

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

MOTION NO. 22-297

APPROVE AND AUTHORIZE THE COUNTY EXECUTIVE TO EXECUTE  
AMENDMENT 7 TO THE MASTER SOFTWARE AND SERVICES AGREEMENT WITH  
GLOBAL TEL\*LINK, FOR TURNKEY PUBLIC ACCESS PHONE SERVICES

WHEREAS, in 2004, Bid 74-04 was awarded to Global Tel\*Link (GTL), formerly AT&T, for a turnkey public access phone system. The turnkey phone system includes two components, public pay phones located at various County locations such as the Airport, Fairgrounds, and County Campus, and jail inmate phones installed at the main campus, DJJC, and Sheriff Precincts; and

WHEREAS, the Turnkey Public Access Phone Services contract has provided a revenue source derived from the commissions earned largely from inmate population phone usage and is used for inmate purposes. In addition to commissions GTL is responsible for payment of two inmate technology programs: VINES and Looking Glass Analytics, totaling approximately \$85,000 annually; and

WHEREAS, in 2014 the contract was amended to extend the services for five years, through November 2018; and

WHEREAS, in 2016 the contract was amended a second time to establish an FCC compliant commission rate; and

WHEREAS, in 2018 the contract was amended a third time to extend the services for two years, through November 2020; and

WHEREAS, in 2020 the contract was amended a fourth time to extend the services for one year, through November 2021; and

WHEREAS, in 2021, the contract was amended a fifth time to extend the services for one year, through November 2022 and provide an Ultraviolet C Portable Disinfection Unit and offsite inmate mail processing services related to the GTL tablet program at no cost to the County; and

WHEREAS, in 2022, the contract was amended a sixth time to correct conflicting language which was included in Amendment 5; and

WHEREAS, Global Tel\*Link and the County wish to extend the contract for an additional year, through November 23, 2023 with other terms remaining unchanged;

NOW, THEREFORE ON MOTION, the Snohomish County Council approves and authorizes the County Executive to execute Amendment 7 to the contract with Global Tel\*Link to provide inmate telephone and public pay phone services.

PASSED this 24<sup>th</sup> day of August, 2022

SNOHOMISH COUNTY COUNCIL  
Snohomish County, Washington

  
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Council Chair

ATTEST:

  
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Asst. Clerk of the Council