

Angela M. Di Filippo

Everett • WA • 98208 • [REDACTED]

Experience

- 06/2018 – Present DSHS Lynnwood, WA
Social Service Specialist 3
- Audit ABD/HEN, WorkFirst and Social Security Facilitation applications and case management to identify region-wide trends
 - Develop workshops and trainings for staff
 - Coach new as well as tenured staff as appropriate
 - Participate in and assist in running Supervisor, SSIF, Academy and Quarterly meetings
 - Coordinate staff support with Region 2 supervisory staff
 - Participate in work-groups to continuously improve DSHS processes
- 12/2016 – 05/2018 DSHS Everett, WA
Social Service Specialist 2
- Interview clients for ABD/HEN programs
 - Coordinate care with financial department, call center, contracted doctors, other social worker staff, community providers and clients
 - Monitor treatment for clients who are determined eligible for ABD/HEN
 - Update community resource lists
 - Manage communication and scheduling for DVR warm-handoff program and contracted psychologists
 - Train staff for DVR warm-handoff program and best practices for psychological evaluation scheduling
- 08/2014 – 12/2016 Sunrise Services, Inc. Everett, WA
Employment Specialist
- Assist individuals living with developmental disabilities and/or mental health symptoms acquire and maintain employment
 - Coach clients on best practices for applying, interviewing and accepting positions, as well as communication skills and rights as an employee for retaining employment
 - Coordinate resources for clients including housing, SSI/SSDI, food stamps, medical benefits, TANF, clothing vouchers, etc.
 - Train new staff, and create trainings for staff and clients
 - Coordinate care with housing staff, mental health counselors, DDA/DVR/TANF case managers, family and other staff

Education

- Walden University**
Masters in Industrial/Organizational Psychology 5/2018 - 11/2019
Evidence-based coaching specialization
- University of North Carolina**
Bachelor of the Arts in Psychology and Studio Art Chapel Hill, NC 2011

Training

- Motivational Interviewing (Competency Certificate)
Certified Mental Health First Aid Trainer (5/2019 to present)
REDI Facilitator (1/2019 to present)
Micro-Expressions
Cultural Competence
Board Certified Coach (Credentialing in process)