



Snohomish County Upgrade v9 – Oracle to SQL Migration Change Order CO-001

Title

Schedule Re-baseline and Milestone Payment Date Changes. Also, Remove T&M Reference in SOW.

Background and Justification

- The purpose of this Change Order is to amend the Statement of Work to reflect updated schedule and milestone payment dates for the implementation of the Upgrade v9 / New Feature Implementation & Oracle to SQL Migration. The schedule is now finalized and agreed to, and these new dates are representative of the planning.
- 2. In addition, this Change Order is to remove the T&M reference from SOW: section 6.5.5 "Phase 4 Oracle to SQL Server conversion", on page 38.

*All changes in this Change Order are Non-monetary.

This Change Order and Amendment is made by and between Cayenta, a Division of N. Harris Computer Corporation and Snohomish County and the Statement of Work made effective as of October 1, 2021.

Contact & General Information

| Snohomish County | | Cayenta | |
|------------------|----------------------------------|------------------------------|--|
| Contact | Ken Klein | Tracey Whitmore | |
| Email | kenneth.klein@co.snohomish.wa.us | twhitmore@harriscomputer.com | |
| Date | | | |
| Product | Cayenta ERP | | |





Description of Change Request

- 1. This Change Order will re-baseline the project schedule per the planning that has occurred between Cayenta and Snohomish County. This Change Order will also update the projected invoice dates for the payment milestones on the project.
- This Change Order will remove the T&M reference from SOW: section 6.5.5 "Phase 4 Oracle to SQL Server conversion", on page 38.

From:

This phase focuses on the conversion of the database from Oracle to SQL Server. This phase will overlap with multiple other phases throughout the project. This phase includes the planning, preparation, design, and execution of the data conversions to take COUNTY from the Oracle to SQL Server database platform. Using a set of pre-created scripts used for these types of database platform migrations, HARRIS will ensure the accuracy and validity of the data conversion by going through a series of planned conversions, aimed at ensuring the Go-Live conversion occurs issue free. HARRIS will execute six (6) conversions in the scope of this project, each conversion ensuring that any issues discovered from the previous conversion(s) are addressed. In addition to the fixed price for the conversion(s), 80 T&M hours have been allocated for Updates required to portals, custom database objects, interfaces and reports AND 100 T&M hours application testing assistance related to the Oracle to SQL Server conversion related incidents.

<u>To:</u>

This phase focuses on the conversion of the database from Oracle to SQL Server. This phase will overlap with multiple other phases throughout the project. This phase includes the planning, preparation, design, and execution of the data conversions to take COUNTY from the Oracle to SQL Server database platform. Using a set of pre-created scripts used for these types of database platform migrations, HARRIS will ensure the accuracy and validity of the data conversion by going through a series of planned conversions, aimed at ensuring the Go-Live conversion occurs issue free. HARRIS will execute six (6) conversions in the scope of this project, each conversion ensuring that any issues discovered from the previous conversion(s) are addressed.





Payment Milestones

The table below provides a description of the project milestone with the new re-baseline date.

| Payment ID | Payment Milestone Description | Projected Invoice Date |
|------------|---|------------------------|
| MP08 | Budget Prep Delivery - Milestone Payment - MP08 (See CO-002) | 08/31/23 |
| MP13 B | Integrated Testing Support - Cycle 1 - Milestone Payment - MP13 B | 06/16/23 |
| MP11 | Data Conversion 3 (Integrated Testing Cycle 2) - Milestone Payment - MP11 | 06/22/23 |
| MP14 | Integrated Testing Support - Cycle 2 - Milestone Payment - MP14 | 07/31/23 |
| MP12 | Data Conversion 4 (Mock Go Live) - Milestone Payment - MP12 | 08/04/23 |
| MP16 | Mock Go-live - Milestone Payment - MP16 | 08/07/23 |
| MP15 | Daily Operations Testing Support - Milestone Payment - MP15 | 08/31/23 |
| MP17 | Go Live Planning & Preparation Completed - Milestone Payment - MP17 | 09/08/23 |
| MP18 | Go-live Completed - Milestone Payment - MP18 | 09/18/23 |
| MP19 | Post Go Live Support - Month 1 - Milestone Payment - MP19 | 10/16/23 |
| MP20 | Post Go Live Support - Month 2 - Milestone Payment - MP20 | 11/13/23 |
| MP21 | Post Go Live Support - Month 3 - Milestone Payment - MP21 | 12/11/23 |
| MP22A-CO5 | SNO-INT4 - Point and Pay Balances Interface: Delivery for Testing | June 5th |
| MP22B-CO5 | SNO-INT10 - Job Cost into Highline Interface: Delivery for Testing | July 31st |
| MP22C-CO5 | SNO-INT16 - Cartegraph Cost Centers Interface: Delivery for Testing | July 1st |
| MP22D-CO5 | SNO-INT17 - Amanda Billing Customer Information Interface: Delivery for Testing | June 5th |
| MP22E-CO5 | PO_FORM: Delivery for Testing | June 9th |
| MP22F-CO5 | SNOCO_BVA: Delivery for Testing | July 31st |
| MP22G-CO5 | SNOCO_PROJ_DETAIL: Delivery for Testing | July 1st |
| MP22H-CO5 | SNOCO_PAID_INVOICE: Delivery for Testing | July 1st |
| MP22I-CO5 | Cognos: Operational Framework Models Install (Accounts Payable): Delivery for Testing | June 9th |
| MP22J-CO5 | Cognos: Operational Framework Models Install (Job Costing): Delivery for Testing | June 9th |
| MP22K-CO5 | Cognos: JC Custom Mods: Delivery for Testing | July 1st |





| Budget | No impact |
|--------------------|--|
| Resources | No impact |
| Payment Milestones | No changes to amounts; Projected invoice dates per table above |
| Schedule | Re-baseline schedule as per Appendix A |





| \$0 | \$0 | |
|------|-------------------|--|
| Rate | Amount | |
| | 6/16/2023 | |
| | Date | |
| | 6/16/2023 Date | |
| | · | |

Larissa Wong Vice President Professional Services

Monetary change orders will be executed with the return of the signed change order. The remaining fees shall be invoiced after delivery of goods and services and due thirty (30) days from the date of invoice.

Any applicable travel and lodging expenses shall be billed monthly as the work is performed and due thirty (30) days from the date of invoice.

Your signature serves as an acceptance of the "Amount" listed above as it relates to the description of work contained in this Change Order. Your signature also indicates you have reviewed and agree to the scope of work as detailed in any accompanying enclosures or attachments. This signed document indicates that you have provided all of the accurate information necessary to produce the work as stated in the above Change Order.

| Internal Use Only | | | | |
|-------------------|---------------|---------------------|---------|---------|
| Customer # | Application # | Originated by # | PO# | 0000000 |





Appendix A: Baseline Schedule

The below schedule will serve as the Re-baseline schedule which all parties will work towards. Delays or changes to this schedule will be addressed through the Change Control Process as defined in the statement of work.

| Task Name | Duration | Start Date | End Date |
|---|----------|---------------|-------------|
| Contract Signing | 0 | 10-01-21 | 10-01-21 |
| Project Leadership | 346d | 05-02-22 | 09-29-23 |
| Project Initiation | 56d | 10-01-21 | 12-24-21 |
| Environment Setup | 36d | 03-15-22 | 05-04-22 |
| Pre-Configuration | 153d | 11-12-21 | 06-30-22 |
| Data Conversion 1 (use for BPT) | 5d | 07-05-22 | 07-11-22 |
| Business Process Testing (using CONV0 data) | 107d | 06-20-22 | 11-22-22 |
| Custom Development (CO-005 - 750h) and (CO-006 - Additional) | 264d | 06-13-22 | 07-17-23 |
| Integrated Testing | 183.5d | 10-24-22 | 07-31-23 |
| Environment freeze on CAYPROD9 | 0 | 07-31-23 | 07-31-23 |
| Data Conversion 4 (use for Mock Go-live & Daily Ops) | 4d | 07-31-23 | 08-04-23 |
| MGL Planning | 5.5d | 07-17-23 | 07-24-23 |
| Mock Go-live (MGL) (use Conv4 data) | 2d | 08-03-23 | 08-07-23 |
| MGL Lessons Learned | 5d | 08-04-23 | 08-11-23 |
| Daily Operations (use Conv4 data) | 18d | 08-07-23 | 08-31-23 |
| End User Training | 15d | 08-17-23 | 09-08-23 |
| End User Training Completed | 0 | 09-08-23 | 09-08-23 |
| Go Live - Planning & Preparation | 15d | 08-17-23 | 09-08-23 |
| Go Live | 5.5d | 09-11-23 | 09-18-23 |
| Post Go Live Support Month -1 | 20d | 09-19-23 | 10-16-23 |
| Post Go-live Support Month -2 | 20d | 10-17-23 | 11-13-23 |
| Post Go-live Support Month -3 | 20d | 11-14-23 | 12-11-23 |
| Project Close | 35d | 10-24-23 | 12-11-23 |
| License Fees + Acucobol Migration Fee - Milestone Payment - LICENSE-01 | 0 | 10-01-21 | 10-01-21 |
| Annual Subscription fees - Milestone Payment - SUBS-01 | 0 | 10-01-21 | 10-01-21 |
| Project Initiation Completed - Milestone Payment MP02 | 0 | 12-24-21 | 12-24-21 |
| Environment Installation - Milestone Payment - MP01 | 0 | 05-17-22 | 05-17-22 |
| Pre-Configuration Completed - Milestone Payment - MP03 | 0 | 07-29-22 | 07-29-22 |
| Data Conversion 1- Milestone Payment - MP09 | 0 | 07-19-22 | 07-19-22 |
| Business Process Testing Complete - MP04 | 0 | 11-22-22 | 11-22-22 |





| Task Name | Duration | Start Date | End Date |
|---|----------|---------------|-------------|
| Reporting & Interface Workshop and Plan Delivered - Milestone Payment - MP05 | 0 | 05-05-23 | 05-05-23 |
| Budget Prep Delivery - Milestone Payment - MP08 (See CO- 002) | 0 | 07-24-23 | 07-24-23 |
| Dashboard Completed - Milestone Payment - MP06 | 0 | 03-10-23 | 03-10-23 |
| General Ledger Analytics Completed - Milestone Payment - MP07 | 0 | 02-09-23 | 02-09-23 |
| Integrated Testing Test Cases -Milestone Payment - MP13 A | 0 | 05-23-23 | 05-23-23 |
| Data Conversion 2 (Integrated Testing Cycle 1) - Milestone Payment - MP10 | 0 | 10-31-22 | 10-31-22 |
| Integrated Testing Support - Cycle 1 - Milestone Payment - MP13 B | 0 | 06-16-23 | 06-16-23 |
| Data Conversion 3 (Integrated Testing Cycle 2) - Milestone Payment - MP11 | 0 | 06-22-23 | 06-22-23 |
| Integrated Testing Support - Cycle 2 - Milestone Payment - MP14 | 0 | 07-31-23 | 07-31-23 |
| Data Conversion 4 (Mock Go Live) - Milestone Payment - MP12 | 0 | 08-04-23 | 08-04-23 |
| Mock Go-live - Milestone Payment - MP16 | 0 | 08-07-23 | 08-07-23 |
| Daily Operations Testing Support - Milestone Payment - MP15 | 0 | 08-31-23 | 08-31-23 |
| Go Live Planning & Preparation Completed - Milestone Payment - MP17 | 0 | 09-08-23 | 09-08-23 |
| Go-live Completed - Milestone Payment - MP18 | 0 | 09-18-23 | 09-18-23 |
| Post Go Live Support - Month 1 - Milestone Payment - MP19 | 0 | 10-16-23 | 10-16-23 |
| Post Go Live Support - Month 2 - Milestone Payment - MP20 | 0 | 11-13-23 | 11-13-23 |
| Post Go Live Support - Month 3 - Milestone Payment - MP21 | 0 | 12-11-23 | 12-11-23 |
| MP22A-CO5 SNO-INT4 - Point and Pay Balances Interface | 0 | 06-07-23 | 06-07-23 |
| MP22D-CO5 SNO-INT17 - Amanda Billing Customer Information Interface | 0 | 06-07-23 | 06-07-23 |
| MP22I-CO5 Cognos: Operational Framework Models Install (Accounts Payable) | 0 | 06-09-23 | 06-09-23 |
| MP22J-CO5 Cognos: Operational Framework Models Install (Job Costing) | 0 | 06-09-23 | 06-09-23 |
| MP22E-CO5 PO_FORM | 0 | 06-09-23 | 06-09-23 |
| MP22K-CO5 Cognos: JC Custom Mods | 0 | 06-29-23 | 06-29-23 |
| MP22C-CO5 SNO-INT16 - Cartegraph Cost Centers Interface | 0 | 06-29-23 | 06-29-23 |
| MP22H-CO5 SNOCO_PAID_INVOICE | 0 | 06-29-23 | 06-29-23 |
| MP22G-CO5 SNOCO_PROJ_DETAIL | 0 | 06-29-23 | 06-29-23 |
| MP22B-CO5 SNO-INT10 - Job Cost into Highline Interface | 0 | 07-17-23 | 07-17-23 |
| MP22F-CO5 SNOCO_BVA | 0 | 07-17-23 | 07-17-23 |

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