

**AMENDMENT 4 TO THE AGREEMENT FOR TECHNICAL SERVICES BETWEEN
SNOHOMISH COUNTY AND LOOKING GLASS ANALYTICS, INC.**

This Amendment 4 to the Agreement for Technical Services, (the "Master Agreement") executed on January 13, 2016, as amended by Amendment 1 on November 29, 2016, Amendment 2 on February 16, 2017, and Amendment 3 on May 29, 2019 (together hereafter the "Agreement"), by and between Snohomish County, a political subdivision of the State of Washington (the "County") and Looking Glass Analytics Inc., a corporation duly registered and authorized to conduct business in Washington State (the "Contractor") is made and entered into on this 29th day of May, 2024.

RECITALS

WHEREAS, Snohomish County and Looking Glass Analytics, Inc, are parties to the Agreement; and

WHEREAS, the parties wish to amend the Agreement to extend the term of the services for an additional five (5) years beginning January 1, 2025 through December 31, 2029; and

WHEREAS, the cost for the additional five (5) year term shall not exceed Four Hundred Fifteen Thousand Eight Hundred Dollars (\$415,800.00) plus applicable sales tax.

NOW, THEREFORE, for and in consideration of the mutual benefits conferred on both parties, the parties agree the Agreement shall be amended as follows:

1. Section 2, entitled, "Term of Agreement; Time Performance" shall be deleted in its entirety and replaced with the following:

This Agreement shall be effective upon January 1, 2015 (the "Effective Date") and shall terminate on December 31, 2029. In all other respects, Section 2 of the Agreement shall remain in full force and effect.

2. Section 3.f, entitled "Compensation. Contract Maximum" shall be deleted in its entirety and replaced with the following:

Total charges under this Agreement, all fees and expenses included, shall not exceed \$1,047,800.

3. Schedule B of the Agreement shall be deleted in its entirety and replaced with the following:

Table 1: Compensation 2015-2018

Service Description	2015-2018
Monthly access Fee includes the following:	\$4,000/mo.
1. Data Services	
a. Updates (Monthly)	
b. Complexity (Moderate)	
c. Users-5	
d. Application Modifications (Custom Graphics) Standard Version Upgrades	
2. Request Basic Enhancements	
a. Technical Support (Next day response)	\$2,000.00
b. On-Site Training (8 hours per year)	
c. Custom Reports (Not included)	
3. Monthly Costs	
4. Fixed Services	\$2,000.00
a. Data Center and Network Infrastructure	
b. Application Administration	
c. Service and Support	
d. Software Licensing	
Ad-hoc Analysis/Reporting Hourly	\$175/hr

Table 2: Compensation 2019-2024

Service Description	2019	2020-2024
Monthly access Fee includes the following:	\$4,500/mo.	\$5,400/mo.
1. Data Services		
a. Updates (Monthly)		
b. Complexity (Moderate)		
c. Users-5		
d. Application Modifications (Custom Graphics) Standard Version Upgrades Request Basic Enhancements		
e. Technical Support (Next day response)		
f. On-Site Training (8 hours per year)		
g. Custom Reports (Not included)		
2. Fixed Services		
a. Data Center and Network Infrastructure		
b. Application Administration		
c. Technical Service and Support		
d. Software Licensing		
Ad-hoc Analysis/Reporting Hourly	\$225/hr	\$300/hr

Table 3: Compensation 2025 - 2029


Service Description	2025	2026	2027	2028	2029
Monthly access Fee includes the following: 3. Data Services a. Updates (Monthly) b. Complexity (Moderate) c. Users-5 d. Application Modifications (Custom Graphics) Standard Version Upgrades Request Basic Enhancements e. Technical Support (Next day response) f. On-Site Training (8 hours per year) g. Custom Reports (Not included) 4. Fixed Services a. Data Center and Network Infrastructure b. Application Administration c. Technical Service and Support d. Software Licensing	\$6,270/mo.	\$6,585/mo.	\$6,915/mo.	\$7,260/mo.	\$7,620/mo.
Ad-hoc Analysis/Reporting	\$355/hr	\$375/hr	\$395/hr	\$415/hr	\$435/hr

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 4 to be duly executed as of the date set forth above.

SNOHOMISH COUNTY:

LOOKING GLASS ANALYTICS, INC.

By **Klein, Ken** Digitally signed by Klein, Ken
Date: 2024.05.29 11:11:04 -07'00'
 Name: Ken Klein
 Title: Executive Director

By 
 Name: Joe Kabel
 Title: President

Approved as to Insurance and Indemnification Provisions:

 Risk Management

Approved as to Form only:

Wendling, Rebecca Digitally signed by Wendling, Rebecca
Date: 2024.05.02 14:58:37 -07'00'