

SNOHOMISH COUNTY COUNCIL
Snohomish County, Washington

MOTION NO. 26-190

APPROVE AND AUTHORIZE NOTICE TO PROCEED WITH PAYMENT FOR YEAR
2026-2029 MICROSOFT SOFTWARE SUPPORT SERVICES

WHEREAS, in the year 2000, the County approved a Microsoft Master Services Agreement, dated May 18, 2000, via ECAF 2511-0000-770; and

WHEREAS, this agreement was initiated as a tool for Information Services to procure consulting services under a mutually agreed upon "Work Order" to acquire Microsoft Software Support Services; and

WHEREAS, at this time, Information Technology is seeking authorization for Microsoft Software Support Services from June 1, 2026, through May 31, 2029; and

WHEREAS, the Microsoft Software Support Services will allow needed access by Information Technology staff to high-level-support Microsoft professionals who will advise us on deployment of solutions, how we might best refine options within our product suite, assist us in managing Microsoft product capabilities, and provide critical support for problem resolution. A technical account representative will continue to be assigned to work directly with the County remotely or onsite to provide tailored technical support to County IT, guiding effective use of our Microsoft software licenses; and

WHEREAS, the cost for Microsoft Software Support Services from June 1, 2026, through May 31, 2029 shall not exceed Seven Hundred Eleven Thousand Nine Hundred Eighty-Six Dollars and Forty-Six Cents (\$711,986.46) plus applicable sales tax;

NOW, THEREFORE, ON MOTION, the Snohomish County Council approves and authorizes the County Executive to execute the Work Order for Microsoft Software Support Services from June 1, 2026, through May 31, 2029.

PASSED this ____ day of _____, 2026.

SNOHOMISH COUNTY COUNCIL
Snohomish County, Washington

Council Chair

ATTEST:

Deputy Clerk of the Council