



CHANGE REQUEST (CR)

MANATRON, INC.

(Hereafter "Aumentum Technologies" or "Aumentum Tech")

Customer Name: Snohomish County, Washington

Project Name: WA2019.002.01 Aumentum Tax & CAMA Implementation

Change Request (CR) Number: WA2019.002.01-CR07

Date Submitted: March 26, 2024

Original Master Agreement Contract Number: WA2019.002.01

This change request is an addendum to Customer's existing Master Agreement with Aumentum Technologies. All the terms and conditions of that agreement will pertain. If there is a conflict between the terms in the Master Agreement and terms in this agreement the terms in this agreement will control.

Aumentum Tech Project Manager: Joshua Twitchell

Description of Change: The payments for Billing Milestones for Workstreams 11 and 12 will be split payments, based on the terms described below, rather than lump sum payments as currently written. No changes to the total values. The Deliverable Acceptance Statements (DAS) for these milestones already provided in the master agreement will be utilized to document the completion of Workstreams 11 and 12 with the amount the County will be billed changed reflecting work complete based on supporting documentation and agreement with the County and may be used more than once.

Billing Milestone 11 – End to End System Testing - \$377,380, will now be split into:

- Milestone 11a - \$24,813 – based on 27 (19 treasurer and 8 assessor) use cases passed. March DAS signoff.
- Milestone 11b – X% of \$163,877, X% based on number of use cases passed, incrementally tracked via a DAS each month.
- Milestone 11c - \$188,690 – at 100% completion of milestone

Billing Milestone 12 – County Training (Train the Trainer) - \$377,380, will now be split into:

- Milestone 12a - \$246,995 based on agreed upon data showing completion of training as it has occurred throughout workshops and/or training plans established. March DAS sign off.
- Milestone 12b - \$130,385 – at completion of planned on site "train the trainer" training days, remainder of workshops, and process guide delivery.

Change Request Pricing (include any travel/other expense): See above. Travel-related expenses will be billed as agreed under the master agreement.

Change Request Impact to Schedule / Estimated Delivery Dates: N/A

List any other Change Request Impacts (development, testing, training, customer responsibilities): N/A



Aumentum Technologies Change Request Submission Approval (*obtain before submission to Customer*):



Judy Peikert, Aumentum Technologies VP Professional Services

3/26/2024
Date



Andrew Wright, Aumentum Technologies EVP

3.26.2024
Date

Customer Approval:

☒ Approved as written ☐ Rejected -- If Rejected, please explain:

Ken Klein
Executive Director

Customer Name, Title & Signature

Date

Customer Name, Title & Signature

Date

Aumentum Technologies Approval:

Aumentum Technologies Name, Title & Signature

Date

Pricing and estimated delivery dates are valid for 30 calendar days from Change Request Date Submitted. If this change request has not been approved in writing by the Customer within 30 calendar days, Aumentum Technologies reserves the right to re-estimate the scope, timeline and pricing.

Payment Terms: 100% of total fee will be due and payable upon Customer approval/signing of related DAS statements. Travel related expenses will be invoiced at completion of travel.

All on-site travel will be mutually agreed upon prior to making any travel arrangements, and the Customer will authorize all travel. The Customer will be expected to reimburse for all travel-related expenses according to the agreed upon contract terms and state statutes concerning travel. Any requested travel that exceeds stated reimbursable amounts must be approved prior to booking and if no agreements can be made, Aumentum Technologies will cancel the planned travel. All Aumentum Technologies travel will require a 15-day advance booking, per corporate policy. Travel expenses include travel time at a minimum amount of 8 hours per round trip per Aumentum Technologies Staff (billed at \$85 an hour or then current rates). Any travel deemed necessary outside of the estimated contracted budget will require a billable change request.