using Excel (CLUE)	\$2,000.00
Cayenta Connect Finance (100 Finance Users)	\$10,020.00
Cayenta Connect Finance (100 Expense Entry Users)	\$5,004.00
<b>Total</b>	<b>\$17,024.00</b>

<b>PAYMENT SCHEDULE</b>	
<b>Support Fees with respect to Third-Party Components - Due on installation and thereafter, 30 days after receipt of annual invoice (prorated based on installation date)</b>	<b>Amount Due</b>
IBM Cognos Base License for reports	\$2,500.00
IBM Cognos TM1 Annual Maintenance	\$7,000.00
<b>Total</b>	<b>\$9,500.00</b>

<b>PAYMENT SCHEDULE</b>	
<b>Balance of Support Fees – Due on Final Acceptance and thereafter, 30 days after receipt of annual invoice (prorated for first year based on Final Acceptance)</b>	<b>Amount Due</b>
Cayenta Analytics – General Ledger	\$3,750.00
Cayenta Dashboard	\$3,750.00
Cayenta Budget Preparation	\$5,000.00
Cayenta Contract Management	\$1,250.00
Cayenta Miscellaneous Receivables and Payment Processing	\$2,500.00
<b>Total</b>	<b>\$16,250.00</b>

## **Schedule B**

### **THIRD-PARTY TERMS**

The Third-Party Components are licensed to Contractor by IBM Canada Ltd. and are embedded into the Additional Software. Certain of the Third-Party Terms are included in the main body of this Amendment 9. The Third-Party Terms that are not included in the main body of this Amendment 9 are set out below.

1. The County is not authorized to use The Third-Party Components separately from the Additional Software.
2. The County is responsible for all damages that result from misuse, modification, or damage caused by the County to the Third-Party Components.
3. The County warrants to Contractor that it will comply with applicable import, export and economic sanction laws and regulations that prohibit or restrict the export, re-export, or transfer of products, technology, services or data, directly or indirectly, to or for certain countries, end uses or end users.
4. The licensors of the Third-Party Components may process and store business contact information of end users' personnel in connection with the performance of its agreement with Contractor wherever in the world they do business. The licensor of the Third-Party Components may use personnel and resources in locations worldwide and third-party suppliers to support the delivery of the Third-Party Components

## AMENDMENT 10 TO THE CONTRACT FOR INTEGRATED FINANCIAL MANAGEMENT SYSTEM

This Amendment 10 dated effective August 28, 2022 (the “**Effective Date**”), to the Contract for Integrated Financial Management System between Snohomish County and SFG Technologies (U.S.) Inc., executed on February 20, 1996 (the “**Original Contract**”), as subsequently amended by Amendment 1, on May 11, 2000; Amendment 3, on January 15, 2005; Amendment 4, on March 12, 2011; Amendment 5, on February 21, 2012; Amendment 6, on October 2, 2014; Change Order to Amendment 6 on May 6, 2015; Amendment 7, on December 21, 2017; Amendment 8 on April 7, 2020; and Amendment 9 on September 30, 2021 (“**Amendment 9**”); (together hereafter “the **Master Contract**”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “**County**”) and Cayenta, a division of N. Harris Computer Corporation, an Ontario, Canada corporation, hereafter (the “**Contractor**”), formerly SFG Technologies (U.S.) Inc.

### RECITALS

**WHEREAS**, the Master Contract has been amended over time to allow for upgrades and continued software support services; and

**WHEREAS**, on August 28, 2022, the parties agreed in Change Order CO-003 to the Professional Services Agreement for Cayenta Upgrade executed on September 30, 2021, that the County shall no longer license and implement the Additional Software referenced as Cayenta “Miscellaneous Receivables & Payment Processing” listed in Exhibit B 2021 of Amendment 9 (“**Miscellaneous Receivables**”); and

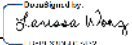
**WHEREAS**, Exhibit B 2021 of Amendment 9 (“**Exhibit B 2021**”) must be replaced with the attached Exhibit B 2022 to reflect the License Fees of the Additional Software, with the removal of Miscellaneous Receivables.

**NOW THEREFORE**, in consideration of the covenants hereinafter set forth and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the County and the Contractor agree as follows:

1. Section 2.14.43 “Exhibit B Contractor License and Support” of the Original Contract is amended to replace Exhibit B 2021 with Exhibit B 2022, attached and incorporated herein by this reference.
2. Except as expressly provided in this Amendment 10, all of the terms and conditions of the Master Contract (which include Amendment 1, Amendment 3, Amendment 4, Amendment 5, Amendment 6, Amendment 7, Amendment 8, and Amendment 9, including exhibits thereto) are ratified and affirmed and remain in full force and effect. If there is a conflict between any of the terms and conditions contained in the Master Contract and any of the terms and conditions expressly set forth in this Amendment 10, the terms and conditions expressly set forth in this Amendment 10 shall control.
3. All capitalized terms not defined in this Amendment 10 have the meanings given to them by the Master Contract.
4. This Amendment 10 may be executed in counterparts (whether by facsimile signature, PDF via email, or otherwise) and each of which when so executed shall constitute an original and all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 10 to be duly executed to take effect as of the Effective Date, notwithstanding the date of execution.

**N. HARRIS COMPUTER CORPORATION, acting through its Cayenta Division**

By:   
Printed Name: Larissa Wong  
Title: Vice President, Professional Services  
Date: 10/26/2022

**SNOHOMISH COUNTY**

By: \_\_\_\_\_  
Printed Name: Ken Klein  
Title: Executive Director  
Date: \_\_\_\_\_

\_\_\_\_\_

**COUNCIL USE ONLY**  
Approved 12/7/2022  
ECA# 2022-1133  
MOT/ORD Motion 22-496

**Exhibit B 2022****TABLE I: Licensed Additional Software**

The County shall license the following Licensed Additional Software from Contractor and shall pay the corresponding License Fees and Support Fees:

<b>LICENSED ADDITIONAL SOFTWARE</b>		
<b>Description of Additional Software</b>	<b>Initial License Fees</b>	<b>Annual Support Fees</b>
Cayenta Analytics – General Ledger	\$15,000.00	\$3,750.00
Cayenta Dashboard	\$15,000.00	\$3,750.00
Cayenta Budget Preparation (embedded Cognos TM1 Planning Analytics with 10 User Licenses)	\$48,000.00	\$12,000.00
Cayenta Contract Management	\$5,000.00	\$1,250.00
Cayenta Miscellaneous Receivables	\$0.00	\$0.00
Cayenta Payment Processing	\$5,000.00	\$1,250.00
Cayenta v9 Upgrade With Base Cognos Software	\$10,000.00	\$2,500.00
Cayenta v9 with Cognos Discount	-\$10,000.00	
<b>Total</b>	<b>\$88,000.00</b>	<b>\$24,500.00</b>

**Additional Budget Prep – Cognos TM1 user cost:**

\$1,300 Per additional user, plus 25% annual maintenance (for 1-year from contract signing, otherwise Current Cognos third-party rates will apply).

**TABLE II: Software Subscription**

The County subscribes to the following Additional Software and shall pay the corresponding Annual Subscription Fees:

<b>SOFTWARE</b>		
<b>Description of Additional Software included in Software Subscription</b>		<b>Annual Subscription Fees</b>
Cayenta Link Using Excel (CLUE) – 4 subscriptions @ \$500 annual charge per named user (one Named User can be substituted for another Named User at any point during the year)	-	\$2,000.00
Cayenta Connect Finance (100 Concurrent Financial Users)	-	\$10,020.00
Cayenta Connect Finance (100 Unique Expense Entry Users)*	-	\$5,004.00
<b>Total</b>	-	<b>\$17,024.00</b>



\*Contractor will audit yearly (for the previous twelve months) unique Expense Entry Users per month, and then average the twelve months. If the 'averaged Unique User count' is greater than 100, then additional subscriptions will be purchased for the number over 100.

**Additional Cayenta CLUE subscription cost:**

\$500 Per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

**Additional Cayenta Connect Finance subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE FINANCIAL USERS	
Number of Users	Annual Cost Per User
101 to 200	\$90.24
201 to 300	\$80.16
301 to 400	\$70.20
401 to unlimited	\$60.12

**Additional Cayenta Connect Expense Entry subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE EXPENSE ENTRY USERS	
Number of Users	Annual Cost Per User
101 to 250	\$50.04
251 to 500	\$45.12
501 to 1,000	\$40.08
1,001 to 2,000	\$35.16
2,001 to unlimited	\$30.12

**PAYMENT TERMS**

- (i) **ADDITIONAL LICENSED SOFTWARE.** The County shall pay 100% of the License Fees set out in Table I above upon execution of Amendment 9.
- (ii) **ANNUAL SUBSCRIPTION FEES - ANNUAL INCREASES.** The Annual Subscription Fees are subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract.
- (iii) **SUPPORT FEES.** The Support Fees are subject to annual increases in accordance with the Master Contract.
- (iv) **NET 30.** Support Fees and Annual Subscription Fees shall be paid within thirty (30) days after the invoice date.

(v) **FEES EXCLUSIVE OF TAXES.** The Fees (being the License Fees, the Support Fees and/or the Annual Subscription Fees) are exclusive of taxes and the County shall pay all applicable taxes, unless a tax exemption certificate is provided to Contractor on or before the Effective Date.

(vi) **OVERDUE ACCOUNTS.** Past due amounts shall bear interest in accordance with the Master Contract. The County shall reimburse Contractor for all reasonable costs incurred (including reasonable attorneys' fees) in collecting past due amounts owed by the County.

<b>PAYMENT</b>	
<b>Licenses - Due on contract signing</b>	<b>Amount Due</b>
Cayenta Licenses	\$93,000.00
<b>Total</b>	<b>\$88,000.00</b>

<b>PAYMENT</b>	
<b>Annual Subscriptions Fees - Due on contract signing and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Link Using Excel (CLUE)	\$2,000.00
Cayenta Connect Finance (100 Finance Users)	\$10,020.00
Cayenta Connect Finance (100 Expense Entry Users)	\$5,004.00
<b>Total</b>	<b>\$17,024.00</b>

<b>PAYMENT</b>	
<b>Support Fees with respect to Third-Party Components - Due on installation and thereafter 30 days after receipt of annual invoice (prorated based on installation date)</b>	<b>Amount Due</b>
IBM Cognos Base License for reports	\$2,500.00
IBM Cognos TM1 Annual Maintenance	\$7,000.00
<b>Total</b>	<b>\$9,500.00</b>

<b>PAYMENT</b>	
<b>Balance of Support Fees – Due on Final Acceptance and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Analytics – General Ledger	\$3,750.00
Cayenta Dashboard	\$3,750.00
Cayenta Budget Preparation	\$5,000.00
Cayenta Contract Management	\$1,250.00
Cayenta Payment Processing	\$1,250.00
<b>Total</b>	<b>\$15,000.00</b>

## AMENDMENT 11 TO THE CONTRACT FOR INTEGRATED FINANCIAL MANAGEMENT SYSTEM

This Amendment 11 dated effective February 8, 2023 (the “**Effective Date**”), to the Contract for Integrated Financial Management System between Snohomish County and SFG Technologies (U.S.) Inc., executed on February 20, 1996 (the “**Original Contract**”), as subsequently amended by Amendment 1, on May 11, 2000; Amendment 3, on January 15, 2005; Amendment 4, on March 12, 2011; Amendment 5, on February 21, 2012; Amendment 6, on October 2, 2014; Change Order to Amendment 6 on May 6, 2015; Amendment 7, on December 21, 2017; Amendment 8 on April 7, 2020; Amendment 9 on September 30, 2021 (“**Amendment 9**”); and Amendment 10 on December 16, 2022 (together hereafter “the **Master Contract**”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “**County**”) and Cayenta, a division of N. Harris Computer Corporation, an Ontario, Canada corporation, hereafter (the “**Contractor**”), formerly SFG Technologies (U.S.) Inc.

### RECITALS

**WHEREAS**, the Master Contract has been amended over time to allow for upgrades and continued software support services; and

**WHEREAS**, on February 8, 2023, the parties agreed in Change Order CO-004 to the Professional Services Agreement for Cayenta Upgrade executed on September 30, 2021, that the County shall no longer license and implement the Additional Software referenced as Cayenta Payment Processing listed in Exhibit B 2022 of Amendment 10 (“**Payment Processing**”); and

**WHEREAS**, Exhibit B 2022 of Amendment 10 (“**Exhibit B 2022**”) must be replaced with the attached Exhibit B 2023 to reflect the License Fees of the Additional Software, with the removal of Cayenta Payment Processing.

**NOW THEREFORE**, in consideration of the covenants hereinafter set forth and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the County and the Contractor agree as follows:

1. Section 2.14.43 “Exhibit B Contractor License and Support” of the Original Contract is amended by replacing Exhibit B 2022 with Exhibit B 2023, attached and incorporated into the Master Contract by this reference.
2. Except as expressly provided in this Amendment 11, all of the terms and conditions of the Master Contract (which include Amendment 1, Amendment 3, Amendment 4, Amendment 5, Amendment 6, Amendment 7, Amendment 8, Amendment 9, and Amendment 10, including exhibits thereto) are ratified and affirmed and remain in full force and effect. If there is a conflict between any of the terms and conditions contained in the Master Contract and any of the terms and conditions expressly set forth in this Amendment 11, the terms and conditions expressly set forth in this Amendment 11 shall control.
3. All capitalized terms not defined in this Amendment 11 have the meanings given to them by the Master Contract.
4. This Amendment 11 may be executed in counterparts (whether by facsimile signature, PDF via email, or otherwise) and each of which when so executed shall constitute an original and all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 11 to be duly executed to take effect as of the Effective Date, notwithstanding the date of execution.

**N. HARRIS COMPUTER CORPORATION, acting through its Cayenta Division**

DocuSigned by:  
By: Larissa Wong  
Printed Name: Larissa Wong  
Title: Vice President, Professional Services  
Date: 7/5/2023

**SNOHOMISH COUNTY**

By: \_\_\_\_\_  
Printed Name: Ken Klein  
Title: Executive Director  
Date: \_\_\_\_\_

<b>COUNCIL USE ONLY</b>	
Approved	<u>7/19/2023</u>
ECAF #	<u>2023-0735</u>
MOT/ORD	<u>Motion 23-299</u>

**Exhibit B 2023****TABLE I: Licensed Additional Software**

The County shall license the following Licensed Additional Software from Contractor and shall pay the corresponding License Fees and Support Fees:

<b>LICENSED ADDITIONAL SOFTWARE</b>		
<b>Description of Additional Software</b>	<b>Initial License Fees</b>	<b>Annual Support Fees</b>
Cayenta Analytics – General Ledger	\$15,000.00	\$3,750.00
Cayenta Dashboard	\$15,000.00	\$3,750.00
Cayenta Budget Preparation (embedded Cognos TM1 Planning Analytics with 10 User Licenses)	\$48,000.00	\$12,000.00
Cayenta Contract Management	\$5,000.00	\$1,250.00
Cayenta Miscellaneous Receivables	\$0.00	\$0.00
Cayenta Payment Processing	\$0.00	\$0.00
Cayenta v9 Upgrade With Base Cognos Software	\$10,000.00	\$2,500.00
Cayenta v9 with Cognos Discount	-\$10,000.00	\$0.00
<b>Total</b>	<b>\$83,000.00</b>	<b>\$23,250.00</b>

**Additional Budget Prep – Cognos TM1 user cost:**

\$1,300 Per additional user, plus 25% annual maintenance (for 1-year from contract signing, otherwise Current Cognos third-party rates will apply).

**TABLE II: Software Subscription**

The County subscribes to the following Additional Software and shall pay the corresponding Annual Subscription Fees:

<b>SOFTWARE</b>		
<b>Description of Additional Software included in Software Subscription</b>		<b>Annual Subscription Fees</b>
Cayenta Link Using Excel (CLUE) – 4 subscriptions @ \$500 annual charge per named user (one Named User can be substituted for another Named User at any point during the year)	-	\$2,000.00
Cayenta Connect Finance (100 Concurrent Financial Users)	-	\$10,020.00
Cayenta Connect Finance (100 Unique Expense Entry Users)*	-	\$5,004.00
<b>Total</b>	-	<b>\$17,024.00</b>

\*Contractor will audit yearly (for the previous twelve months) unique Expense Entry Users per month, and then average the twelve months. If the 'averaged Unique User count' is greater than 100, then additional subscriptions will be purchased for the number over 100.

**Additional Cayenta CLUE subscription cost:**

\$500 Per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

**Additional Cayenta Connect Finance subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE FINANCIAL USERS	
Number of Users	Annual Cost Per User
101 to 200	\$90.24
201 to 300	\$80.16
301 to 400	\$70.20
401 to unlimited	\$60.12

**Additional Cayenta Connect Expense Entry subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE EXPENSE ENTRY USERS	
Number of Users	Annual Cost Per User
101 to 250	\$50.04
251 to 500	\$45.12
501 to 1,000	\$40.08
1,001 to 2,000	\$35.16
2,001 to unlimited	\$30.12

**PAYMENT TERMS**

- (i) **ANNUAL SUBSCRIPTION FEES - ANNUAL INCREASES.** The Annual Subscription Fees are subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract.
- (iii) **SUPPORT FEES.** The Support Fees are subject to annual increases in accordance with the Master Contract.
- (iv) **NET 30.** Support Fees and Annual Subscription Fees shall be paid within thirty (30) days after the invoice date.
- (v) **FEES EXCLUSIVE OF TAXES.** The Fees (being the License Fees, the Support Fees and/or the Annual Subscription Fees) are exclusive of taxes and the County shall pay all applicable taxes, unless a tax exemption certificate is provided to Contractor on or before the Effective Date.

- (vi) **OVERDUE ACCOUNTS.** Past due amounts shall bear interest in accordance with the Master Contract. The County shall reimburse Contractor for all reasonable costs incurred (including reasonable attorneys' fees) in collecting past due amounts owed by the County.

<b>PAYMENT</b>	
<b>Licenses - Due on contract signing</b>	<b>Amount Due</b>
Cayenta Licenses	\$83,000.00
<b>Total</b>	<b>\$83,000.00</b>

<b>PAYMENT</b>	
<b>Annual Subscriptions Fees - Due on contract signing and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Link Using Excel (CLUE)	\$2,000.00
Cayenta Connect Finance (100 Finance Users)	\$10,020.00
Cayenta Connect Finance (100 Expense Entry Users)	\$5,004.00
<b>Total</b>	<b>\$17,024.00</b>

<b>PAYMENT</b>	
<b>Support Fees with respect to Third-Party Components - Due on installation and thereafter 30 days after receipt of annual invoice (prorated based on installation date)</b>	<b>Amount Due</b>
IBM Cognos Base License for reports	\$2,500.00
IBM Cognos TM1 Annual Maintenance	\$7,000.00
<b>Total</b>	<b>\$9,500.00</b>

<b>PAYMENT</b>	
<b>Balance of Support Fees – Due on Final Acceptance and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Analytics – General Ledger	\$3,750.00
Cayenta Dashboard	\$3,750.00
Cayenta Budget Preparation	\$5,000.00
Cayenta Contract Management	\$1,250.00
<b>Total</b>	<b>\$13,750.00</b>

## AMENDMENT 12 TO THE CONTRACT FOR INTEGRATED FINANCIAL MANAGEMENT SYSTEM

This Amendment 12 dated effective Dec. 13, 2023 (the “**Effective Date**”), to the Contract for Integrated Financial Management System between Snohomish County and SFG Technologies (U.S.) Inc., executed on February 20, 1996 (the “**Original Contract**”), as subsequently amended by Amendment 1, on May 11, 2000; Amendment 3, on January 15, 2005; Amendment 4, on March 12, 2011; Amendment 5, on February 21, 2012; Amendment 6, on October 2, 2014; Change Order to Amendment 6 on May 6, 2015; Amendment 7, on December 21, 2017; Amendment 8 on April 7, 2020; Amendment 9 on September 30, 2021; Amendment 10 on December 16, 2022; and Amendment 11 on July 25, 2023; (together hereafter “the **Master Contract**”), is made by and between Snohomish County, a political subdivision of the State of Washington (the “**County**”) and Cayenta, a division of N. Harris Computer Corporation, an Ontario, Canada corporation, hereafter (the “**Contractor**”), formerly SFG Technologies (U.S.) Inc.

### RECITALS

**WHEREAS**, the Master Contract has been amended over time to allow for upgrades and continued software support services; and

**WHEREAS**, on September 18, 2023, the parties agreed in Change Order 1 to the Master Contract, that the County needs additional licenses for the Additional Software (Cayenta financial system upgrade) prior to the go-live date; and

**WHEREAS**, Exhibit B 2023 of Amendment 11 must be replaced with the attached Exhibit B 2023-1 to reflect the additional License Fees for the increase in Additional Software required by the County; and

**WHEREAS**, Support is required for the Integrated Financial System, which is a critical system for all County departments; and

**WHEREAS**, the current term for Support ends December 31, 2023, and the County desires to continue receiving the Support from the Contractor.

**NOW THEREFORE**, in consideration of the covenants hereinafter set forth and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the County and the Contractor agree as follows:

1. Exhibit B: Section 3: Software Services – Term and Payment of the Agreement, as amended by Amendment 8, is hereby deleted and replaced in its entirety with following:

Term: Support will commence on the date of Software Delivery of the Product, as defined in Section 2.14.36 of the Agreement and will continue until the end of the County’s fiscal year. Thereafter, Support will be automatically renewed for successive one (1) year terms, unless either the Contractor or the County advises the other in writing ninety (90) days prior to the end of the then current term. Support for any particular software product will terminate automatically upon the termination of the License for the product.

Payment: The County will compensate Contractor for Support on an annual basis.



Beginning January 1, 2024, Contractor will “Firm-Fix” the annual increase in Support fees at seven percent (7%) for the term beginning January 1, 2024 and ending December 31, 2024. Thereafter, the annual increase in Support fees shall be the greater of the October 12-month Consumer Price Index (CPI) rate or four percent (4%), plus applicable sales tax. For Third Party software (non Cayenta proprietary software), the Contractor agrees to provide written notice to the County at least sixty (60) days prior to each anniversary date of the Support renewal date of any intended change in Third Party Software Fees that is over and above the rate increases stipulated in this section.

Support outside Contractor’s normal business hours may be provided subject to Contractor’s staff availability and at Contractor’s then current rate.

2. Section 2.14.43 “Exhibit B Contractor License and Support” of the Original Contract is amended by replacing Exhibit B 2023 with Exhibit B 2023-1, attached and incorporated into the Master Contract by this reference.
3. Except as expressly provided in this Amendment 12, all of the terms and conditions of the Master Contract (which include Amendment 1, Amendment 3, Amendment 4, Amendment 5, Amendment 6, Amendment 7, Amendment 8, Amendment 9, Amendment 10, and Amendment 11 including exhibits thereto) are ratified and affirmed and remain in full force and effect. If there is a conflict between any of the terms and conditions contained in the Master Contract and any of the terms and conditions expressly set forth in this Amendment 12, the terms and conditions expressly set forth in this Amendment 12 shall control.
4. All capitalized terms not defined in this Amendment 12 have the meanings given to them by the Master Contract.
5. This Amendment 12 may be executed in counterparts (whether by facsimile signature, PDF via email, or otherwise) and each of which when so executed shall constitute an original and all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 12 to be duly executed to take effect as of the Effective Date, notwithstanding the date of execution.

**N. HARRIS COMPUTER CORPORATION, acting through its Cayenta Division**

DocuSigned by:  
 By: Jeremy Schultz  
 Printed Name: Jeremy Schultz  
 Title: Vice President, Sales and Marketing  
 Date: 10/25/2023

**SNOHOMISH COUNTY**

By: Klein, Ken Digitally signed by Klein, Ken  
Date: 2023.12.14 14:47:00  
-08'00'  
 Printed Name: Ken Klein  
 Title: Executive Director  
 Date: \_\_\_\_\_

<b>COUNCIL USE ONLY</b>	
Approved	<u>12/13/2023</u>
ECAF #	<u>2023-1063</u>
MOT/ORD	<u>Motion 23-479</u>

**Exhibit B 2023-1****TABLE I: Licensed Additional Software**

The County shall license the following Licensed Additional Software from Contractor and shall pay the corresponding License Fees and Support Fees:

<b>LICENSED ADDITIONAL SOFTWARE</b>		
<b>Description of Additional Software</b>	<b>Initial License Fees</b>	<b>Annual Support Fees</b>
Cayenta Analytics – General Ledger	\$15,000.00	\$3,750.00
Cayenta Dashboard	\$15,000.00	\$3,750.00
Cayenta Budget Preparation (embedded Cognos TM1 Planning Analytics with 10 User Licenses)	\$48,000.00	\$12,000.00
Cayenta Contract Management	\$5,000.00	\$1,250.00
Cayenta Miscellaneous Receivables	\$0.00	\$0.00
Cayenta Payment Processing	\$0.00	\$0.00
Cayenta v9 Upgrade With Base Cognos Software	\$10,000.00	\$2,500.00
Cayenta v9 with Cognos Discount	-\$10,000.00	\$0.00
Microfocus Acucobol Software Licenses - 40	\$6,000.00	\$1,200.00
<b>Total</b>	<b>\$89,000.00</b>	<b>\$24,450.00</b>

**Additional Budget Prep – Cognos TM1 user cost:**

\$1,300 Per additional user, plus 25% annual maintenance (for 1-year from contract signing, otherwise Current Cognos third-party rates will apply).

**Microfocus Acucobol Software Licenses:**

County is acquiring 40 Microfocus Acucobol software licenses beginning September 15, 2023. The annual maintenance and support is prorated at \$350.00 through December 31, 2023.

**TABLE II: Software Subscription**

The County subscribes to the following Additional Software and shall pay the corresponding Annual Subscription Fees:

<b>SOFTWARE</b>		
<b>Description of Additional Software included in Software Subscription</b>		<b>Annual Subscription Fees</b>
Cayenta Link Using Excel (CLUE) – 4 subscriptions @ \$500 annual charge per named user (one Named User can be substituted for another Named User at any point during the year)	-	\$2,000.00
Cayenta Connect Finance (100 Concurrent Financial Users)	-	\$10,020.00
Cayenta Connect Finance (100 Unique Expense Entry Users)*	-	\$5,004.00
<b>Total</b>	<b>-</b>	<b>\$17,024.00</b>

\*Contractor will audit yearly (for the previous twelve months) unique Expense Entry Users per month, and then average the twelve months. If the 'averaged Unique User count' is greater than 100, then additional subscriptions will be purchased for the number over 100.

**Additional Cayenta CLUE subscription cost:**

\$500 Per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

**Additional Cayenta Connect Finance subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE FINANCIAL USERS	
Number of Users	Annual Cost Per User
101 to 200	\$90.24
201 to 300	\$80.16
301 to 400	\$70.20
401 to unlimited	\$60.12

**Additional Cayenta Connect Expense Entry subscription cost:**

Pricing below is per additional user (subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract).

CONNECT FINANCE EXPENSE ENTRY USERS	
Number of Users	Annual Cost Per User
101 to 250	\$50.04
251 to 500	\$45.12
501 to 1,000	\$40.08
1,001 to 2,000	\$35.16
2,001 to unlimited	\$30.12

**PAYMENT TERMS**

- (i) **ANNUAL SUBSCRIPTION FEES - ANNUAL INCREASES.** The Annual Subscription Fees are subject to an annual increase that is equivalent to the annual increase applicable to the Support Fees under the Master Contract.
- (iii) **SUPPORT FEES.** The Support Fees are subject to annual increases in accordance with the Master Contract.
- (iv) **NET 30.** Support Fees and Annual Subscription Fees shall be paid within thirty (30) days after the invoice date.
- (v) **FEES EXCLUSIVE OF TAXES.** The Fees (being the License Fees, the Support Fees and/or the Annual Subscription Fees) are exclusive of taxes and the County shall pay all applicable taxes, unless a tax exemption certificate is provided to Contractor on or before the Effective Date.

- (vi) **OVERDUE ACCOUNTS.** Past due amounts shall bear interest in accordance with the Master Contract. The County shall reimburse Contractor for all reasonable costs incurred (including reasonable attorneys' fees) in collecting past due amounts owed by the County.

<b>PAYMENT</b>	
<b>Licenses - Due on contract signing</b>	<b>Amount Due</b>
Cayenta Licenses	\$83,000.00
<b>Total</b>	<b>\$83,000.00</b>

<b>PAYMENT</b>	
<b>Annual Subscriptions Fees - Due on contract signing and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Link Using Excel (CLUE)	\$2,000.00
Cayenta Connect Finance (100 Finance Users)	\$10,020.00
Cayenta Connect Finance (100 Expense Entry Users)	\$5,004.00
Microfocus Acucobol Software Licenses - 40	\$1,200.00
<b>Total</b>	<b>\$18,224.00</b>

<b>PAYMENT</b>	
<b>Support Fees with respect to Third-Party Components - Due on installation and thereafter 30 days after receipt of annual invoice (prorated based on installation date)</b>	<b>Amount Due</b>
IBM Cognos Base License for reports	\$2,500.00
IBM Cognos TM1 Annual Maintenance	\$7,000.00
<b>Total</b>	<b>\$9,500.00</b>

<b>PAYMENT</b>	
<b>Balance of Support Fees – Due on Final Acceptance and thereafter 30 days after receipt of annual invoice</b>	<b>Amount Due</b>
Cayenta Analytics – General Ledger	\$3,750.00
Cayenta Dashboard	\$3,750.00
Cayenta Budget Preparation	\$5,000.00
Cayenta Contract Management	\$1,250.00
<b>Total</b>	<b>\$13,750.00</b>