

**AMENDMENT NO. 1 TO WEB-BASED DATA QUERY AND REPORTING SERVICES  
AGREEMENT  
BETWEEN LOOKING GLASS ANALYTICS, INC AND SNOHOMISH COUNTY**

THIS AMENDMENT NO. 1 TO web-based data query and reporting services AGREEMENT BETWEEN LOOKING GLASS ANALYTICS, INC AND SNOHOMISH COUNTY (the "First Amendment") is made and entered into this 29<sup>th</sup> day of November, 2016 by and between Snohomish County, a political subdivision of the State of Washington ("Snohomish County"), and Looking Glass Analytics, Inc. (Contractor).

**RECITALS**

A. Snohomish County and Looking Glass Analytics, Inc executed an agreement entitled "Agreement for Technical Services" (the "Original Agreement") on January 13, 2016;

B. Snohomish County and Looking Glass Analytics, Inc wish to amend the Original Agreement in order to extend its term;

**AGREEMENT**

NOW, THEREFORE, for and in consideration of the mutual benefits conferred on both parties, the parties agree as follows:

**Section 2.** Term of Agreement; Time of Performance. This Agreement shall be amended to add a one year extension as allowed by the agreement terms to: "Effective date of January 1, 2015 and shall terminate no later than December 31, 2016 unless extended or renewed".

**Section 3.** All other terms and conditions of the Original Agreement shall remain in full force and effect except as expressly modified by this First Amendment.


IN WITNESS WHEREOF, the parties hereto have executed this First Amendment as of the day and year first written above.


**SNOHOMISH COUNTY:**

**LOOKING GLASS ANALYTICS, INC:**

Snohomish County, a political subdivision  
of the State of Washington

Joe Kabel "Contractor"

By   
Name: Bramby Kellan  
Title: Purchasing Manager

By   
Name: Joe Kabel  
Title: President

**AMENDMENT NO. 2 TO WEB-BASED DATA QUERY AND REPORTING SERVICES  
AGREEMENT  
BETWEEN LOOKING GLASS ANALYTICS, INC., AND SNOHOMISH COUNTY**

THIS AMENDMENT NO. 2 TO web-based data query and reporting services AGREEMENT BETWEEN LOOKING GLASS ANALYTICS, INC., AND SNOHOMISH COUNTY (the "Second Amendment") is made and entered into this 16<sup>th</sup> day of February 2017 by and between Snohomish County, a political subdivision of the State of Washington ("Snohomish County"), and Looking Glass Analytics, Inc. (also "Contractor").

**RECITALS**

A. Snohomish County and Looking Glass Analytics, Inc., executed an agreement entitled "Agreement for Technical Services" (the "Original Agreement") on January 13, 2016, the term being January 1, 2015 through December 31, 2015. The Original Agreement included a provision in section 2 of that the term could be extended or renewed for up to three (3) additional one (1) year terms by mutual written agreement between County and Contractor;

B. Snohomish County and Looking Glass Analytics, Inc., subsequently agreed to extend the term of the Original Agreement to extend its term through December 31, 2016, as provided in Section 2 of the Original Agreement. Snohomish County and Looking Glass Analytics, Inc., memorialized this agreement to extend the term of the Original Agreement in the November 29, 2016, "First Amendment" to the Original Agreement. The First Amendment changed no other terms of the Original Agreement except to extend its term;

C. Snohomish County and Looking Glass Analytics, Inc., have agreed to extend the Original Agreement in order to 1) extend its term from January 1, 2017 through December 31, 2017, as provided in Section 2 of the Original Agreement, and 2) update the applicable billing rates.

**AGREEMENT**

NOW, THEREFORE, for and in consideration of the mutual benefits conferred on both parties, the parties agree that the Original Agreement shall be amended as follows:

1. Section 2, entitled, "Term of Agreement; Time of Performance" shall be amended to extend the term of the Agreement one (1) additional year such that the Contractor shall complete the work required by the Agreement no later than December 31, 2017. In all other respects, Section 2 of the Original Agreement shall remain in full force and effect.
2. Schedule B of the Original Agreement shall be amended to read in its entirety as follows:

Monthly access Fee includes the following:

\$4,500.00/mo.

1. Data Services
  - a. Updates (Monthly)
  - b. Complexity (Moderate)
  - c. Users – 5
  - d. Application Modifications (Custom Graphics)  
Standard Version Upgrades

Request Basic Enhancements

- e. Technical Support (Next day response)
  - f. On-Site Training (8 hours per year)
  - g. Custom Reports (Not included)
- Monthly costs \$2,250.00

2. Fixed Services:
  - a. Data Center and Network Infrastructure
  - b. Application Administration
  - c. Technical Service and Support
  - d. Software Licensing

Monthly costs \$2,250.00

Ad-hoc Analysis/Reporting

Hourly rate \$ 225 /hour

All other terms and conditions of the Original Agreement shall remain in full force and effect except as expressly modified by the First Amendment (only extending the term, as allowed by Section 2 of the Original Agreement, through December 31, 2016) and this Second Amendment (extending the term, as allowed by Section 2 of the Original Agreement, through December 31, 2017 and updating applicable billing rates).

IN WITNESS WHEREOF, the parties hereto have executed this Second Amendment as of the day and year first written above.

**SNOHOMISH COUNTY:**

Snohomish County, a political subdivision of the State of Washington

By *Susan Neely*  
 Name: SUSAN NEELY  
 Title: Executive Director

**LOOKING GLASS ANALYTICS, INC:**

Joe Kabel "Contractor"

By *Joe Kabel*  
 Name: JOE KABEL  
 Title: PRESIDENT

COUNCIL USE ONLY	
Approved:	<u>2-15-17</u>
Docfile:	<u>D-9</u>

**Approved as to Form:**



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Deputy Prosecuting Attorney

**AMENDMENT NO. 3 TO THE LOOKING GLASS WEB-BASED DATA QUERY AND REPORTING SERVICES AGREEMENT**

THIS AMENDMENT NO. 3 to that certain AGREEMENT FOR TECHNICAL SERVICES BETWEEN LOOKING GLASS ANALYTICS, INC. AND SNOHOMISH COUNTY (the "Agreement") is entered into by and between Snohomish County, a political subdivision of the State of Washington (the "County") and Looking Glass Inc., a corporation duly registered and authorized to conduct business in Washington State (the "Contractor").

AGREEMENT

NOW, THEREFORE, for and in consideration of the mutual benefits conferred on both parties, the parties agree the Agreement shall be amended as follows:

1. Section 2, entitled, "Term of Agreement; Time Performance" shall be amended and read in its entirety as follows:

This Agreement shall be effective upon January 1, 2015 (the "Effective Date") and shall terminate on December 31, 2019, PROVIDED, HOWEVER, that the term of this Agreement may be extended or renewed for up to five (5) additional one (1) year terms by written mutual agreement between the County to the Contractor. The Contractor shall commence work upon the Effective Date and shall complete the work required by this Agreement no later than December 31, 2019. In all other respects, Section 2 of the Agreement shall remain in full force and effect.

2. Schedule B of the Agreement shall be amended to read in its entirety as follows:

Compensation 2015-2018

Monthly access Fee includes the following:	\$4,000.00/mo.
1. Data Services	
a. Updates (Monthly)	
b. Complexity (Moderate)	
c. Users- 5	
d. Application Modifications (Custom Graphics) Standard Version Upgrades	
2. Request Basic Enhancements	\$2,000.00
a. Technical Support (Next day response)	
b. On-Site Training (8 hours per year)	
c. Custom Reports (Not included)	

- 3. Monthly costs
- 4. Fixed Services:
  - a. Data Center and Network Infrastructure
  - b. Application Administration
  - c. Technical Service and Support
  - d. Software Licensing.

Monthly costs \$2,000.00  
Ad-hoc Analysis/Reporting \$175/hour  
 Hourly rate

**Compensation 2019-**

Service Description	Year 2019	Years 2020-2024
Monthly access Fee includes the following:	\$4,500/mo.	\$5,400/mo.
1. Data Services		
a. Updates (Monthly)		
b. Complexity (Moderate)		
c. Users – 5		
d. Application Modifications (Custom Graphics) Standard Version Upgrades Request Basic Enhancements		
e. Technical Support (Next day response)		
f. On-Site Training (8 hours per year)		
g. Custom Reports (Not included)		
2. Fixed Services		
a. Data Center and Network Infrastructure		
b. Application Administration		
c. Technical Service and Support		
d. Software Licensing		
Ad-hoc Analysis/Reporting Hourly.	\$225/hr	\$300/hr


IN WITNESS WHEREOF, the parties hereto have caused this Amendment 3 to be duly executed as of the date set forth above.

**SNOHOMISH COUNTY**

**LOOKING GLASS INC.**

**KEN KLEIN**  
Executive Director

By:   
 Snohomish County Executive  
 Date: 5-29-19

By:   
 President, Looking Glass  
 Date: 2/1/2019

COUNCIL USE ONLY
Approved: <u>5.29.19</u>
Docfile: <u>0-5</u>

RECOMMENDED FOR APPROVAL

By: Viggo  
Director, Department of Information  
Technology  
Date: 3/8/2019

APPROVED AS TO FORM ONLY

By: Rebecca Wendling  
Deputy Prosecuting Attorney  
Date: 1/16/2019