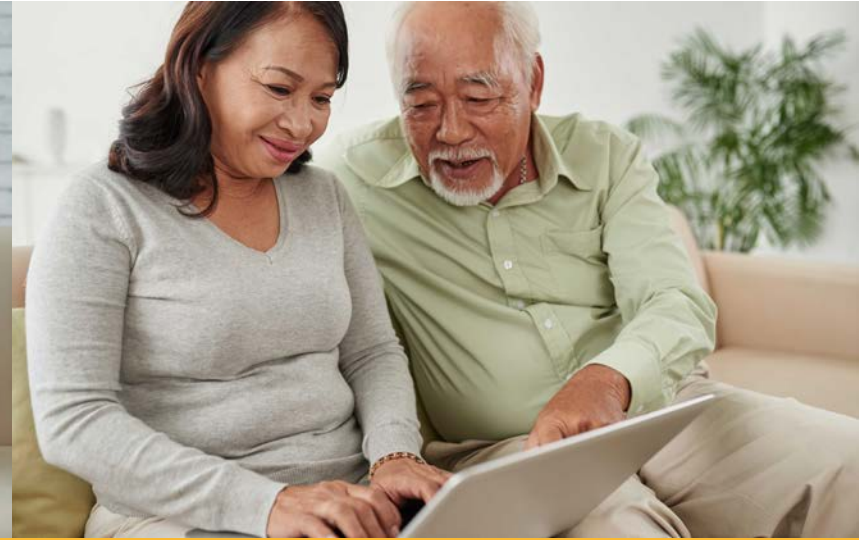


WORKING FAMILIES TAX CREDIT

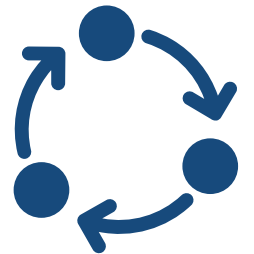


A New Tax Refund for Washington Workers Program Overview

About the program – What is the credit?

What is the credit?

- A new tax credit for **low-to-moderate income** individuals and families.
- Provides payments up to \$1,200 to **individuals** and **families** who meet certain eligibility requirements.
- Payments are based on income level and the number of qualifying children.
- Applications opened on February 1, 2023.
- People have until December 31, 2023 to apply.





About the program – Who qualifies?

Applicants must have:

- Filed a federal income tax return as an individual or joint filer.
- A valid Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN).
- Qualified for the federal Earned Income Tax Credit.
- Lived in Washington State for more than 183 days of the year.
- Must be at least 25 years old and less than 65, if they don't have qualifying children.





Income requirements

Number of qualifying children	Applicant must make less than the following		Maximum credit amount
	Single	Married (filing jointly)	
0	\$16,480	\$22,610	\$300
1	\$43,492	\$49,622	\$600
2	\$49,399	\$55,529	\$900
3 or more	\$53,057	\$59,187	\$1,200



Applications are open!

1. Online through MyDOR

- Online application available in English and Spanish. workingfamiliescredit.wa.gov

2. Paper

- Paper application available in English and 12 languages:
 - Arabic, Chinese (Simplified & Traditional), Khmer, Korean, Marshallese, Russian, Somali, Spanish, Tagalog, Ukrainian, and Vietnamese.
- Download from website or pick up at DOR office.

3. Modernized e-File (MeF)

- Tax preparation software and providers. Providers listed on website.
- Partnering with VITA and AARP.



What you'll need to apply

- Copy of your federal tax return.
- Full name, SSN or ITIN, dates of birth for you, spouse, and children.
- Washington state driver's license number.
- Current mailing address.
- Banking route and bank account number if you choose a direct deposit.
- Applicant(s) signatures.



Why should people apply?

- Direct, flexible cash to meet essential needs.
- Pay for rent, groceries, medical bills, etc.
- Create a savings account.
- Vehicle repair and maintenance.
- Any expense! You can use this extra cash for any purpose.

We don't want to leave money on the table!





Communication strategy

- Website:
 - [WorkingFamiliesCredit.wa.gov](https://www.workingfamiliescredit.wa.gov)
 - Application portal.
 - Eligibility checker.
 - Partner toolkit.
 - Community resources.
 - FAQs for ITIN filers.
 - Request a speaker.
- **Media campaign** to target individuals and families, including hard-to-reach and limited-English proficiency (LEP) audiences.
 - Social media.
 - Broadcast television.
 - Digital video.
 - Transit and billboards.
 - Search result advertising.



Outreach strategy

- WFTC is new for WA – outreach and promotion are critical to increasing participation.
- Dedicated bilingual outreach team representing communities they serve around the state.
 - Events and presentations.
 - Application drives.
- Engaging with key stakeholder partners:
 - WFTC Coalition.
 - State agencies (Commerce, DSHS, DOL).
 - School districts.
 - Trusted messengers
 - Cities, counties, and tribal governments.
 - Volunteer tax preparers.
- Promoting language support and access.
- Formed an Advisory Committee.

Outreach team

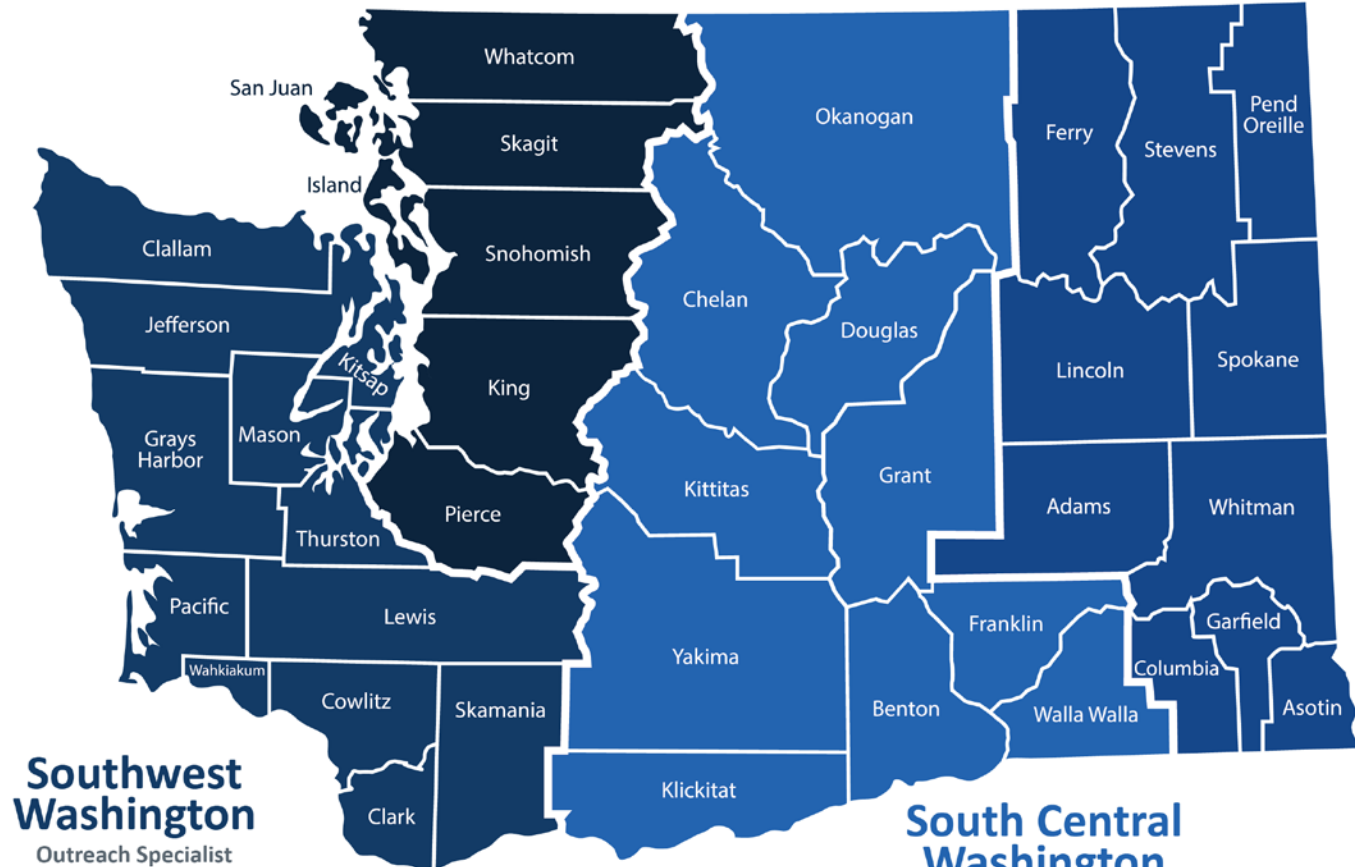
Perla Gamboa
Outreach & Community Partnerships
Manager
PerlaG@dor.wa.gov

Northwest Washington

Outreach Specialist
Paco Diaz
253-740-9633
FranciscoD@dor.wa.gov

Northeast Washington

Outreach Specialist
Raquel Rice
509-424-1216
RaquelR@dor.wa.gov



Southwest Washington

Outreach Specialist
Aminta Spencer
360-628-3049
AmintaS@dor.wa.gov

South Central Washington

Outreach Specialist
Stephanie Elizalde
509-406-2320
StephanieE@dor.wa.gov

Program performance

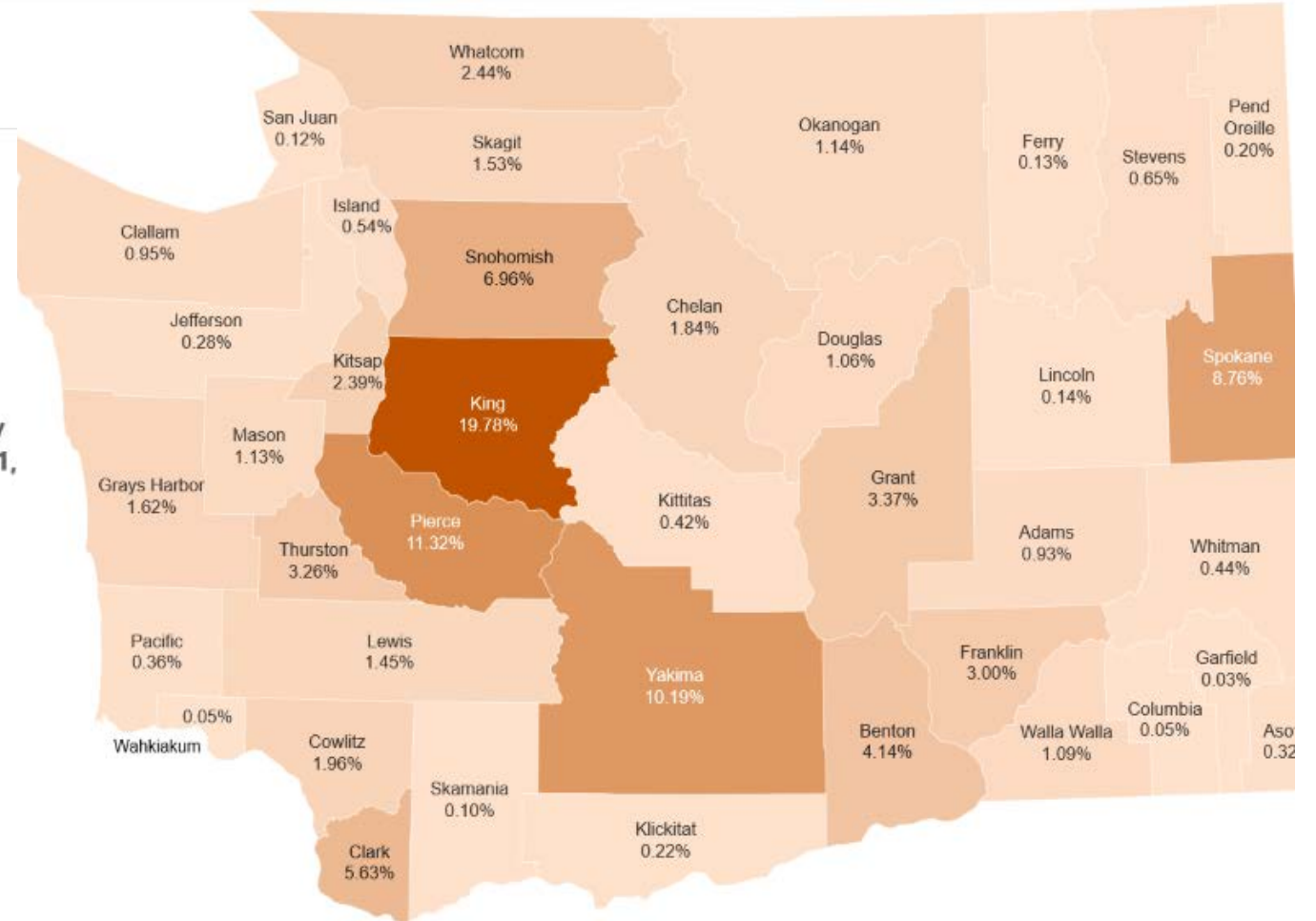
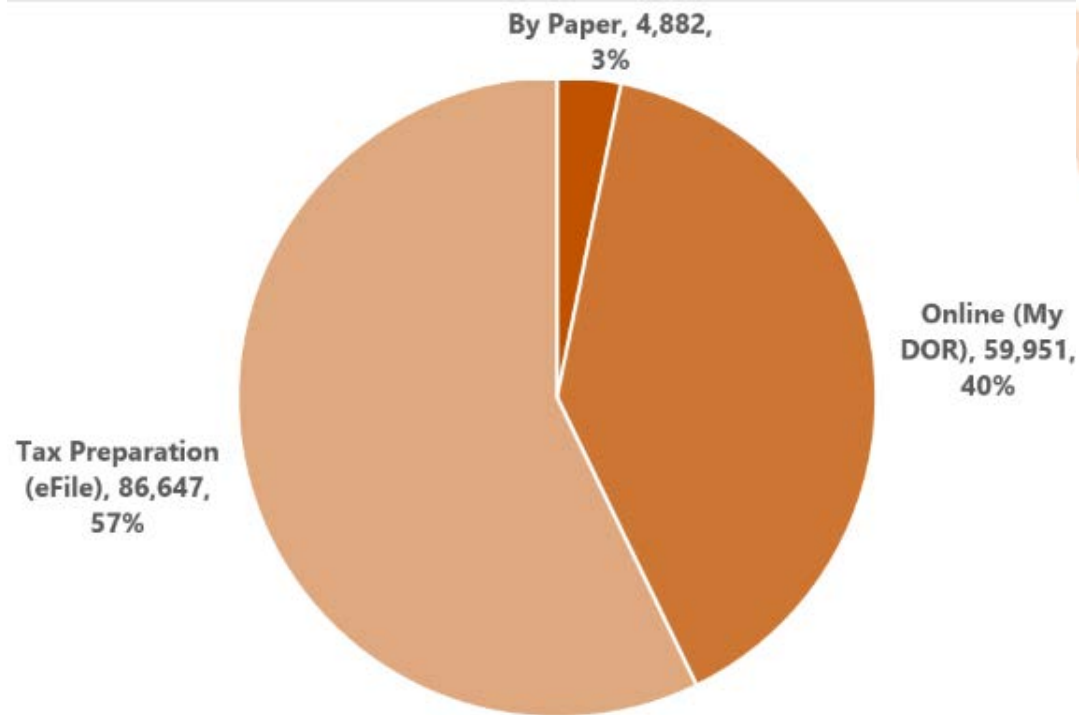
The data for these measures starts on February 1 and was last updated on April 15, 2023.

It is estimated that up to 400,000 individuals or families are eligible for WFTC in this first year.

Key measures

- Applications received: **151,480**
- Percentage of applications received from ITIN filers: **9.7%***
*An application is considered received from an ITIN filer if any of the primary, spouse, or children on the application have an ITIN.
- Amount refunded: **\$63.1 M**
- Visitors to website: **579,723**
- Calls received: **16,623**

Applications received by channel and county by April 15, 2023





Get involved

- Help promote WFTC and drive awareness.
 - DOR would love to partner with you on WFTC outreach!
 - We can provide speaking engagements & attend events.
 - Training materials and resources available.

Questions & more information

Email any follow-up questions to DORWFTC@dor.wa.gov

Website: WorkingFamiliesCredit.wa.gov

Call center: 360-763-7300

**Email team for outreach opportunities:
DORWorkingFamiliesOutreach@dor.wa.gov**

Francisco Díaz

Franciscod@dor.wa.gov

253-740-9633